

The cover features a large, dark green, curved shape in the center, resembling a stylized 'U' or a wave. This shape is set against a background of horizontal, wavy bands in shades of orange, red, and yellow. The text is centered within the green shape.

FAMILY GUIDE
UNIVERSITY OF MIAMI
2020-2021

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Stay in the loop with University-wide updates, events and more family programming via the **Hurricane Family Connection** e-newsletter at miami.edu/family-newsletter

View the **University Events Calendar** to get a quick glance of a wide spectrum of events and activities taking place throughout the University at events.miami.edu

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WELCOME

Messages from University of Miami leaders to the families of incoming students:



On behalf of the faculty, staff, and current students, I am pleased to welcome you to the University of Miami family.

We will soon embark, together, upon an exciting and transformational journey at the U. This Family Guide will help to acquaint you with services and resources available in academics, campus life, and wellness. Our students' wellbeing is always our top priority. You can be confident in our ability to support our students'

intellectual development and personal growth and ensure that their experience as a 'Cane is rewarding, supportive, and safe.

As one of the leading teaching and research institutions in the world, the University of Miami offers an environment that is stimulating and challenging. We encourage students to aim for scholarly achievements, strive for mutual respect and appreciation for others, and serve their community meaningfully. This takes on a more urgent dimension as communities grapple with a pandemic, its economic impact, and renewed calls for social justice.

Our student body is vibrant and diverse, representing every state in the nation and many countries and nationalities around the globe, and our surroundings are distinguished by the natural beauty and cultural vitality of South Florida. The campus experience for this year's entering class will be impacted by the historic times in which we are living, offering the opportunity to learn the soft skills of adaptability, listening, innovation, and collaboration in new and memorable ways.

As we approach our centennial in 2025, we are building on the proud traditions of academic excellence, relevant service, exemplary engagement, and hemispheric and global reach that are the continued aspirations of the University of Miami. You have entrusted your loved one to us, and we want you to know that we are committed to helping each of our students succeed.

Along with my wife, Dr. Felicia Knaul, I look forward to getting to know you and your family.

With my best wishes,

Dr. Julio Frenk
President

A handwritten signature in black ink, appearing to read 'Julio Frenk'. The signature is fluid and stylized, with a large, sweeping flourish at the end.

Welcome to the Miami Hurricane family!

Inside this Family Guide, you will find information about the many programs, services, resources, and involvement opportunities offered to provide students with a foundation for educational excellence at the University of Miami.

Our priority is to support students' growth and development – both in and out of the classroom. In doing so, we invite students to blend their academic fields of study with their personal passions and interests to prepare for life beyond college. Please join us in our mission to transform lives by encouraging your student to take advantage of all that we have to offer.

This year will be like no other we have experienced before. As we continue to respond to the impacts of the COVID-19 pandemic, please review information shared via University e-mails and on our websites with your student. Through patience and a little flexibility, we are certain that our campus community will safely navigate these challenging times together.

Please do not hesitate to contact us if you have any questions or concerns. You can reach Provost Duerk at 305-284-3356 or Dr. Whitely at 305-284-4922.



Dr. Jeffrey L. Duerk
Executive Vice President for
Academic Affairs and Provost



Dr. Patricia A. Whitely
Vice President for
Student Affairs






ACADEMIC SUPPORT

Executive Vice President for Academic Affairs and Provost
provost.miami.edu | 305-284-3356 | provost@miami.edu

Oversees and coordinates academic programs, including both teaching and research, and advancing the educational mission and core values of the University of Miami.

School and College Deans' Offices

Each school and college has a Deans' office for undergraduate students that is responsible for its respective faculty and administration. Family members may call a specific Deans' office for information about academic programs or requirements, how students can change from one school or college to another, or about the transferability of summer courses from another institution.



Professor Claire Paris leads a team of researchers and students at the Physical-Biological Interactions Lab at the Rosenstiel School of Marine and Atmospheric Science.

Academic Advising

All students are assigned an academic advisor within the particular school or college. These advisors help students map out their chosen program of study, support their course registration, narrow their choice of a minor, and apprise them of requirements yet to be fulfilled.

A number of undergraduate programs have peer counselors, usually upper-class students, who act as mentors to incoming first-year students.

SCHOOL AND COLLEGE ACADEMIC ADVISING UNITS

School of Architecture	305-284-3731
College of Arts and Sciences	305-284-4333
Miami Herbert Business School	305-284-4643
School of Communication	305-284-2265
School of Education and Human Development	305-284-3711
College of Engineering	305-284-2404
Rosenstiel School of Marine and Atmospheric Science	305-421-2180
Phillip and Patricia Frost School of Music	305-284-2241
School of Nursing and Health Studies	305-284-3666

Academic Bulletin

bulletin.miami.edu

Contains the official documents of record concerning academic programs and regulations. Each academic year has a unique bulletin and there are different bulletins based on your particular course of study.

Camner Center for Academic Resources

camnercenter.miami.edu | 305-284-2800

Offers free academic assistance including peer tutoring, academic workshops, and access to Learning Specialists.

Office of Disability Services

camnercenter.miami.edu/disability-services | 305-284-2374

disabilityservices@miami.edu

The primary University office responsible for the coordination of auxiliary aids and services for students with disabilities.

Independent Learning Initiative

camnercenter.miami.edu/learning-specialist/independent-learning-initiative

Provides structure, support, instruction, and monitoring for students needing additional guidance during the college experience.

Learning Commons at the University of Miami Libraries

library.miami.edu/learningcommons | 305-284-3233

learningcommons@miami.edu

Offers students academic and creative resources and support in a variety of areas including learning strategies, research, writing, and analyzing data. The Learning Commons is a collaboration of University of Miami Libraries, Writing Center, Math Lab, Modern Languages Lab, Camner Center for Academic Resources, Student Technology Help Desk, Office of Academic Enhancement, and Technology Assistance Program.

Office of Academic Enhancement

miami.edu/oea | 305-284-3187 | oea@miami.edu

Fosters a community of educational advocacy that emphasizes academic excellence, campus engagement, and professional development with a core focus on serving underrepresented, low income, and first-generation populations.

Office of Civic and Community Engagement

civic.miami.edu | 305-284-6636 | civicengagement@miami.edu

Develops new courses and enhances existing ones to integrate community engagement more deeply into the University's academic curriculum. CCE also creates new initiatives that bring multiple schools and disciplines together to work on shared community-based projects.

Study Abroad

studyabroad.miami.edu | 305-284-3434 | studyabroad@miami.edu

With over 80 UM study abroad programs offered, students have an array of choices that align with their academic and personal interests. Short-term and long-term programs are offered, led by UM faculty or at UM partner universities overseas. Students can apply their courses abroad to their majors, minors, cognates, or elective credits.

Toppel Career Center

hircane.miami.edu | 305-284-5451 | toppel@miami.edu

Provides wide range of career services to students and alumni of the University of Miami. These services include: career programs and workshops, professional individualized advising, practice interviews, company presentations, and more. The center also provides many opportunities for students to network with employers and alumni, including panel programs, employer meetups, job shadowing, on-campus recruiting, and career fairs.

UMX 100: The University of Miami Experience

provost.miami.edu/our-organization/organizational-units/umx

A required, graded virtual course specifically designed to assist new students in making a successful transition to the University of Miami.

Residential Faculty and Advising

Residential Faculty and Faculty Fellows are present in the Residential Colleges and serve as resources for students. The goal of the Residential Faculty program is to increase faculty-student engagement and contribute to the development of an intentional intellectual community in the Residential Colleges. The faculty hold office hours in the buildings, host dinners in their apartments, and provide programming that focuses on current events, social issues, and faculty members' research interests.

Academic support within the residential colleges is provided by a professional staff member and First-Year Fellows (FYFs), upperclassmen student leaders living in the first-year communities.





DONNA E. SHALALA
STUDENT
CENTER



The Donna E. Shalala Student Center is home to many student organizations and student life departments and provides flexible meeting and event spaces.

STUDENT SUPPORT

Division of Student Affairs

studentaffairs.miami.edu | 305-284-4922 | vpsa@miami.edu

Engages, supports, and develops University of Miami students as active citizens in a diverse and global society. Student Affairs efforts extend learning beyond the classroom to provide students with experiential opportunities to challenge ideas, collaborate with others, and apply their skills to make a difference in their lives and the community.

Guided by the 'Canes *Care for 'Canes* philosophy, Student Affairs fosters a supportive and inclusive environment where all 'Canes respect and support each other. With its student-centered approach, Student Affairs makes a significant and lasting impact on the student experience at the University of Miami and beyond. Student Affairs programming emphasizes leadership education, student involvement, residential and commuter student life, service learning, wellbeing and recreation.

'Cane Success Center

success.miami.edu | 305-284-4500 | success@miami.edu

Dedicated to providing undergraduate students with the help and support that they need to reach their goal of graduation. When facing challenges, staff will provide one-on-one guidance, connecting campus resources and services to make sure the issue is resolved. Consider this center your resource for everything, from academic and financial concerns to social challenges.

Counseling Center

counseling.studentaffairs.miami.edu | 305-284-5511 | counseling@miami.edu

Provides short-term, time-limited individual, couples, and group therapy as well as psycho-educational outreach programming and consultation to members of the UM community. Urgent care and limited psychological assessment are also available. Psychiatric services are available to those under the care of a UM Counseling Center therapist.

An after-hours counselor is always available to students for consultation and guidance around any mental health issue or concern at 305-284-5511. In addition, the UM Police Department and Housing and Residential Life have access to an on-call counselor for consultation on mental health emergencies.

Counseling Center is prevented by state confidentiality laws from disclosing any information about students who have been counseled.

Dining Services

miami.edu/dining-services | 305-284-3584 | diningservices@miami.edu

Offers a variety of dining options and meal plans that allow students to eat at the dining halls on campus and a variety of other on-campus establishments. Students living in the residential colleges must select one of the Residential College meal plans. Commuter students and students living in the University Village may choose to enroll in a meal plan.

Facilities and Operations

miami.edu/facilities | Emergencies: 305-284-8282 | facilities@miami.edu

Responsible for the maintenance of campus buildings, grounds, and infrastructure, including the residential colleges, Lakeside Village, and University Village. Students may submit facility and maintenance service requests to miami.edu/sro.

Housing and Residential Life

miami.edu/housing | 305-284-4505 | housing@miami.edu

Offers on-campus housing in five residential colleges, Lakeside Village, and the University Village. Within each residential area are professional and student staff that support students' social, wellness, and academic needs.

International Student and Scholar Services (ISSS)

miami.edu/iss | 305-284-2928 | iss@miami.edu

Provides support services and programs for international students, scholars, and academic departments at UM. The staff provides advice, services, programs, and information aimed at supporting the educational endeavors of and enriching the U.S. experience of our international student and scholar community.

Ombudsperson and University Troubleshooters

miami.edu/ombudsperson | 305-284-4922 | ombudsperson@miami.edu

Guide and support students as they navigate complex situations. Common concerns may involve paying for college, earned grades, faculty grievance, illness or injury during the academic year, or other policy and procedural concerns.

Parking and Transportation

miami.edu/parking | 305-284-3096 | parking.gables@miami.edu

Parking permits are required to park on campus. First-year residential students are not eligible to purchase a parking pass. Students that plan to park on campus should familiarize themselves with the Parking Policy and Procedures which can be found in the link above. Options are available to students who do not have a personal vehicle. Full-time students receive 50% off the monthly Metrorail pass. For more information on alternative ways to get to campus visit get2um.com.

Student Center Complex

miami.edu/SCC | 305-284-4351 | sccreservations@miami.edu

Encompasses seven different locations that service students in a multitude of ways. The SCC has meeting spaces, 24/7 Kornspan Study Lounge, ATMs, Hurricane Food Court, The Market, Campus Store, USPS, and the Rathskeller.

Student Health Service

studenthealth.studentaffairs.miami.edu | 305-284-9100 |
Lennar Walgreens Pharmacy: 305-351-0606 | studenthealth@miami.edu

Located in the Lennar Center on the Coral Gables campus, Student Health Service provides primary care, specialty care, lab, and x-ray services to eligible University of Miami students. Many services, including primary care visits, are included with the health and counseling center fee.

COVID-19 Information is available on the University's dedicated COVID-19 web page at miami.edu/coronavirus

Student Technology Help Desk

sthd.it.miami.edu | 305-284-8887 | sthd@miami.edu

Provides a multitude of free services including internet configuration, virus and spyware removal, system restorations, software installations, and upgrades on laptops, desktops, smartphones, and tablets.

UM Information Technology manages computer labs that are located in the Residential Colleges and in the libraries at Richter, Calder (Medical), and Law School. Additionally, UPrint, the student wireless printing solution, is available on all campus at over 30 locations.

Wellness and Recreation

wellness.studentaffairs.miami.edu | 305-284-8500 | wellnesscenter@miami.edu

Supports a variety of recreational activities including intramural sports, club sports, fitness classes, and wellness programs housed at the Patti and Allan Herbert Wellness Center.



Sebastian the Ibis was chosen as the official University of Miami mascot in 1957, originally named "Icky," then renamed after San Sebastian Hall.

STUDENT INVOLVEMENT

Greek Life

miami.edu/greeklife | 305-284-5353

Offers many opportunities for leadership, community service, scholarship, friendship, and lifelong membership. The four governing councils are made up of different fraternities and sororities, each with different recruitment schedules.

Chaplains Association

miami.edu/spirituallife

Official body responsible for religious and spiritual life on campus. Representing Judaism, Christianity, and Islam, our various campus ministries provide activities to address the spiritual needs of the student body. These services include social events, sharing meals, internships, scripture study, community service, counseling, discussions, leadership training, retreats and travel, social events, and prayer.

Hurricanes Athletics

hurricanesports.com | 305-284-3822

All students who have paid their Athletic Fee are allowed admission to all home athletic events. Men's sports include: football, basketball, baseball, tennis, diving, cross country, and track and field. Women's sports include: basketball, cross country, golf, rowing, soccer, swimming and diving, tennis, track and field, and volleyball.



Student Life

studentaffairs.miami.edu | 305-284-2805 | studentlife@miami.edu

Empowers students to become actively involved in campus and off-campus activities that lead to personal and professional growth during their career. The five Student Life departments are listed below.

LGBTQ Student Center

miami.edu/lgbtq | 305-284-3935 | lgbtq@miami.edu

Fosters inclusion and support of students, inclusive of all genders, orientations, and expressions through education and outreach, programming, intergroup engagement, empowerment, and advocacy.

Multicultural Student Affairs

miami.edu/msa | 305-284-2855 | msa@miami.edu

Provides leadership and advocacy for underrepresented, ethnically diverse, and first-generation students through programs and services that enhance a student's personal and academic development.

Orientation and Commuter Student Involvement

miami.edu/ocsi | 305-284-5646 | umfp@miami.edu

Offers programs for first-year, commuter, and transfer students to help with their academic, personal, social, and cultural transition. Also provides programming for families, including Family 'Cane Kickoff and Family Weekend.

Student Activities and Student Organizations

miami.edu/saso | 305-284-6399 | saso@miami.edu

Connects all students with over 300 social and academic involvement opportunities and advising for student leaders, programming boards and registered student organizations.

Engage allows students to browse all current student organizations, view meeting times and contact information, join groups, and interact with current organization members. All UM students have automatic access to an account, simply by logging in using their CaneID. Visit clubs.miami.edu to get started.

Butler Center for Service and Leadership

miami.edu/leadandserve | 305-284-4483 | leadandserve@miami.edu

Promotes and advocates for the inclusion of community service, civic engagement, and leadership development throughout the University experience.

Volunteer Opportunities Database allows students to search for opportunities taking place within South Florida. With information for over 160+ local Community Partner agencies, it is the easiest way to find a volunteer experience based on your interests and needs. Visit volunteer.miami.edu to get started.

KEY POLICIES AND PROCEDURES

Dean of Students Office

doso.studentaffairs.miami.edu | 305-284-5353 | doso@miami.edu

Supports students by guiding them to responsible decision-making through a variety of programs and resources.

DOSO oversees six primary units: Student Conduct, Greek Life, the Sandler Center for Alcohol and Other Drug Education, Honor Council, Veteran Student Services, and the Chaplains Association.

Student Conduct - Student Rights and Responsibilities

doso.studentaffairs.miami.edu/student-conduct

Outlines the rights of all students and lists important policies and procedures that apply to all students' conduct through the Dean of Students Office.

Title IX - Sexual Assault Prevention, Education and Response

miami.edu/itsonus

The University provides education and training to identify and prevent sexual misconduct; and to coordinate the University's response to, and investigation and resolution of, sexual misconduct complaints.



Case Management

dosostudentaffairs.miami.edu

Case management is a vital part of the Dean of Students Office. Team members address the needs of students experiencing medical, mental health, social, financial, and/or academic issues and connects them to appropriate campus resources. Students receive short term counseling, support, crisis intervention, referrals, and case management service. Personnel outreach to students with whom there has been an identified concern.

Honor Code and Honor Council

dosostudentaffairs.miami.edu

The Council consists of 31 undergraduate students, in addition to select faculty, representing various disciplines across campus. Honor Council members educate the community through programs and activities that promote Academic Integrity. Members also investigate and adjudicate issues of academic misconduct. Members are committed to fostering an environment of Honesty, Responsibility, and Integrity.

Non-Discrimination Policy

It is the policy of the University of Miami that no person within the jurisdiction of the University shall, on the basis of race, religion, color, sex, age, disability, sexual orientation, gender identity or expression, veteran status, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination or harassment (including all forms of sexual harassment and sexual violence) under any program or activity of the University, regardless of whether such program or activity occurs on-campus or off-campus.



The Sandler Center for Alcohol and Other Drug Education promotes healthy lifestyles through alcohol and drug education, student-led events and training.

SAFETY AND SECURITY

University of Miami Police Department and Security

miami.edu/police

The University of Miami is dedicated to providing a safe and secure environment for all members of the University community who study, research, live, and work at any of its campuses. Each campus has its own department responsible for all safety and security. The University of Miami Police Department (UMPD), a professional law enforcement agency that utilizes State of Florida-certified police officers and is supplemented by a contracted security guard service, services the Coral Gables campus. The Miller School and Rosenstiel School campuses utilize professional security teams directly managed by the University. The City of Miami Police Department and Miami-Dade County Police Department, respectively, provide police services to these campuses.

Coral Gables Campus - UM Police Department

Non-emergency Dispatch: 305-284-6666

Miller School Campus - Security Department

Dispatch: 305-243-6000

Non-emergency Dispatch: 305-243-7233

Rosenstiel School Campus - Security Department

Main: 305-421-4766

Alternative: 305-710-7991

FOR EMERGENCIES ON ANY CAMPUS, CALL 911

Blue-Light Telephones

These phones are marked with reflective lettering and a blue light to aid in daytime and nighttime identification. The phones can be used to contact UM Police or security in both emergency and non-emergency situations.

U Guardian

miami.edu/uguardian

When calling UMPD via the app's one-button call feature, information, including GPS location and relevant medical information, will be sent to the dispatch center. There is also a virtual escort feature where users can notify their designated contact that they are traveling from one destination to another.



Thunder, UMPD's highly trained K9 officer, spends most of his time in the center of campus making rounds to various buildings and greeting students, faculty and staff.

Crime Prevention/Safety Programming

Several crime prevention and safety programs are designed and conducted by the UM Police and Security Departments to educate students, faculty and staff on a variety of safety topics, including personal safety, identity theft, fake IDs, underage drinking, vacation safety, and personal property security.

Crime Advisories

Published in the rare instance that a serious incident occurs on campus and there is a possible continuing threat to the general community's safety.

Security in the Residential Areas

All of the residential areas on the Coral Gables Campus are equipped with a 24-hour security system that grants electronic access to the living areas with a validated 'Cane Card. Housing and Residential Life Safety and Security works closely with the UM Police Department on this access.

Safety Escort Services

Provided by the UM Police and Security Departments to all students, faculty, staff and visitors on the Coral Gables and Miller School campuses, 24-hours a day. To request a safety escort on the Coral Gables campus, contact UMPD Dispatch at 305-284-6666 or use any blue-light telephone. To request a safety escort on the Miller School campus, call Security at 305-243-7233 or use any blue-light telephone.

Safe Ride

An on-demand transit program managed by the UM Parking and Transportation Department, which provides safe travel on and around the Coral Gables campus for students from Monday to Friday evenings, 10pm to 3am. Students may call 305-298-6128 to get a ride between the Coral Gables campus and residential areas that border the Coral Gables campus during those listed times.

Motorist Assistance Program

Designed to assist those who experience minor vehicle problems while on the Coral Gables campus, the Motorist Assistance Program can provide jump-starts for dead batteries, access to your locked vehicle, and temporary fixes for flat tires. For assistance, contact UM Police at 305-284-6666. The service is available 24/7.



EMERGENCY AND HURRICANE PREPAREDNESS



Office of Emergency Management

prepare.miami.edu | 305-284-8005 | oem@miami.edu

The central hub for any up-to-date emergency/response procedures, located on the Coral Gables campus with a full-time emergency manager on the Medical and RSMAS campuses. In the event of an emergency, the University of Miami Comprehensive Emergency Management Plan will be activated to ensure the safety of all campuses. Plans can be viewed at prepare.miami.edu.

Emergency Guide

miami.edu/emergency-guide

Contains recommended specific action guidelines for students to take during various campus emergencies. Hard copies of the guide are strategically placed throughout each campus including in the residence halls; in addition, the information is accessible online.

Emergency Notification Network

A comprehensive communications solution that allows the University to quickly disseminate urgent emergency alerts through multiple communications mediums.

Subscribe to ENN

Family members are encouraged to subscribe to receive ENN alerts via facebook.com/UMiamiENN and twitter.com/UMiamiENN. To receive ENN text alerts, text "UMiamiENN" to 226787 from your mobile phone. During a time of crisis, the University's Emergency Information Hotline is also activated at 1-800-227-0354.

Hurricane Evacuation Information

Every family member and student should watch the University's hurricane preparedness video by visiting miami.edu/hurricane-prepare. As storms approach, the University will send out emails to all students and conduct meetings with resident students providing them with more specific instructions. If an evacuation is ordered, all events and classes will be canceled and no one will be allowed to stay on campus.

Emergency Contact and Evacuation Information

Students must always keep their emergency and contact information up-to-date in Canelink under the "Personal Information" tab. Families are also encouraged to discuss an evacuation plan with their student in the event of a hurricane and inform the University by entering it into their Canelink.

President's 100 give tours to new and prospective 'Canes and their families at the Coral Gables Campus, educating them about campus life and University services.



ENROLLMENT AND FINANCES

'Canes Central

canescentral.miami.edu | 305-284-IBIS (4247) | canescentral@miami.edu

The University of Miami's one-stop shop where students receive world-class service related to the areas of registration and records, billing and payment, financial aid, and 'Cane Card. This student-centric department provides the University community with holistic, service-oriented support across a broad range of topics in a forum that provides timely responses and comprehensive solutions. Visit the 'Canes Central website to use the "Get Help With ..." Knowledge Base or to "Submit a Case." Once the new Student Services Building is completed in late-summer, you can also stop by the 1st floor to meet in-person with any of the 'Canes Central Associates.

Financial Aid

UM provides financial assistance that recognize both financial need and academic achievement. Eligibility for need-based financial assistance is determined through an in-depth analysis of a family's financial strength as reported on the FAFSA, CSS PROFILE, and tax documents.

Student Employment

miami.edu/jobx

To assist students in developing employability skills, a variety of part-time positions are available on and off-campus, there are two main work programs for undergraduate students:

Federal Work Study

- students must be eligible based on federal financial aid criteria

Student Assistant Program

- open to all registered, degree-seeking University of Miami students

All students planning to work while at UM must bring the appropriate documentation for employment eligibility verification established by U.S. Citizenship and Immigration Services.

Money Management Program

www.miami.edu/moneymgmt

Whether you are entering your first year or are ready to graduate, we care about your short- and long-term financial wellbeing. We've created the Money Management Program to provide you the programming and resources to achieve your best financial self.

UNIVERSITY OF MIAMI
**DIVISION of
STUDENT AFFAIRS**



Department of Orientation and
Commuter Student Involvement
1330 Miller Drive
Shalala Student Center, Suite 203
Coral Gables, FL 33146-4602

Ph: 305-284-5646
umfp@miami.edu
miami.edu/ocsi