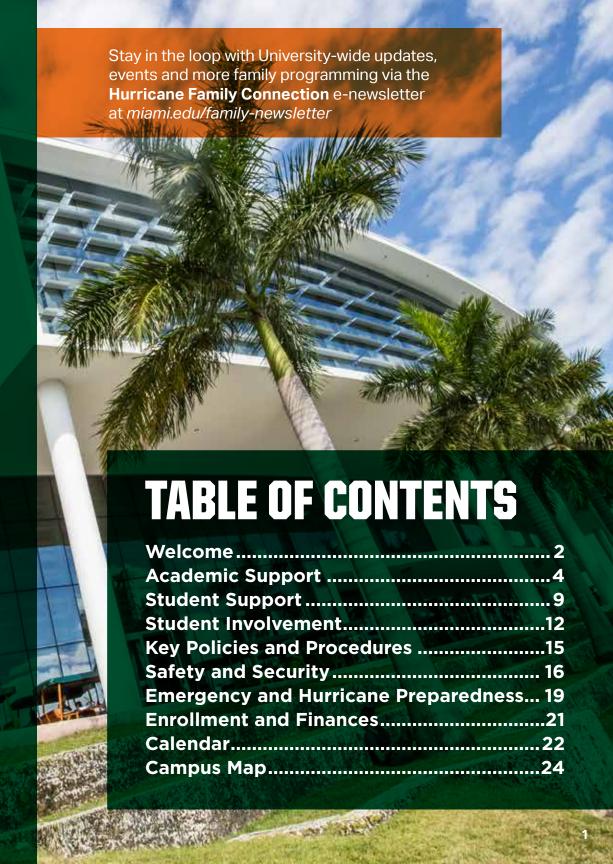


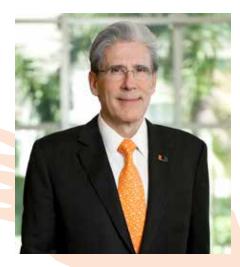
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WELCOME

Messages from University of Miami leaders to the families of incoming students:



On behalf of the faculty, staff, and current students, I am pleased to welcome you to the University of Miami family.

I hope to see you at the 'Cane Kickoff orientation program and embark, together, upon an exciting and transformational journey at the U. This Family Guide will help to acquaint you with services and resources available in academics, campus life, and wellness. We strive to support our students' intellectual development and personal growth and ensure that their experience as a 'Cane is rewarding, supportive, and safe.

As one of the leading teaching and research institutions in the world, the University of Miami offers an environment that is stimulating and challenging. We encourage students to aim for scholarly achievements, strive for mutual respect and appreciation for others, and serve their community meaningfully. Our student body is vibrant and diverse, representing every state in the nation and many countries and nationalities around the globe, and our surroundings are distinguished by the natural beauty and cultural vitality of South Florida.

As we approach our centennial in 2025, we are building on the proud traditions of academic excellence, relevant service, exemplary engagement, and hemispheric and global reach that are the continued aspirations of the University of Miami. You have entrusted your loved one to us, and we want you to know that we are committed to helping each of our students succeed.

Along with my wife, Dr. Felicia Knaul, I look forward to greeting you on campus during Family Weekend and at other events throughout the year.

With my best wishes,

Dr. Julio Frenk President

Welcome to the Miami Hurricane family!

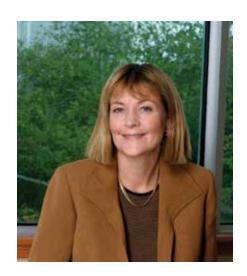
To make the transition to college life meaningful and successful, this Family Guide is a resource for you and an introduction to the University and the UM experience. Inside, you will find comprehensive information about the range of campus resources, support services, activities, and programs that will help students make the most of college – both personally and academically. We hope you will join us for Family Weekend and other major events listed in the calendar.

Our team of administrators and faculty members is committed to fostering the best experience for your student and you. Our goal is to help our students begin their college experience well-informed and well-grounded. During their time, they will be challenged as we strive to prepare them for success post-graduation, but support is always around the corner. Please do not hesitate to contact us should you have any questions or concerns. You can reach Dr. Green at 305-284-2006 or Dr. Whitely at 305-284-4922. We look forward to personally meeting you and your student at the 'Cane Kickoff orientation program and Family Weekend.

Welcome to the U!

William Scott Green Senior Vice Provost and Dean of Undergraduate Education Patricia A. Whitely Vice President for Student Affairs







ACADEMIC SUPPORT

Executive Vice President for Academic Affairs and Provost

provost.miami.edu | 305-284-3356 | provost@miami.edu

Oversees and coordinates academic programs, including both teaching and research, and advancing the educational mission and core values of the University of Miami.

School and College Deans' Offices

Each school and college has a Deans' office for undergraduate students that is responsible for its respective faculty and administration. Family members may call a specific Deans' office for information about academic programs or requirements, how students can change from one school or college to another, or about the transferability of summer courses from another institution.

Academic Advising

All students are assigned an academic advisor within the particular school or college. These advisors help students map out their chosen program of study, support their course registration, narrow their choice of a minor, and apprise them of requirements yet to be fulfilled.

A number of undergraduate programs have peer counselors, usually upper-class students, who act as mentors to incoming first-year students.

SCHOOL AND COLLEGE ACADEMIC ADVISING UNITS

305-284-3731
305-284-4333
305-284-4643
305-284-2265
n Development305-284-3711
305-284-2404
d Atmospheric Science305-421-2180
l of Music305-284-2241
studies305-284-3666

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Academic Bulletin

bulletin.miami.edu

Contains the official documents of record concerning academic programs and regulations. Each academic year has a unique bulletin and there are different bulletins based on your particular course of study.

Camner Center for Academic Resources

umarc.miami.edu | 305-284-2800

Offers free academic assistance including peer tutoring, academic workshops, and access to Learning Specialists.

Office of Disability Services

camnercenter.miami.edu/disability-services | 305-284-2374 disability@miami.edu

The primary University office responsible for the coordination of auxiliary aids and services for students with disabilities.

Independent Learning Initiative

camnercenter.miami.edu/learning-specialist/independent-learning-initiative Provides structure, support, instruction, and monitoring for students needing additional guidance during the college experience.

Learning Commons at the University of Miami Libraries

library.miami.edu/learningcommons | 305-284-4811 learningcommons@miami.edu

Offers students the opportunity to explore various academic resources including learning strategies, research, and analyzing data. The Learning Commons is a collaboration of the Writing Center, Math Lab, Modern Languages Lab, Camner Center for Academic Resources, and Student Technology Help Desk.

Office of Academic Enhancement

miami.edu/oae | 305-284-3187 | oae@miami.edu

Fosters a community of educational advocacy that emphasizes academic excellence, campus engagement, and professional development with a core focus on serving underrepresented, low income, and first-generation populations.

Empower Me First - Diversity and Inclusion Initiative

oae.miami.edu/units/empower-me-first

Assists underrepresented and first-generation students in their transition to college life and their pursuit of educational and career goals.

Residential College Advising

oae.miami.edu/units/residential-college-advising/ | 305-284-8794

Academic support within the residential colleges provided by a professional advisor and First Year Fellows (FYFs), upperclassmen student leaders living in the first-year communities.

Office of Civic and Community Engagement

civic.miami.edu | 305-284-6636 | civicengagement@miami.edu

Develops new courses and enhances existing ones to integrate community engagement more deeply into the University's academic curriculum. CCE also creates new initiatives that bring multiple schools and disciplines together to work on shared community-based projects.

Office of the University Registrar

registrar.miami.edu | 305-284-2294 | registrar@miami.edu

Charged with the overall responsibility for activities relating to course registration, students' academic records, course scheduling and enrollment and academic systems maintenance.

Study Abroad

studyabroad.miami.edu | 305-284-3434 | studyabroad@miami.edu

With over 80 UM study abroad programs offered, students have an array of choices that align with their academic and personal interests. Short-term and long-term programs are offered, led by UM faculty or at UM partner universities overseas. Students can apply their courses abroad to their majors, minors, cognates, or elective credits.

Toppel Career Center

hireacane.miami.edu | 305-284-5451 | toppel@miami.edu

Provides wide range of career services to students and alumni of the University of Miami. These services include: career programs and workshops, professional individualized advising, practice interviews, company presentations, and more. The center also provides many opportunities for students to network with employers and alumni, including panel programs, employer meetups, job shadowing, on-campus recruiting, and career fairs.

UMX 100: The University of Miami Experience

provost.miami.edu/our-organization/organizational-units/umx

A required, graded virtual course specifically designed to assist new students in making a successful transition to the University of Miami.



DONNA H. SHALALA The Donna E. Shalala Student Center is home to many student organizations and student life departments and provides flexible meeting and event spaces.

STUDENT SUPPORT

Division of Student Affairs

studentaffairs.miami.edu | 305-284-4922 | vpsa@miami.edu

Engages, supports, and develops University of Miami students as active citizens in a diverse and global society. Student Affairs efforts extend learning beyond the classroom to provide students with experiential opportunities to challenge ideas, collaborate with others, and apply their skills to make a difference in their lives and the community.

Guided by the 'Canes Care for 'Canes philosophy, Student Affairs fosters a supportive and inclusive environment where all 'Canes respect and support each other. With its student-centered approach, Student Affairs makes a significant and lasting impact on the student experience at the University of Miami and beyond. Student Affairs programming emphasizes leadership education, student involvement, residential and commuter student life, service learning, wellbeing and recreation.

'Cane Success Center

success.miami.edu | 305-284-4500 | success@miami.edu

Dedicated to providing undergraduate students with the help and support that they need to reach their goal of graduation. When facing challenges, staff will provide one-on-one guidance, connecting campus resources and services to make sure the issue is resolved. Consider this center your resource for everything, from academic and financial concerns to social challenges.

Counseling Center

counseling.studentaffairs.miami.edu | 305-284-5511 | counseling@miami.edu

Provides short-term, time-limited individual, couples, and group therapy as well as psycho-educational outreach programming and consultation to members of the UM community. Urgent care and limited psychological assessment are also available. Psychiatric services are available to those under the care of a UM Counseling Center therapist.

An after-hours counselor is always available to students for consultation and guidance around any mental health issue or concern at 305-284-5511. In addition, the UM Police Department and Housing and Residential Life have access to an on-call counselor for consultation on mental health emergencies.

Counseling Center is prevented by state confidentiality laws from disclosing any information about students who have been counseled.

Dining Services

miami.edu/dining-services | 305-284-3584 | diningservices@miami.edu

Offers a variety of dining options and meal plans that allow students to eat at the dining halls on campus and a variety of other on-campus establishments. Students living in the residential colleges must select one of the Residential College meal plans. Commuter students and students living in the University Village may choose to enroll in a meal plan.

Facilities and Operations

miami.edu/facilities | Emergencies: 305-284-8282 | facilities@miami.edu

Responsible for the maintenance of campus buildings, grounds, and infrastructure, including the residential colleges and University Village. Students may submit facility and maintenance service requests to miami.edu/sro.

Housing and Residential Life

miami.edu/housing | 305-284-4505 | housing@miami.edu

Offers on-campus housing in five residential the University Village. Within each residential college are professional and student staff that support students' social, wellness, and academic needs.

International Student and Scholar Services (ISSS)

miami.edu/isss | 305-284-2928 | isss@miami.edu

Provides support services and programs for international students, scholars, and academic departments at UM. The staff provides advice, services, programs, and information aimed at supporting the educational endeavors of and enriching the U.S. experience of our international student and scholar community.

Ombudsperson and University Troubleshooters

miami.edu/ombudsperson | 305-284-4922 | ombudsperson@miami.edu

Help students navigate difficult situations by providing guidance and support. Common concerns involve financial aid, student accounts and bill pay, grade concern, faculty grievance, illness or injury during the academic year, and general policy and procedure concerns.

Parking and Transportation

miami.edu/parking | 305-284-3096 | parking.gables@miami.edu

Parking permits are required to park on campus. First-year residential students are not eligible to purchase a parking pass. Students that plan to park on campus should familiarize themselves with the Parking Policy and Procedures which can be found in the link above. Options are available to students who do not have a personal vehicle. For more information on alternative ways to get to campus visit get2um.com

Student Center Complex

miami.edu/SCC | 305-284-4351 | sccreservations@miami.edu

Encompasses seven different locations that service students in a multitude of ways. The SCC has meeting spaces, 24/7 Kornspan Study Lounge, ATMs, Hurricane Food Court, The Market, Campus Store, USPS, and the Rathskeller.

Student Health Service

studenthealth.studentaffairs.miami.edu | 305-284-9100 | Lennar Walgreens Pharmacy: 305-351-0606 | studenthealth@miami.edu

Located in the Lennar Center on the Coral Gables campus, Student Health Service provides primary care, specialty care, lab, and x-ray services to eligible University of Miami students. Many services, including primary care visits, are included with the health and counseling center fee.

Student Technology Help Desk

sthd.it.miami.edu | 305-284-8887 | sthd@miami.edu

Provides a multitude of free services including internet configuration, virus and spyware removal, system restorations, software installations, and upgrades on laptops, desktops, smartphones, and tablets.

UM Information Techonolgy manages computer labs that are located in the Residential Colleges and in the libraries at Richter, Calder (Medical), and Law School. Additionally, UPrint, the student wireless printing solution, is available on all campus at over 30 locations.

Wellness and Recreation

wellness.studentaffairs.miami.edu | 305-284-8500 | wellnesscenter@miami.edu

Supports a variety of recreational activities including intramural sports, club sports, fitness classes, and wellness programs housed at the Patti and Allan Herbert Wellness Center.





STUDENT INVOLVEMENT

Greek Life

miami.edu/greeklife | 305-284-5353

Offers many opportunities for leadership, community service, scholarship, friendship, and lifelong membership. The four governing councils are made up of different fraternities and sororities, each with different recruitment schedules.

Hurricanes Athletics

hurricanesports.com | 305-284-3822

All students who have paid their Athletic Fee are allowed admission to all home athletic events, including football. Men's sports include: football, basketball, baseball, tennis, diving, cross country, and track and field. Women's sports include: basketball, cross country, golf, rowing, soccer, swimming and diving, tennis, track and field, and volleyball.

Student Life

studentaffairs.miami.edu | 305-284-2805 | studentlife@miami.edu

Empowers students to become actively involved in campus and off-campus activities that lead to personal and professional growth during their career. The five Student Life departments are listed on the next page.

Butler Center for Service and Leadership

miami.edu/leadandserve | 305-284-4483 | leadandserve@miami.edu

Promotes and advocates for the inclusion of community service, civic engagement, and leadership development throughout the University experience.

LGBTQ Student Center

miami.edu/lgbtq | 305-284-3935 | lgbtq@miami.edu

Fosters inclusion and support of students, inclusive of all genders, orientations, and expressions through education and outreach, programming, intergroup engagement, empowerment, and advocacy.

Multicultural Student Affairs

miami.edu/msa | 305-284-2855 | msa@miami.edu

Provides leadership and advocacy for underrepresented and ethnically diverse students through programs and services that enhance a student's personal and academic development.

Orientation and Commuter Student Involvement

miami.edu/ocsi | 305-284-5646 | umfp@miami.edu

Offers programs for first-year, commuter, and transfer students to help with their academic, personal, social, and cultural transition. Also provides programming for families, including Family 'Cane Kickoff and Family Weekend.

Student Activities and Student Organizations

miami.edu/saso | 305-284-6399 | saso@miami.edu

Connects all students with over 300 social and academic involvement opportunities and advising for student leaders, programming boards and registered student organizations.

Engage allows students to browse all current student organizations, view meeting times and contact information, join groups, and interact with current organization members. All UM students have automatic access to an account, simply by logging in using their CanelD. Visit clubs.miami.edu to get started.

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KEY POLICIES AND PROCEDURES

Dean of Students Office

doso.studentaffairs.miami.edu | 305-284-5353 | doso@miami.edu

Supports students by guiding them to responsible decision-making through a variety of programs and resources.

DOSO oversees six primary units: Student Conduct, Greek Life, the Sandler Center for Alcohol and Other Drug Education, Honor Council, Veteran Student Services, and the Chaplains Association.

Student Conduct - Student Rights and Responsibilities

doso.studentaffairs.miami.edu/student-conduct

Outlines the rights of all students and lists important policies and procedures that apply to all students' conduct through the Dean of Students Office.

Title IX - Sexual Assault Prevention, Education and Response miami.edu/itsonus

The University provides education and training to identify and prevent sexual misconduct; and to coordinate the University's response to, and investigation and resolution of, sexual misconduct complaints.

Honor Code and Honor Council

doso.studentaffairs.miami.edu

All students are responsible for reading, understanding, and upholding the University of Miami Honor Code. The Honor Code specifically covers four main areas including cheating, plagiarism, collusion, and academic dishonesty. The Undergraduate Honor Council consists of undergraduate students, who investigate allegations of academic dishonesty.

Non-Discrimintation Policy

It is the policy of the University of Miami that no person within the jurisdiction of the University shall, on the basis of race, religion, color, sex, age, disability, sexual orientation, gender identity or expression, veteran status, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination or harassment (including all forms of sexual harassment and sexual violence) under any program or activity of the University, regardless of whether such program or activity occurs on-campus or off-campus.

SAFETY AND SECURITY

University of Miami Police Department and Security

miami.edu/police

The University of Miami is dedicated to providing a safe and secure environment for all members of the University community who study, research, live, and work at any of its campuses. Each campus has its own department responsible for all safety and security. The University of Miami Police Department (UMPD), a professional law enforcement agency that utilizes State of Florida-certified police officers and is supplemented by a contracted security guard service, services the Coral Gables campus. The Miller School and Rosenstiel School campuses utilize professional security teams directly managed by the University. The City of Miami Police Department and Miami-Dade County Police Department, respectively, provide police services to these campuses.

Coral Gables Campus - UM Police Department Non-emergency Dispatch: 305-284-6666

Miller School Campus - Security Department

Dispatch: 305-243-6000 Non-emergency Dispatch: 305-243-7233

Rosenstiel School Campus - Security Department

Main: 305-421-4766 Alternative: 305-710-7991

FOR EMERGENCIES ON ANY CAMPUS, CALL 911

Blue-Light Telephones

These phones are marked with reflective lettering and a blue light to aid in daytime and nighttime identification. The phones can be used to contact UM Police or security in both emergency and non-emergency situations.

U Guardian

miami.edu/uguardian

When calling UMPD via the app's one-button call feature, information, including GPS location and relevant medical information, will be sent to the dispatch center. There is also a virtual escort feature where users can notify their designated contact that they are traveling from one destination to another.



Crime Prevention/Safety Programming

Several crime prevention and safety programs are designed and conducted by the UM Police and Security Departments to educate students, faculty and staff on a variety of safety topics, including personal safety, identity theft, fake IDs, underage drinking, vacation safety, and personal property security.

Crime Advisories

Published in the rare instance that a serious incident occurs on campus and there is a possible continuing threat to the general community's safety.

Security in the Residential Areas

All of the residential areas on the Coral Gables Campus are equipped with a 24-hour security system that grants electronic access to the living areas with a validated 'Cane Card. Housing and Residential Life Safety and Security works closely with the UM Police Department on this access.

Safety Escort Services

Provided by the UM Police and Security Departments to all students, faculty, staff and visitors on the Coral Gables and Miller School campuses, 24-hours a day. To request a safety escort on the Coral Gables campus, contact UMPD Dispatch at 305-284-6666 or use any blue-light telephone. To request a safety escort on the Miller School campus, call Security at 305-243-7233 or use any blue-light telephone.

Safe Ride

An on-demand transit program managed by the UM Parking and Transportation Department, which provides safe travel on and around the Coral Gables campus for students from Sunday to Thursday evenings, 10pm to 3am. Students may call 305-298-6128 to get a ride between the Coral Gables campus and residential areas that border the Coral Gables campus during those listed times.



EMERGENCY AND HURRICANE PREPAREDNESS

Office of Emergency Management

prepare.miami.edu | 305-284-8005 | oem@miami.edu

The central hub for any up-to-date emergency/response procedures, located on the Coral Gables campus with a full-time emergency manager on the Medical and RSMAS campuses. In the event of an emergency, the University of Miami Comprehensive Emergency Management Plan will be activated to ensure the safety of all campuses. Plans can be viewed at prepare.miami.edu.

Emergency Guide

miami.edu/emergency-guide

Contains recommended specific action guidelines for students to take during various campus emergencies. Hard copies of the guide are strategically placed throughout each campus including in the residence halls; in addition, the information is accessible online.

Emergency Notification Network

A comprehensive communications solution that allows the University to quickly disseminate urgent emergency alerts through multiple communications mediums.

Subscribe to ENN

Family members are encouraged to subscribe to receive ENN alerts via facebook.com/UMiamiENN and twitter.com/UMiamiENN. To receive ENN text alerts, text "UMiamiENN" to 226787 from your mobile phone. During a time of crisis, the University's Emergency Information Hotline is also activated at 1-800-227-0354.

Hurricane Evacuation Information

Every family member and student should watch the University's hurricane preparedness video by visiting miami.edu/hurricane-prepare. As storms approach, the University will send out emails to all students and conduct meetings with resident students providing them with more specific instructions. If an evacuation is ordered, all events and classes will be canceled and no one will be allowed to stay on campus.

Emergency Contact and Evacuation Information

Students must always keep their emergency and contact information up-to-date in Canelink under the "Personal Information" tab. Families are also encouraged to discuss an evacuation plan with their student in the event of a hurricane and inform the University by entering it into their Canelink.



ENROLLMENT AND FINANCES

Office of Student Account Services

miami.edu/osas | 305-284-6430 | studentaccounts@miami.edu

Responsible for collecting and processing University tuition and fee payments, issuing student refunds, and distributing student educational tax data. Billing and online payment information can be found on CaneLink under the Finances tab.

Parent Proxy/Delegate Access

CaneLink provides the option for students to grant their parent(s) or other individuals, known as delegates or proxies, to access to their information regarding financial aid, billing/payments, and grades/transcript information. Students control the information that is shared and can make changes anytime.

Office of Student Financial Assistance and Employment

finaid.miami.edu | 305-284-6000 | ofas@miami.edu

Advisors are available to assist students and families throughout the entire financial aid and student employment process. UM provides financial assistance that recognize both financial need and academic achievement. Eligibility for need-based financial assistance is determined through an in-depth analysis of a family's financial strength as reported on the FAFSA, CSS PROFILE, and tax documents.

Financial Assistance

Need-based grants, academic scholarships, student or parent loan(s), and/or student employment are all considered part of financial assistance. Students seeking financial assistance must apply every year and must monitor CaneLink and their University email for deadlines, reminders, and outstanding checklist items.

Student Employment

miami.edu/jobx

There are two major work programs: Federal Work Study (students must be eligible based on federal financial aid criteria) and the Student Assistant Program (open to all registered University of Miami students and offering a variety of part-time positions on and off-campus). All students planning to work while at UM must bring the appropriate documentation for employment eligibility verification established by the Department of Homeland Security, U.S. Citizenship and Immigration Services.

FALL 2019

AUGUST

AUG 15 Sign up for the Family Newsletter miami.edu/family-newsletter

AUG 18 'Canefest Involvement Fair

AUG 19 Fall semester classes begin

AUG 22 Deadline to complete all immunization requirements *miami.edu/immunizations*

AUG 28 Last day for registration and to add a course

SEPTEMBER

SEPT 2 Labor Day (no classes)

SEPT 4 Last day to drop a course without a "W" **SEPT 11** Application for fall graduation opens

SEPT 14 First Hurricanes Football home game

miami.edu/ubus

SEPT 20 Online registration closes for Family Weekend *miami.edu/family-weekend*

OCTOBER

OCT 3-6 Family Weekend

OCT 11 Application for fall graduation closes

OCT 17-20 Fall Recess (no classes)

OCT 21 Last day to drop a course

OCT 24 Deadline for new students to complete EverFi course doso.studentaffairs.miami.edu/sandler-center/campus-clarity

NOVEMBER

NOV 4 Registration for Spring 2020 courses begin

NOV 7-9 Homecoming and Alumni Weekend

NOV 23-DEC 1 Thanksgiving Recess (no classes)

DECEMBER

DEC 3 Classes end for Fall 2019

DEC 4 Reading Day

DEC 5-11 Final Exams

DEC 11 Deadline for new students to complete UMX 100

DEC 12 Fall Commencement

DEC 12 Residential Colleges Close for Winter Break

DEC 18 Final Grades Available in CaneLink

JANUARY

JAN 2-12 Intersession 1

JAN 8 Residential Colleges Open

JAN 8 International Student Orientation

JAN 8-11 Spring 'Cane Kickoff Orientation Program for new admitted students and families

JAN 13 Spring Semester Classes Begin

JAN 20 Martin Luther King Jr. Day

JAN 21 Last day for registration and to add a course

JAN 23 Spring Involvement Fair

JAN 29 Last day to drop a course without a "W"

FEBRUARY

FEB 5 Application for spring graduation opens

MARCH

MAR 6 Application for spring graduation closes

MAR 7-15 Spring Intersession 2

MAR 7-15 Spring Recess (no classes)

MAR 25 Last day to drop a course

APRIL

APR 13 Registration for Summer and Fall 2020 begins

APR 24 Classes end for Spring 2020

APR 25-28 Reading Days

APR 29-MAY 6 Final exams

MAY

MAY 8 Spring commencement for undergraduates

MAY 8 Residential colleges close for

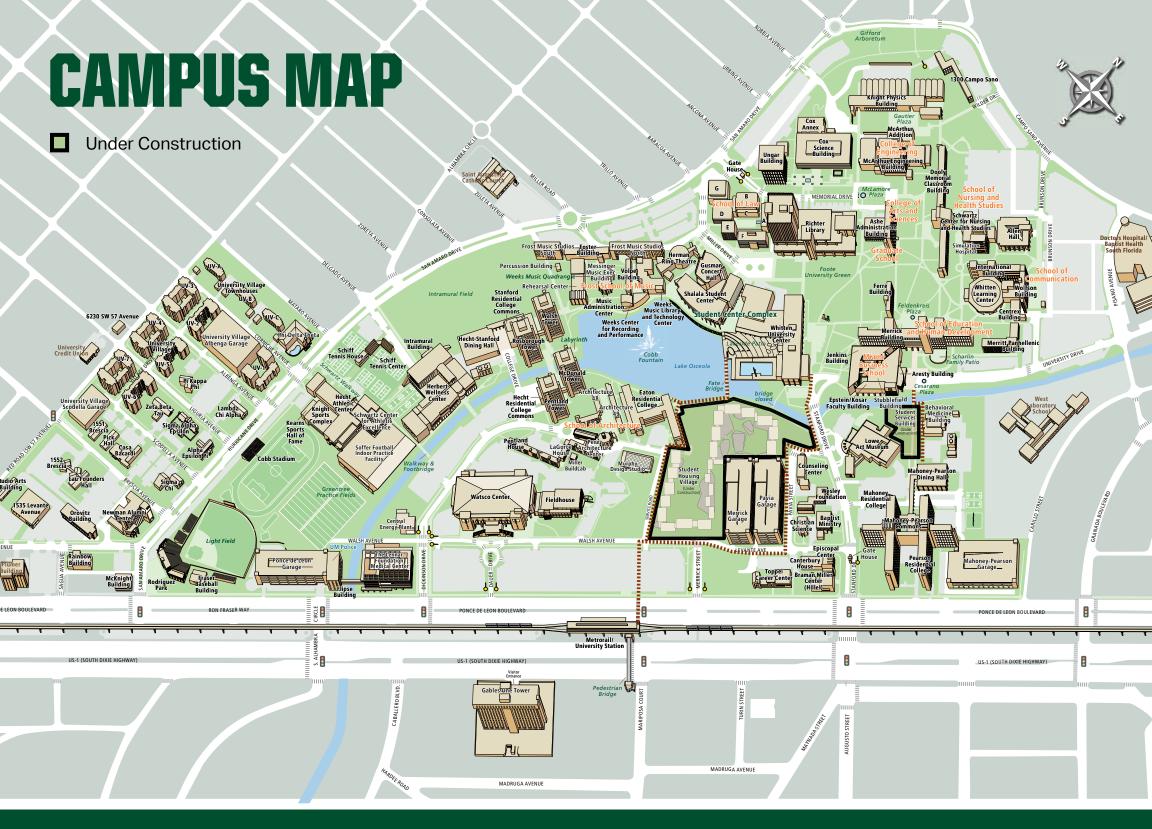
non-commencement participants

MAY 9 Residential colleges close for

commencement participants

MAY 13 Final grades available in CaneLink

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UNIVERSITY OF MIAMI DIVISION of STUDENT AFFAIRS



DEPARTMENT OF ORIENTATION AND COMMUTER STUDENT INVOLVEMENT

Shalala Student Center, Suite 203 1330 Miller Drive Coral Gables, FL 33146 305-284-5646 umfp@miami.edu miami.edu/ocsi