WELCOME TRANSFER STUDENTS

WELCOME TO THE UNIVERSITY OF MIAMI!

We are so happy you are here and are eager to assist you with your transition into our amazing University Community. The Off-Campus Transfer Student Guide was created by fellow transfer students who want to extend their support and show you all of resources the University has in store to help you succeed.
Welcome to South Florida! Want to go on an adventure with your friends? Look no further! Browse through some of our students’ favorite spots.

THE PATHWAY TO SUCCESS

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ORIENTATION@miam.edu

HTTPS://ORIENTATION.STUDENTAFFAIRS.MIAMI.EDU/
CHAPTER 1:
CAMPUS TRADITIONS

SECTIONS

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CAMPUS TRADITIONS

❏ SEBASTIAN THE IBIS

The Ibis is the last sign of wildlife to take shelter before a hurricane, and the first to reappear afterwards. It is a symbol of knowledge that became popular within the student body at the University of Miami in the 1950s, causing San Sebastian Hall (residence hall) in 1957 to sponsor an Ibis entry during a homecoming celebration. A year later, Sebastian the Ibis became our mascot.

❏ IRON ARROW

The Iron Arrow is the highest honor attainable at the University of Miami. Founded in 1926 by President Ashe, the tradition is based on that of the Seminole Indians. Members are tapped biannually based on the following five qualities: love of Alma Mater, character, leadership, scholarship, and humility.

❏ HOMECOMING

Homecoming week at the University of Miami is a weeklong program that brings the entire UM community together. The night before the home football game, thousands of ‘Canes from all generations gather around the lake to watch the Boat Burning Ceremony and Fireworks production. Tradition states that if the mast of the boat falls before the boat sinks, the Hurricanes will win the game!
FOUR FINGERS

Four fingers are held up by players and fans during the fourth quarter of every home football game, representing the belief that the game is won in the final period of the game.

ALMA MATER

Southern suns and sky blue water,
Smile upon you Alma mater;
Mistress of this fruitful land,
With all knowledge at your hand,
Always just to honor true,
All our love we pledge to you.
Alma Mater, stand forever
On Biscayne’s wondrous shore.

The Alma Mater is sung at the end of every home football game. The right hand points while the right arm sways side to side to represent the swaying of a palm tree. It is sung with pride, as students show their love for the University of Miami.

ACRONYMS

Listed below are some acronyms for different areas around campus that you should be familiar with. You will soon start using these too!

★ The UC is short for the Whitten University Center
★ The LC is short for the Whitten Learning Center
★ OCSI is short for the Department of Orientation and Commuter Student Involvement
★ LYGC is short for Love you, Go ‘Canes!
CHAPTER 2: WEB RESOURCES AND USEFUL MOBILE APPS

SECTIONS
- Canelink
- Duo Mobile
- UMiami App
- Blackboard
- Outlook
- UPrint
Web Resources and Useful Mobile Apps

- **CANELINK**

  Sign in to CaneLink. Remember your username and password!

  Once signed in, notice all the different links to useful resources.

  This is what you want your CaneLink to look like! Notice the “No Holds” and the “No To Do’s” and the no unread messages in the Message Center. Make sure to stay up to date with the status of your CaneLink, especially during the first few weeks of the semester. Incomplete forms or payments can lead to issues with class registration later.

What else can be found on this page?
“Enrollment Dates.” This block will provide you with the date of your Shopping Cart Appointment, which is when you can start adding courses to your shopping cart, and the date of your Enrollment Appointment, which is when you can start enrolling in classes. These dates are important to add to your calendar. Classes fill up quickly and you want to make sure you enroll in those you need!

Payments can also be made under the Finances block. Make sure you are meeting payment deadlines.

Your personal information should always be accurate. Be sure to update it if circumstances change!

When searching for classes, click on “browse course catalog” for easier access to courses you might be interested in taking.

Select courses, and add them to your shopping cart. From here, you will be able to enroll, depending on your enrollment date.
Once enrolled, you will be able to see your weekly schedule with the room assignments!

**Familiarize yourself with the rest of CaneLink.** When in doubt, there are a few helpful YouTube videos that explain how to access different aspects of the website. It will be useful to know how to get around CaneLink throughout the school year. Feel free to ask us questions as well!

*How to enroll:* [https://www.youtube.com/watch?v=z4wKXndXlZo](https://www.youtube.com/watch?v=z4wKXndXlZo)

*How to set up a swap:* [https://www.youtube.com/watch?v=TH--_iGFbn0](https://www.youtube.com/watch?v=TH--_iGFbn0)

**DUO MOBILE**

Duo Mobile is an app required for all University of Miami Single Sign-On enabled applications or services, such as Blackboard or CaneLink. It is a second form of security that allows you to prove your identity through your mobile device. It is recommended that you check the “Remember me for 30 days” for your personal convenience.

**GRUBHUB**

Grubhub is an app that allows you to order your food ahead of time from on campus restaurants for pickup, and from off campus restaurants for both delivery and pick up. Pick up is free to use! Grubhub is compatible with both IOS and Android.
- **UMIAMI APP**
  The UMiami app provides access to shuttle times, campus maps, event information, academic calendars, directory, housing, dining, Student Health, Safety Escort, and more. It is a convenient app to access information on the University at the touch of a button.

- **UM WELLNESS**
  The UM Wellness mobile app gives access to group fitness class times, programs and services, membership and registration, personal training, and intramural and club sports.

- **BLACKBOARD**
  Blackboard is both a website and an app used by the majority of professors at the University of Miami. It is a way to view relevant course content, including the syllabus, and check your grades. The blackboard mobile app is a convenient tool to download in order to access coursework efficiently.

- **GROUPME**
  GroupMe is a mobile app used by many students and on-campus organizations at the University of Miami for communication via group chats.

- **GOOGLE DRIVE/GOOGLE DOCS**
  Mobile apps involving aspects of google drive, specifically google docs, are convenient to have access to at the touch of a button. Log in with your UM account for full access to all your files!

- **OUTLOOK**
  The outlook app is the easiest way to keep up with e-mails. Notifications automatically pop up on your mobile device, making you alert at all times for important incoming messages.
ENGAGE.MIAMI.EDU

Engage.miami.edu is a University of Miami website that allows students to look into all of the student organizations and clubs. It’s a great resource to find out what involvements you might be interested in! The website also lists exciting upcoming events and service opportunities planned by various student organizations, as well as possible job opportunities.

UPRINT AND E-MAIL TO PRINT

UPrint is a wireless, user friendly network that allows University of Miami students to scan, copy and print in both black and white and color. UPrint drivers must be downloaded via the University of Miami Information Technology website. Students can also print by sending their documents to UPrintBW@miami.edu or UPrintColor@miami.edu. Students can access their ready to print documents at any of the UPrint locations shown on the map by swiping their Cane Card.
CHAPTER 3: ACADEMIC & ADMINISTRATIVE SERVICES

SECTIONS

‘Canes Central
Study Spaces
Study Tips and Tricks
Time Management
Academic and Administrative Services

Need assistance with registration, financial aid, paying your tuition bill, or getting your ‘Cane Card? ‘Canes Central is your one-stop shop for student-centered services. Find us online, visit canescentral.miami.edu

—you can find on CaneLink.

Prior to meeting with your advisor, be knowledgeable about general requirements and what you might be interested in pursuing. You do not need to have all of the answers, but it is important to have a sense of direction that you can communicate to your advisor to get the most out of your meeting. Use online resources, such as the Academic Bulletin, available at bulletin.miami.edu.
COGNATES

A cognate is a group of at least three courses (nine credit hours) that share a theme or a focus. To fulfill the Cognates Program, a requirement at the University of Miami, you must complete three cognates: one from Arts and Humanities, one from People and Society, and one from Science, Technology, Engineering, and Mathematics. That means that you will have to take at least three courses in each of the listed Areas of Knowledge.

Your major fulfills one of the cognates. Which one specifically depends on the major you choose to pursue. A minor can also fulfill a cognate, as long as it is in a different area than your major. Students can choose to take one of the following paths:

1. A major and two cognates, each in a different Area of Knowledge.
2. A major, a minor, and a cognate, each in a different Area of Knowledge.
3. A major and two minors, each in a different Area of Knowledge.
4. Two majors and a minor, each in a different Area of Knowledge.

Cognates can be found in the Cognate Search Engine at cognates.miami.edu.

TOPPEL CAREER CENTER

Toppel Career Center offers many different ways of finding internships and full-time jobs both here in South Florida and around the world. The center helps students perfect their resumes and cover letters, prepares them for interviews, and exposes students to career opportunities through online resources such as Handshake, HireACane, and LinkedIn. Toppel is located at 5225 Ponce de Leon Blvd and is open Monday through Friday, 8:30 am to 5:00 pm and closes for holidays and breaks.

LEARNING COMMONS, RICHTER LIBRARY FIRST FLOOR

The first floor of the Richter Library is home to many academic resources available to University of Miami students.

At the Student Technology Help Desk, students can install software, upgrade or fix devices, check out a laptop, and use a desktop computer.
At the **Writing Center**, students can receive free, one-on-one assistance with all types of writing concerns, from brainstorming to final revisions. Appointments can be made through the University of Miami English Department website or by calling 305-284-2956.

At the **Math Lab**, tutors can help students review concepts, clarify assignments, and provide you with additional examples or practice problems. To sign-up, sign-in at the station at the entrance of the Math Lab and the next available tutor will assist you. Any comments or concerns can be directed to mathlab@miami.edu.

At the **Creative Studio**, students can print photos, posters, and 3D objects, while receiving expert support and consultation in the use of digital audio, video, and graphic design technology.

Students can also reserve study rooms on the first floor of Richter Library on a first-come, first-serve basis. Availability is visible through the University of Miami Libraries website.

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**CAMNER CENTER**

The Camner Center provides students with free peer tutors who are knowledgeable in various subjects. Students can review course material, master basic concepts, or improve their skills under the guidance of a peer tutor. The Camner Center provides both one-on-one sessions or group tutoring that can be scheduled in the Camner Center or in the Richter Library Learning Commons. It also includes other support services such as:

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**The Independent Learning Initiative (ILI)** A personalized, one-on-one academic support program that provides structure, instruction, and time management skills during the college experience (cost is 1 credit hour of tuition) Space is limited. For additional information, please visit [here](#)

**The Learning Specialist** provides the personalized support of a trained learning specialist to undergraduate students experiencing academic issues related to their transition to college. Meeting are by appointment and based on availability. For additional information, please visit [here](#)
Office of Disability Services (ODS) within the Camner Center – Provides academic accommodations and support to ensure that students with disabilities are able to access and participate in the opportunities available at the University of Miami. For additional information please visit: Office of Disability Services

Study Spaces

Looking for study spaces? Here are some of the best study places you will find on our breathtaking campus:

Richter Library
- First Floor: General computing, collaborative work, group study rooms
- Second Floor “quiet floor”: individual study, group study room, limited computing
- Stack Tower, Floors 4-9: quiet with individual study spaces

Music Library
- The Marta and Austin Weeks Music Library, located next to the Rathskeller, is the most underrated place on campus but has some of the best study space. The first floor has a creative studio with computers and the entire second floor is a quiet zone with study rooms, cubicles to isolate yourself, and tables overlooking Lake Osceola.

Business Library
- Fish Bowl: group study rooms and collaborative work
- Judi Prokop Newman Information Resources Center, located on the 4th floor of Aresty, is designated as quiet study space.

Shalala Student Center
- The 24 Hour Kornspan Study Lounge - located on the first floor, this is a place for serious studying with cubicles for individual study spaces opens 24 hours a day. Besides the Stack Tower, this is probably the quietest place on campus.
- The second and third floor of Shalala also have non-quiet study spaces with a super scenic view of Lake Osceola. There, you can find various cubicles in between and outside the student organization suites for studying.

Outdoor Study Spaces
- The Gliders - These can be found all around campus, whether it be outside the dorms, at the Rathskeller, or the lakeside patio. They are great for studying if you don't mind hearing light conversations.
- Lakeside Patio - There are tables all around the lake, in front of Shalala and at the Lakeside Patio (in front of the food court). This is great outdoor study space
where you can enjoy the Miami weather and enjoy the light chatters at the busiest side of campus. On Thursdays, take a study break and catch a free concert hosted by *Patio Jams* with performances by other students during lunch time.

- You can also find study spaces outside the following buildings: Cox Science, Knight Physics, Richter Library, Ashe, Business School, and Whitten Learning Center near the fountain.

**TOP 6 TIPS FOR ACADEMIC SUCCESS**

**Tip #1 - Go to office hours strategically!**
Trust your intuition when deciding whose office hours to go to. You’re a very busy person and so is your professor. If you find yourself struggling in a class or just simply want to discuss more about a topic from class, it is a great idea to go to that professor’s office hours but you do not have to go to every professor’s office hours every time they have them. You should strive to build a relationship with the professor you are visiting.

**Tip #2 - Be patient with yourself!**
You’re at a new school, in a different environment than what you’re used to, with professors you probably never met before, relax! It is okay to be confused and ask questions. It is okay to take time to find your place on campus. There’s absolutely no need to rush. Here at the U, we want you to enjoy your time!

**Tip #3 - Create an Academic Success Plan – early:**
As a transfer student, most of your time at the U is limited so it is important for you to start creating an academic plan early using the resources available to you including the UM Academic Bulletin, Academic Advisors, and CaneLink
(My Academic Requirements). Take an active role in designing your academic journey to how you want it. In creating your academic plan, keep in mind graduation requirements, your goals, interest and learning style. You know yourself the best, so shape your own academic path to your liking.

**Tip #4 - Own Your Learning:**
Academic success depends greatly on the individual. Yes, you! Going to class regularly and on time, doing your assignments, asking questions when you don’t understand something – it’s all up to you. Take responsibility for your own education and learn to be your own advocate. Make a study schedule, find study spaces that best work for you, be proactive about using the resources on campus, and be the person who’s not afraid to speak up. You’ll see success in due time!

**Tip #5 - Study Wisely:**
Cramming a day or two before an exam is stressful and--not fun! Avoid cramming by developing good study habits. That is: take well-organized notes, set and manage your study schedule, and find study spots that will maximize your productivity (going back to Tip #6). Review your class material several days ahead of time, in small chunks, and in different manners, keeping in mind that different courses require different study techniques and some may require more time than others.

**Tip #6 - Attend class – and participate:**
Class attendance really does affect your grade. Many professors at UM account for class attendance as part of your final grades, so go to class and earn those free attendance points. Attending class is the best way to learn the exam materials, engage with other students and your professors, and to ask for clarifications on class topics or assignments. To stay engaged in class, take notes actively (listen, digest then write) and participate in class discussion. “A” students read the materials before class, attend class, take notes actively and participate.
CHAPTER 4: PARKING AND TRANSPORTATION

SECTIONS

On Campus Parking
Zipcar
On Campus Biking
Metrorail
Safe Ride
Hurry ‘Canes Shuttles
Parking and Transportation

- **ON CAMPUS PARKING**

  All vehicles on campus must be registered with the UM Parking and Transportation department. Visit the department website and create a Parking Account to purchase a parking permit and choose a colored zone.*

  https://universityofmiami.t2hosted.com/Account/Portal  
  To avoid fines, towing, and possible disciplinary action, it is imperative that you park in your designated zone while the restrictions are enforced, and you park head-in only, unless the vehicle has a front license plate. Citation payment and appeal is accessible on the department website or your Parking Account and can be made using credit card, money order, or mailed checks. To add a vehicle, simply add its license plate to your Parking Portal. To activate your new vehicle’s permit, call the University of Miami Parking and Transportation Department!

- **ZIPCAR**

  Zipcar is a car-sharing program that provides the convenience of having a car on campus without the commitment or expense of owning a car! Members must be 18 years or older and must have a valid driver’s license. Vehicles are located in the Hecht, University Village, Mahoney-Pearson, and Eaton Residential College parking lots. Apply online and a Zipcard will be sent to you in the mail that will unlock your car. Book by the day or by the hour. To return, park the car in its designated parking spot.

*Subject to change!
ON CAMPUS BIKING

All bikes must be registered with the University of Miami Police Department, located at the ground floor of the Flipse building. After registration, you will receive a free U-lock for your convenience. Free bicycle repairs are offered by the UM Bicycle Club every second and fourth Sunday of the month between 1 pm and 4 pm at the Rock.

METRORAIL

The University's Transit Program offers incentives and discounts to full-time students, faculty and staff using the Metrorail, Tri-Rail, Metrobus, and Miami-Dade “Park and Ride” express buses. Full-time students receive 50% off the monthly Metrorail pass. To obtain your discount code follow these steps before the 10th of the month:

1. Download the Easy Pay Miami mobile application.
2. Call Miami-Dade County Transit at 786-469-5151, select option 1 and then option 5. Be sure to say you are a University of Miami student.
3. You must reload the code before the 10th of each month. A new code will be required for the next semester.
4. Use your mobile app for Metrorail and Metro-bus entry. Tap and Go.

MOTOR ASSIST PROGRAM

The Motorist Assist Program is designed to assist those who experience minor vehicle problems while on the Coral Gables campus. It is available 24/7 and can provide jump-starts for dead batteries, access to your locked vehicle, and temporary fixes for flat tires. For assistance, contact UM Police at 305-284-6666.

SAFE RIDE

Safe Ride is available Monday through Friday between 10:00 pm and 3:00 am. Studying late and need to get back to your car? Call Safe ride at 305-298-6128 to get a ride. The service will pick up and drop off on campus as well as streets that border the Coral Gables campus such as Red Road, San Amaro Drive, Ponce de Leon Blvd, Campo Sano Avenue, and Pisano Avenue, but will not go further or to individual homes.

RIDEFLAG: CARPOOL ON DEMAND

RideFlag provides carpool matches and allows you to schedule future carpool rides with fellow 'Canes. It is available to full-time and part-time students. Simply download RideFlag on the Apple Store and make an account using your UM e-mail credentials.
Once registered, enter your destination and get instant carpool matches or schedule future rides. Parking permit color zone upgrades are available when using the RideFlag mobile app. Sign up and you’ll also receive six emergency ride home vouchers if you are enrolled in the Emergency Ride Home (ERH) Program. RideFlag is a great way to save money by sharing your commute cost. A valid UM parking permit is required.

**HURRY 'CANES SHUTTLES**

University of Miami shuttles offer transportation within the Coral Gables Campus as well as to and from the Rosenstiel School of Marine and Atmospheric Science (RSMAS) campus. The green route is also the quickest way to the **Flipse Building**, where you will find many of the psychology classes. These shuttles operate at seven to nine minute inter-arrival times from 7:00 am to 10:00 pm on Monday through Friday.
CHAPTER 5: SAFETY

SECTIONS

University of Miami Police
Department (UMPD)
The Sandler Center
Office of Emergency Management
Safety

- UNIVERSITY OF MIAMI POLICE DEPARTMENT (UMPD)

  Crime Prevention and Personal Property: 50-80% of all crime on campus involves the theft of unattended or unsecured property. Keep your property under watchful eye at all times!

  Personal Safety in your Car: Keep doors locked, never give strangers a ride, have at least a quarter-tank of gas, put valuables in the trunk instead of the seats.

  Programs: UMPD provides self-defense and rape aggression defense classes.

  24/7 Safety Escort Service: A UM Police employee or security officer will make sure you are free to walk the campus safely at any time and on any day. This may be requested by anyone at no cost, with an average wait time of under fifteen minutes.

  Important number to save on your cell-phone: 305-284-6666

- THE SANDLER CENTER

  The Sandler Center educates students on alcohol and drug misuse through a variety of programs and supports those whose lives have been negatively affected, making sure that the University of Miami is home to informed and safe students.

- OFFICE OF EMERGENCY MANAGEMENT

  The Office of Emergency Management promotes emergency awareness, confidence, and preparedness across the UM community to create a disaster resilient university. They can be reached at 305-284-8005. For more information, visit the University of Miami Facilities Operations and Planning website. Make sure to keep your contact information and emergency contact information up to date in CaneLink!
Student Employment

- **ON CAMPUS PROGRAMS**

  Federal Work Study is a federally funded financial aid program awarded to students based on their eligibility determined by the Free Application for Federal Student Aid (FAFSA).

  The Student Assistant Program helps students without federal funding find jobs in many of the same departments as students under Federal Work Study. Students’ wages are paid in full by UM departments and off-campus employers, making it challenging to find a Student Assistant job. The best time to find these positions is early in the semester.

  The Lead Miami program is available by invitation only to incoming freshmen. To be considered, invited students must apply to the program before the deadline. The program matches students with employers that will maximize their learning experiences on the job and serve as mentors for students over the course of their undergraduate years.

  **Job X** – For UM student employment opportunities, please visit: [here](#)

- **WORKDAY**

  Workday is a cloud-based system that allows you to clock in and out of your shifts and see how many hours you have worked and how much money you have made. It is a great resource and allows you to stay organized!

- **OFFICE OF STUDENT FINANCIAL ASSISTANCE AND EMPLOYMENT**

  The University of Miami Undergraduate Financial Assistance Website contains a Financial Aid Booklet that provides valuable information on financial aid and student employment. For further questions, contact ‘Canes Central at 305-284-IBIS (4247) or canescentral@miami.edu. It is highly recommended to submit a case instead, as it provides more detailed information and allows you to better track each of your ‘Canes Central interactions.
CHAPTER 7: STUDENT INVOLVEMENT AND STUDENT LIFE

SECTIONS

Department of Orientation and Commuter
Student Involvement (OCSI)
The Butler Center
LGBTQ Student Center
Student Activities and Student Organization
Multicultural Student Affairs
Involvement Opportunities for Transfer Students
Student Involvement and Student Life

- **DEPARTMENT OF ORIENTATION AND COMMUTER STUDENT INVOLVEMENT**

  The Department of Orientation and Commuter Student Involvement (OCSI) provides programs, resources, and education to students, supporting their transition into the University of Miami and developing leaders. Located in the Shalala Student Center Suite 203, the OCSI office provides students with a Commuter Corner, containing essentials you might need throughout the day. Stop by anytime to meet the staff and learn more about programs and events available to commuter students!

  Through the Department of Orientation and Commuter Student Involvement, **Commuter Assistants and Transfer Assistants** work to provide mentorship, leadership, and programming opportunities for commuter students. They specialize in helping off-campus students find their niche on campus and create a welcoming, inclusive environment for commuters. Take advantage of this amazing resource!

- **THE BUTLER CENTER**

  The Butler Center for Service and Leadership is a great resource for students who want to cultivate positive social change. The Center partners with local and global communities to provide experiential education and training, as well as opportunities for student involvement in service. To learn more about the Butler Center, visit the University of Miami Service and Leadership website!

- **LGBTQ STUDENT CENTER**

  The LGBTQ Student Center enhances the university’s commitment to inclusion and belonging, providing peer mentorship and a calendar full of events. SpectrUM is the University of Miami’s largest undergraduate LGBTQ+ organization. SpectrUM hosts exciting events to get students involved! Explore the University of Miami Student Affairs LGBTQ Student Center website to find more information about resources and programs available!
STUDENT ACTIVITIES AND STUDENT ORGANIZATION (SASO)

SASO staff helps students connect with their peers, engage with various involvement and leadership opportunities. SASO helps students discover everything UM has to offer through advising, leadership development, and organizational support services. Their office is located in the Shalala Student Center, Suite 206.

MULTICULTURAL STUDENT AFFAIRS

Multicultural Student Affairs (MSA) coordinates services and programs to support ethnically diverse students at the University of Miami. For more information, visit the University of Miami Student Affairs MSA website!

INVolVEMENT OPPORTUNITIES FOR TRANSFER STUDENTS

ASSOCIATION OF COMMUTER STUDENTS (ACS)

The Association of Commuter Students is an organization on campus consisting of commuter students. ACS has a suite on the second floor of the Shalala Student Center where students can leave their belongings in cubbies, heat up their lunches in the microwave, and keep their food in the fridge. The suite is a great space to meet fellow commute students! ACS plans social weeks and off campus events to keep members active. Stop by anytime during the semester! You might just meet your lifelong college friends.

GREAT START COUNSELORS

Great Start is a summer pre-orientation program for incoming first-year, transfer and spring admits who will be commuting in their first year. The Great Start counselors are student leaders who facilitate new student engagement during the program. Counselors provide mentorship and help build community throughout the Great Start program. Counselors are a wealth of knowledge on how to be successful as a commuter student at the University of Miami. Applications for this position typically come out in early fall.
LEADERSHIP UMIAMI

Leadership UMIami is one of the many opportunities offered by the Butler Center for Service and Leadership. It is a cohort style, co-curricular, intensive leadership immersion program in which students explore concepts related to democracy and social change. Sophomore, Junior and Senior level student participants have the opportunity to learn about civic participation in Miami and Washington, D.C., while uncovering their own civic identities and roles in the democratic process.

ORIENTATION FELLOWS

Orientation Fellows play an important role in creating a positive transition to UM for incoming students. OFs will lead a group of first-year or transfer students through 'Cane Kickoff. Through this volunteer opportunity, you will gain valuable leadership experience and further connect with your peers, faculty, and staff. Applications for this position typically come out in early spring.

ORIENTATION LEADERS

Students must have previous Orientation experience and have sophomore or junior standing to serve as Orientation Leaders. In this position, students play a role in the development of the Orientation program and the selection/training of Orientation Fellows. OLs supervise a group of Orientation Fellows during the Orientation program, as well as manage the logistics of the Orientation program and the Family Weekend program. Applications for this position typically come out in the fall.

STUDENT GOVERNMENT

There are a multitude of opportunities to get involved in Student Government. Every semester there are positions available in the Senate for commuter student senators and transfer student senators.

TAU SIGMA

Tau Sigma is an academic honor society designed specifically to "recognize and promote the academic excellence and involvement of transfer students." Tau Sigma is able to recognize the academic achievement of the most outstanding transfers nation-wide and, in the process, help universities better serve their transfer population.

TRANSFER ASSISTANTS

If you are interested in providing mentorship and creating unique opportunities for your peers, being a transfer assistant would be a great opportunity for you. Transfer Assistants mentor incoming off-campus transfer students. It is a paid year-long position through the Department of Orientation and Commuter Student Involvement. Applications for the following year become available in February.
CHAPTER 8: HEALTH AND WELLNESS

SECTIONS

Wellness Center
Student Health
Counseling Services
Wellness Tips and Tricks
Health and Wellness

- **The Patti and Allen Herbert Wellness Center**

  - **MEMBERSHIP AND GUEST POLICY**

    The Herbert Wellness Center fee is mandatory for full-time undergraduate students. The fee varies each academic year. Students can purchase a one-day guest pass at least one day in advance for $5.

- **CLUB SPORTS**

  The Club Sports Program promotes opportunities for students across a broad range of skill levels and experiences to engage in sporting events, activities, and competitions. The Federation of Club Sports unifies all existing clubs and encourages the development of new clubs that participate in sports activities.

- **GROUP FITNESS**

  The Group Fitness schedule can be found on the Herbert Wellness Center website! Classes include ab attack, cardio kickboxing, butts and guts, zumba, cycling, and many more!

- **INTRAMURAL SPORTS**

  The Intramural Sports Program allows teams to compete against other teams within the UM community. Divisions include the Interfraternity Council, Men’s, Women’s, Pan-Hellenic, and Co-Recreational leagues. IMLeagues.com allows participants to register their teams, manage and find players, see updated schedules and standings, and interact with other players and captains. Policies and procedures can be found in the IM Handbook, available on the University of Miami Wellness and Recreation website.

- **SPORTSFEST**

  Sportsfest, a collaborative effort among the Division of Student Affairs, the Department of Wellness & Recreation and the Department of Housing & Residential Life, builds a sense of community among students and strives to develop teamwork and sportsmanship skills. The event brings together 2,000 members of the UM community for a weekend of recreational sports and other activities.
Student Health Services

ELIGIBILITY

The Health and Counseling Centers Fee is mandatory for undergraduate students regardless of credit load. Students are not required to have the University sponsored health insurance plan in order to utilize the student health services.

MAKE AN APPOINTMENT

Visit mystudenthealth.miami.edu to schedule an appointment! The Student Health Service does not issue class excuses. Students may sign a written release of information form to allow professors to verify that they have been seen at the Student Health Service.

The Counseling Center

ELIGIBILITY

All undergraduates enrolled at the University of Miami that have paid the Health Center and Counseling fee are eligible for an assessment at the Counseling Center. Students can meet with a therapist to discuss current concerns, gather information about the student’s history, and review recommendations for treatment. The Counseling Center does not provide long-term or weekly counseling, nor does it provide controlled substances. It generally offers limited short-term counseling. For more information, visit the University of Miami Counseling Center website!

EMERGENCY SERVICES

To schedule an emergency appointment, call 305-284-5511, or simply walk into the center. After hour-crisis counselors are also available when you call this number and press 1.

CONFIDENTIALITY

Counseling Center records are confidential and independent of other university records. Information about students cannot be disclosed to others without their written consent, except for cases of imminent danger.
If the semester feels tough and you start to burn out, you can call the counseling center and have a brief 30-minute assessment to have a licensed clinician help you make a game plan. They have traditional therapy, but also group therapy, self-help resources like the well-track app, a relaxation room with a massage chair, relaxing music, and several workshops like the mental health and first aid class. The Wellness Center hosts events like guided meditations that are included in mandatory undergraduate fees.

Whether you’re a first-generation college student or a legacy, there are plenty of mentors at the University of Miami eager to help you. They can help you network, which is essential to success. It’s not always about what you know, who you know has a big effect on the windows of opportunity you need for your goals in life. Find someone you can admire academically, and connect with on a personal level. If possible, find more than one mentor.

Getting the proper amount of rest is so important! Anywhere between 7-8 hours of sleep is essential for you to feel alert during the day.

If the semester feels tough and you start to burn out, you can call the counseling center and have a brief 30-minute assessment to have a licensed clinician help you make a game plan. They have traditional therapy, but also group therapy, self-help resources like the well-track app, a relaxation room with a massage chair, relaxing music, and several workshops like the mental health and first aid class. The Wellness Center hosts events like guided meditations that are included in mandatory undergraduate fees.

Only you know what energizes your heart and helps you get through trials and tribulations. Just like everyone has a different way of learning, everyone has a different picture of what wellbeing looks like, and approaches for how to be healthy.
What is the best piece of advice you've received?
"Careful how you compare yourself with others. It should only motivate you not put you down. It's important to come to terms with the fact that everyone's success looks different."
- Fedelene Camille
2019-2020 Transfer Assistant

What is the best piece of advice you've received?
"Seek out every opportunity that comes your way. Seek out opportunities that you have never experienced before because you never know what you like!"
- Stephanie Perez
2019-2020 Commuter Assistant

What is the best piece of advice you've received?
"The best advice I have received is to attend my professors' office hours. This has helped me improve my grades in multiple classes."
- Lauren Fuster
2019-2020 Commuter Assistant

TOP TIPS TO BE A HEALTHY 'CANE BY CANES!
CHAPTER 9: ACADEMIC CALENDAR
<table>
<thead>
<tr>
<th>Date</th>
<th>Day</th>
<th>Event Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aug 3</td>
<td>Mon</td>
<td>Deadline for Readmission</td>
</tr>
<tr>
<td>Aug 3</td>
<td>Mon</td>
<td>Prestigious Awards and Fellowships Due in Honors Program &amp; Office of Academic Enhancement. For specific deadline dates on the various awards see <a href="http://www.miami.edu/oae">www.miami.edu/oae</a>.</td>
</tr>
<tr>
<td>Aug 9 - 11</td>
<td>Sun - Tues</td>
<td>Housing Available for New Students and Transfer Students</td>
</tr>
<tr>
<td>Aug 11</td>
<td>Tues</td>
<td>International Student Orientation</td>
</tr>
<tr>
<td>Aug 12 - 16</td>
<td>Wed - Sun</td>
<td>Fall 'Cane Kickoff</td>
</tr>
<tr>
<td>Aug 13 - 16</td>
<td>Thurs - Sun</td>
<td>Housing Available for Continuing Students</td>
</tr>
<tr>
<td>Aug 17</td>
<td>Mon</td>
<td>CLASSES BEGIN</td>
</tr>
<tr>
<td>Aug 26</td>
<td>Wed</td>
<td>Last Day for Registration and to Add a Course</td>
</tr>
<tr>
<td>Sept 1</td>
<td>Tues</td>
<td>Last Day to Drop a Course Without a &quot;W&quot;</td>
</tr>
<tr>
<td>Sept 1</td>
<td>Tues</td>
<td>Deadline to apply for Inactive Status</td>
</tr>
<tr>
<td>Sept 1</td>
<td>Tues</td>
<td>Deadline to apply for Non-UM programs</td>
</tr>
<tr>
<td>Sept 1</td>
<td>Tues</td>
<td>Last Day to Make a Change in Credit-Only Designation</td>
</tr>
<tr>
<td>Sept 7</td>
<td>Mon</td>
<td>HOLIDAY (LABOR DAY)</td>
</tr>
<tr>
<td>Sept 8</td>
<td>Tues</td>
<td>Application for Graduation Opens</td>
</tr>
<tr>
<td>Sept 28</td>
<td>Mon</td>
<td>Progress Report Campaign begins</td>
</tr>
<tr>
<td>Oct 8</td>
<td>Thurs</td>
<td>Last Day to Apply for Graduation for Fall</td>
</tr>
<tr>
<td>Oct 16 - 18</td>
<td>Fri - Sun</td>
<td>FALL RECESS</td>
</tr>
<tr>
<td>Oct 19</td>
<td>Mon</td>
<td>Registration Appointments Available on CaneLink</td>
</tr>
<tr>
<td>Oct 21</td>
<td>Wed</td>
<td>Last Day to Withdraw from a Course/Courses</td>
</tr>
<tr>
<td>Nov 2</td>
<td>Mon</td>
<td>Registration for Spring 2021 Begins</td>
</tr>
<tr>
<td>Nov 6</td>
<td>Fri</td>
<td>Graduate Students: Last Day to Defend Dissertation/Thesis for Fall 2020 Graduation</td>
</tr>
<tr>
<td>Nov 20</td>
<td>Friday</td>
<td>LAST DAY OF FACE-TO-FACE INSTRUCTION ON CAMPUS (11:00 PM)</td>
</tr>
<tr>
<td>Nov 23</td>
<td>Mon</td>
<td>LAST DAY OF FALL TERM CLASSES (Held virtually or remotely only) (11:00 PM)</td>
</tr>
<tr>
<td>Nov 23</td>
<td>Mon</td>
<td>Grade Roster available to Faculty</td>
</tr>
<tr>
<td>Nov 24</td>
<td>Tues</td>
<td>Reading Day</td>
</tr>
<tr>
<td>Nov 24</td>
<td>Tues</td>
<td>Housing Closes at 5PM</td>
</tr>
<tr>
<td>Nov 25 - 29</td>
<td>Wed - Sun</td>
<td>THANKSGIVING RECESS</td>
</tr>
<tr>
<td>Nov 30 - Dec 4</td>
<td>Mon - Fri</td>
<td>FINAL EXAMS (Held virtually or remotely only)</td>
</tr>
<tr>
<td>Dec 4</td>
<td>Fri</td>
<td>Graduate School Deadline for Completion of Dissertation/Thesis</td>
</tr>
<tr>
<td>Dec 4</td>
<td>Fri</td>
<td>SEMESTER ENDS (11:00 PM)</td>
</tr>
<tr>
<td>Dec 9</td>
<td>Wed</td>
<td>Final Grades Released by Faculty in CaneLink by Noon</td>
</tr>
<tr>
<td>Dec 11</td>
<td>Fri</td>
<td>Final Grades Available to Students in CaneLink</td>
</tr>
<tr>
<td>TBD</td>
<td>TBD</td>
<td>FALL COMMENCEMENT Exercises - All Degrees</td>
</tr>
</tbody>
</table>

*As Scheduled By Appointment
Updated June 16, 2020

Most up-to-date calendars available at: http://www.miami.edu/registrar
CHAPTER 10: EXPLORING SOUTH FLORIDA

SECTIONS

Coral Gables
Little Havana and Calle Ocho
Brickell and Downtown Miami
Coconut Grove
Wynwood
Miami Beach
Key Biscayne
EXPLORING SOUTH FLORIDA NEIGHBORHOODS
AND AREAS:

If you are new to South Florida, welcome! If you have lived here your whole life, we promise that there is still so much to explore! We have listed different neighborhoods and created lists of must-see sites and experiences for each one. Please know that these lists are by no means exhaustive. There is so much South Florida has to offer and we encourage you to go out and EXPLORE.

Coral Gables

1. **Venetian Pool**
   2701 De Soto Blvd, Coral Gables, FL 33134

2. **Miracle Mile**
   220 Miracle Mile, Coral Gables, FL 33134

3. **Matheson Hammock Park**
   9610 Old Cutler Road Miami, FL 33156

4. **Fairchild Tropical Gardens**
   10901 Old Cutler Rd, Coral Gables, FL 33156

5. **Bill Cosford Cinema**
   5030 Brunson Drive Coral Gables, FL 33146
   This is on our very own Campus! There is a student organization that works directly with the Cinema, the Cinematic Arts Commission (CAC). The purpose of this organization is to provide the highest level of on-campus motion picture entertainment to students of the University of Miami.

6. **The Biltmore Hotel**
   1200 Anastasia Ave, Coral Gables, FL 33146

Little Havana and Calle Ocho

1. **Experience Viernes Culturales**
   Cultural Fridays, Inc. is a nonprofit organization which coordinates the popular Viernes Culturales/Cultural Fridays art, music and culture festival. Events are held on the 3rd Friday of every month in the heart of Little Havana, on Calle Ocho between 13th and 17th Avenues, from 7-11 pm.

2. **Versailles Cuban Restaurant**
   3555 Southwest 8th Street, Miami, Florida 33135
3. **Domino Park**  
801 SW 15th Ave, Miami, FL 33135

4. **Azucar Ice Cream Company**  
1503 SW 8th St, Miami, FL 33135

5. **Ball and Chain**  
1513 S.W. 8th Street  
Little Havana, FL 33135

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**Brickell and Downtown Miami**

1. **Phillip and Patricia Frost Science Museum**  
11011 Biscayne Boulevard, Miami, FL 33132

2. **Perez Art Museum**  
1103 Biscayne Boulevard, Miami, FL 33132

3. **Watch a play at the Adrienne Arsht Center**  
1300 Biscayne Boulevard, Miami, FL 33132

4. **Go shopping at the Bayside Marketplace**  
401 Biscayne Boulevard, Miami, FL 33132

5. **Go window shopping at the Brickell City Centre**  
701 S Miami Ave, Miami, FL 33131

6. **Watch a Miami Heat game at American Airlines Arena.**  
601 Biscayne Boulevard, Miami, FL 33132

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**Coconut Grove**

1. **Marvel at the beauty of Vizcaya Museum and Gardens**  
3251 S Miami Avenue, Miami, FL 33129

2. **Hang out at Monty’s Raw Bar**  
2550 S Bayshore Drive, Miami, FL 33133

3. **Treat yourself to brunch at Green Street Cafe.**  
3468 Main Highway, Miami, FL 33133
4. **Take a free yoga class at Peacock Park.**
   2820 McFarlane Road, Miami, FL 33133
   Yoga can be pricey in Miami, so free yoga classes are a must-do! Free hour-long classes are offered every Tuesday and Thursday at 6:00 p.m. in Peacock Park.

5. **Take a walk around the marina.**
   2820 McFarlane Road, Miami, FL 33133

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**Wynwood**

1. **Wynwood Walls**
   2520 Northwest 2nd Avenue, Miami, FL 33127

2. **Coyo Taco**
   2300 Northwest 2nd Avenue, Miami, FL 33127

3. **The Original Salty Donut**
   50 NW 23rd St #112, Miami, FL 33127

4. **Browse the various art galleries.**
   Wynwood is home to variety of contemporary galleries that are must-see on your visit.

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**Miami Beach**

1. **Live it up at South Beach.**
   Considered one of the best tourist places in the country, South Beach is your place to go if you are looking to relax on the beach, have some amazing food, and go shopping!

2. **South Pointe Park**
   1 Washington Ave, Miami Beach, FL 33139

3. **Shop at Lincoln Road Mall**
   Lincoln Rd, Miami Beach, FL 33139
4. **Big Pink**  
   *157 Collins Ave, Miami Beach, FL 33139*

**Key Biscayne**

1. **Bill Baggs State Park**  
   1200 Crandon Blvd, Key Biscayne, FL 33149

2. **Crandon Park**  
   6747 Crandon Blvd, Key Biscayne, FL 33149

3. **RSMAS Campus/ Wet Lab**  
   4600 Rickenbacker Causeway, Miami, FL 33149  
   The Rosenstiel School’s main campus is located on Virginia Key, Fla. It forms part of a specially designated 65-acre marine research and education park that includes two NOAA laboratories, and a dedicated marine and science technology high school. The Rosenstiel School also operates a 78-acre advanced satellite reception and analysis center in southern Miami-Dade County. Salt Waterfront Restaurant and The Wetlab are open to the public, and welcome non-students too. Uniquely situated within the University of Miami’s RSMAS campus right on Biscayne Bay, it’s one of Miami’s best kept secrets.

4. **Sir Pizza**  
   712 Crandon Blvd, Key Biscayne, FL 33149

5. **Virginia Key Beach**  
   4020 Virginia Beach Drive Miami, FL 33149
CHAPTER 11: FINAL THOUGHTS AND TAKEAWAYS
**FINAL THOUGHTS, TIPS AND TAKEAWAYS**

★ **ARRIVE TO CAMPUS 20-30 MINUTES BEFORE CLASS!** Know your commute and expect traffic delays, especially during the first few weeks of classes. Waze, Google Maps, and Apple Maps are great for planning your route. Plan to arrive on campus 20-30 minutes before your first class to account for parking and walking time. It’s never fun to get to your first class out of breath from a quick sprint! Been there, done that.

★ **COME PREPARED!** Packing an “emergency kit” is going to be your lifesaver at times. We recommend bringing items such as a change of clothes/shoes, an umbrella, phone/computer chargers, and snacks! It’s a good idea to bring some toiletries such as deodorant, perfume/cologne, comb, etc.

★ **STAY ON CAMPUS!** If you’ve lived in Miami your whole life and choose to stay here for college, it can be really easy to get into the routine of going home right after class. Staying on campus opens the doors to opportunity. There is always something going on. Life on campus is never boring!

★ **GET INVOLVED!** There are plenty of on-campus organizations to find your home in, and plenty of people to get to know. Feeding your passions and meeting new people is good for your mental health. Check out engage.miami.edu for a list of student clubs and organizations that you can join!

★ **USE ON CAMPUS RESOURCES!** This manual, for starters, has a long list of important resources UM has to offer. Be sure to check them out! Some that have been very helpful for us are our Transfer Assistants, the Library resources, and the Wellness Center. Additionally, upperclassmen have played vital roles in our transition to the U! They consistently provide meaningful advice.

★ **STAY CONNECTED WITH YOUR FAM!** Do not forget to text your family members. Dealing with family that might be used to having you at home for the majority of the time can be tricky! Find a balance between family time and time on campus for your studies to avoid procrastinating your work. It’s important to keep your family in the loop. They can be a big support system!

★ **EXPLORE!** College is a great time for you to shamelessly explore what you love and discover new things about yourself. Never be afraid to fail when trying something new. If you do, it is far from the end of the world! Life is full of second chances. Now is a time for self-growth. You’ve got this!
CHAPTER 12: IMPORTANT UNDERGRADUATE RESOURCE DIRECTORY
Camner Academic Resource Center (ARC)
Free tutoring in over 100 content areas of study
Hours of Operation
MF: 830am-5pm
After hours
5pm – 10pm on the 1st floor of the Richter Library in the Learning Commons.
Phone: (305) 284-2800
Website: https://camnercenter.miami.edu/

Math Lab
Walk-in basis tutoring for students enrolled in an undergraduate math course at the University
Hours of Operation
Please refer to the website for schedule.
Location: 1st floor of the Richter Library in the Learning Commons.
Phone: (305) 284-2575
Email: mathlab@math.miami.edu
Website: http://www.math.miami.edu/resources/math-laboratory/

Writing Center
Free one-on-one assistance and help to develop abilities in all stages of the writing process; note-taking and prewriting to revision and proofreading
Hours of Operation
M-Th 9am-8pm & Fridays 9am-5pm
Hours vary by semester, check website for updated information
Location: 1st floor of the Richter Library in the Learning Commons
Phone: (305) 284-2956
Website: http://www.as.miami.edu/writingcenter/

Chemistry Resource Center
Free tutoring for undergraduate students provided by the Department of Chemistry
Location: Cox Science Center Rm 358
Phone: (305) 284-5165
Website: http://www.as.miami.edu/chemistry/

Physics Academy
Free tutoring for undergraduate students provided by the Department of Physics
Hours of Operation:
M -Th 2pm-4pm AND 5pm-7pm
Location: Knight Physics Bldg Rm 110
Phone: (305) 284-7120
Website: http://www.as.miami.edu/physics/

College of Engineering
For Electrical Engineers Engineering Tutoring -HKN "Peer" Tutoring
Location: 4th Floor MacArthur Engineering Building, HKN Lounge
Schedule varies by semester.
Phone: (305) 284-2404
Website: www.coe.miami.edu

For all other Engineering disciplines, please contact an Academic Advisor for available resources

Independent Learning Initiative (ILI)
A personalized, one-on-one academic support program that provides structure, instruction and time management skills during the college experience (cost is 1 credit hour of tuition) Space is limited.
Location: 1307 Stanford Drive, Whitten UC Suite N 201
Phone: (305) 284-2800
Website: https://camnercenter.miami.edu/

Learning Specialist
The ARC provides the personalized support of a trained learning specialist to undergraduate students experiencing difficulty with academic issues related to transition to college Meetings are by appointment and based on availability
Location: 1307 Stanford Drive, Whitten UC Suite N 201
Phone: (305) 284-2800
Website: https://camnercenter.miami.edu/

Writing Center
Free one-on-one assistance and help to develop abilities in all stages of the writing process; note-taking and prewriting to revision and proofreading
Hours of Operation
M-Th 9am-8pm & Fridays 9am-5pm
Hours vary by semester, check website for updated information
Location: 1st floor of the Richter Library in the Learning Commons
Phone: (305) 284-2956
Website: http://www.as.miami.edu/writingcenter/

Learning Specialist
The ARC provides the personalized support of a trained learning specialist to undergraduate students experiencing difficulty with academic issues related to transition to college Meetings are by appointment and based on availability
Location: 1307 Stanford Drive, Whitten UC Suite N 201
Phone: (305) 284-2800
Website: https://camnercenter.miami.edu/

Office of Prestigious Awards & Enhancement (OAE)
Provides undergraduates with a range of services to maximize their candidacy for nationally competitive awards, fellowships, and scholarships
Location: Pentland House Suite 130
Phone: (305) 284-3187
Website: https://www.oae.miami.edu/

Toppel Career Services
Provides undergraduate students with individual advisement, programs, and publications and assists them with identifying their interest or skills and helps them prepare for a job or internship interview
Hour of Operation
MF: 8:30am5pm
Walk in advising for resumes, cover letters and mini-practice interviews offered MF 9:00am to 4:30pm
Location: 5225 Ponce De Leon Blvd, Coral Gables, FL 33146
Phone: (305) 284-5451
Website: https://hireacane.miami.edu/
Office of Student Financial Assistance & Employment (OSFAE)
Please visit website for helpful information about how to navigate the financial aid process required to be completed each academic year to maintain eligibility

Hour of Operation:
M, T, Thu. F 9am- 5pm & W 10:30am- 5pm

Phone Advising Hours:
M & F 9am- 5pm & T, W, Th 9am -6pm

Location: 2nd floor of the Whitten University Center. Suite 2275
Phone: (305) 284-6000 option 2
Website: https://finaid.miami.edu/

Financial Aid TV Videos:
https://finaid.miami.edu/resources/finaid-tv/index.html

How Financial Aid Works - a booklet highlighting financial planning, information on maintaining your financial aid eligibility, what happens when your circumstances change and a glossary of financial aid acronyms and terms.

Fiscal Fitness
A great financial resource designed to help students learn about money management, credit debt and college spending

Website:
http://www.miamiedu/fiscalfitness

Student Employment
Provides undergraduates guidance on becoming a student employee. Finding jobs or getting information as a current employee.

Location: 2nd Floor of the Whitten University Center. Suite 2275
Phone: (305) 284-6000
Email ose@miamiedu
Website:
http://finaidmiami.edu/student-employment/index.html
ADDITIONAL RESOURCES & SERVICES

Counseling Center - Appointments & Inquiries
Promotes the personal wellbeing of undergraduate students through comprehensive mental health services with experienced professionals from the fields of mental health counseling, psychology, social work, and psychiatry.

Hours of Operation: M, W, F 8:30am -5pm & T, Th: 8:30am-7pm
Location: 5513 Merrick Drive
Phone & 24/7 Hotline: (305) 284-5511
Website: https://counseling.studentaffairs.miami.edu/

Office of Prestigious Awards & Enhancement (OAE)
Provides undergraduates with a range of services to maximize their candidacy for nationally competitive awards, fellowships, and scholarships.

Location: Pentland House Suite 130
Phone: (305) 284-3187
Website: https://oae.miami.edu/

Dean of Students Office
The Mission of the Dean of Students Office is to cultivate the intellectual, social, emotional, spiritual, and ethical development of students on our campus by providing and overseeing a range of programs that create an optimal living and learning environment.

Location: 2nd Floor of Whitten UC Suite 2250
Email: doso@miami.edu
Phone: (305) 284-5353
Website: https://doso.studentaffairs.miami.edu/

Ombudsperson
Provides informal conflict resolution, mediation services and advocacy for fair treatment and fair process.
Services are confidential.

Location: Ashe Administration Building - Division of Student Affairs
Phone: (305) 284-4922
Website: https://ombuds.studentaffairs.miami.edu/

Department of Housing and Residential Life
Support services for students in on campus housing a Resident Assistant is available on each floor of housing. Freshmen students with academic concerns can reach out to First Year Fellows for assistance. Upperclassmen with similar concerns can refer to the Resident Faculty Member.

Location: Eaton Residential College
Phone: (305) 284-4505
Website: http://www.miami.edu/housing/

Empower Me First
A comprehensive academic advising and support, advocacy and outreach program for underrepresented and pt generation students.

Location: Pentland House Suite 130
Phone: (305) 284 3187
Website: www.oae.miami.edu/units/empower-me-first

International Student & Scholar Services (ISSS)
Provides information, services, acclimation and culturally relevant activities to support international students and scholars and ensure their success during their time at the University of Miami.

Hours of Operation: MF: 11am-5pm
Location: 2nd floor of the Whitten UC
Phone: (305) 284-2928
Website: https://isss.miami.edu/

CaneBuddy
A peer-mentoring program helping incoming freshmen and transfer students with their transition to UM by connecting them with fellow students and activities inside and outside the classroom.
Website: https://orgsync.com/85225/chapter

Multicultural Student Affairs (MSA)
Seeks to increase programs and services that address cultural, ethnic or racial issues and encourage diversity, multiculturalism, social justice, and inclusion.

Location: 2nd floor of Whitten UC Suite 2300F
Phone: (305) 284-2855
Website: https://msa.studentaffairs.miami.edu/

Student Health
Make an appointment, enter or review immunization information, review your billing statement or send a secure message to your medical provider here.

Email: studenthealth@miami.edu
Phone: (305) 284-910
Website: https://studenthealth.studentaffairs.miami.edu/
**Student Organizations**

At UM there are hundreds of organizations you can get involved with. We use OrgSync, the one-stop-shop for any student involvement, which has all the information about contacting and joining organizations on campus.

- **Clubs**: clubs.miami.edu
- **Student Activities**: https://saso.studentaffairs.miami.edu/index.html
- **Orgsync**: https://orgsync.com/browse_orgs/571

**Council of International Students and Organizations (COISO)**

Strives to foster an environment rich with opportunities for growth and success for international students.

- **Location**: Shalala Student Center Suite 210B
- **Phone**: (305) 284-3548
- **Email**: coiso@miami.edu
- **Website**: https://orgsync.com/55453/chapter

**WVUM**

A student-run university radio station offers a wide range of opportunities for undergraduate students to volunteer as a radio OJ, sportscaster, newscaster, and event planner.

- **Location**: 1301 Stanford Drive University Center Room 110
- **Phone**: (786) 309-8861
- **Website**: http://www.wvum.org/

**University Chaplain’s Association**

The official body responsible for religious life on campus that includes various campus ministries to address spiritual needs through counseling, discussions, retreats, and worship.

- **Location**: Ashe Building, Room 244
- **Phone**: (305) 284-8118
- **Website**: http://www.miami.edu/spirituallife

**Office of Civic and Community Engagement**

Fosters civic and community engagement in local, national and global communities.

- **Location**: 125 Dooly Memorial Bldg
- **Phone**: (305) 284-6636
- **Email**: civicengagement@miami.edu
- **Website**: https://civic.miami.edu/

**LGBTQ Student Center**

Programs and offerings include peer mentoring, a space to study and socialize, and a calendar events.

- **Location**: 2nd floor of Whitten UC
- **Phone**: (305)-284-3935
- **Website**: http://www.miami.edu/lgbtq

**IBIS News**

The student email containing information on programs, resources and services available to students. It is distributed every Wednesday during the regular academic year.

- **Location**: Shalala Student Center Student Media Suite 206
- **Phone**: (305) 284-8399
- **Email**: ibisnews@miami.edu
- **Website**: ibisnews.studentaffairs.miami.edu

**Hurricane Productions**

Provides free on campus entertainment for students. Hosts an array of events that include indoor and outdoor movies, live musical performances, theater productions, free giveaways, and much more.

- **Location**: Shalala Student Center, 210G
- **Phone**: (305) 284-4606
- **Email**: hurricaneproductions@miami.edu
- **Website**: https://orgsync.com/55259/chapter

**William R Butler Center for Volunteer Service & Leadership Development Research**

Offers a wide range of volunteer and advocacy based service opportunities for UM students, staff and local community members.

- **Location**: Shalala Student Center, 204
- **Phone**: (305) 284-4483
- **Website**: http://www.miami.edu/leadandserve/

**JobX**

The University's student employment job posting system where you can search for part-time jobs or sign up for email notifications about positions you are interested in.

- **Website**: https://umiami.studentemployment.ngwebsolutions.com/

**Federation of Club Sports**

Provides diverse, competitive, recreational, and instructional sport opportunities for undergraduate students across a broad range of skill levels and sports experiences.

- **Location**: Patti and Allan Herbert Wellness Center
- **Phone**: (305) 284-8500
- **Website**: https://orgsync.com/55457/chapter

**Category 5**

Aims to foster an infectious culture within the student body through student-to-student communication, watch parties, giveaways, away trips, and events hosted in conjunction with Athletics.

- **Location**: Shalala Student Center 210A
- **Phone**: (305) 284-3083
- **Website**: http://www.miami.edu/category5

**UMTV**

A student run university cable TV offers experience in marketing, development and sales with Promotions, Fundraising, and Underwriting committees.

- **Location**: 5100 Brunson Drive
- **Phone**: (305) 284-2265
- **Website**: http://umtv.miami.edu/
Contact Us

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Michael C. Baumhardt serves as the Director of Orientation & Commuter Student Involvement. He is responsible for the annual implementation of a variety of transition programs for over 3,500 new students and their families. His areas of oversight include New Student Orientation, Commuter & Transfer Student Involvement, First Year Experience, and Family Programs.

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We want to hear from you! Please take this short survey and let us know what you would like to have included in next year's guide.

https://umiami.qualtrics.com/jfe/form/SV_0ON97wwFEQXPKp7?Q_CHL=qr