



# **FAMILY GUIDE**

**UNIVERSITY OF MIAMI**  
**2024-2025**



Stay in the loop with University-wide updates, events, and more family programming via the **Hurricane Family Connection** e-newsletter at [miami.edu/family-newsletter](https://miami.edu/family-newsletter)

View the **University Events Calendar** to get a quick glance of a wide spectrum of events and activities taking place throughout the University at [events.miami.edu](https://events.miami.edu)

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# WELCOME

## Messages from University of Miami leaders to the families of our students:

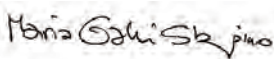
Welcome! It is wonderful to have you as part of our Miami Hurricane family. We are looking forward to all the success this new academic year will bring. Immersion in campus activities in and outside of the classroom has been proven time and time again to help students achieve success throughout their college experience. Transitional guides, navigators, peer mentors, staff, and more are here for guidance and support to help students achieve their goals. We collectively encourage students to blend their academic pursuits and personal interests as they build connections to prepare for life beyond college.

Our staff work with both our commuter and residential students to build community and help students find their place at the U. You can help by encouraging your student to get involved in something they are interested in through our student organizations, sports clubs, days of service, mentorship programs, or an on-campus job.

Our 'Canes Care for 'Canes philosophy is a commitment to a caring and inclusive community and well-being of your student. The support for this comes in a wide range of programs and services available to all students.

This Family Resource Guide is intentionally designed to help you support your student. We invite you to join our mission to transform lives by encouraging your student to take advantage of all that the University has to offer.

Please do not hesitate to contact us if you have any questions or concerns. You can reach Dean Stampino for academic concerns at 305-284-2006 or Dr. Whitely for student affairs concerns at 305-284-4922.



Dr. Maria Galli Stampino  
Dean of Undergraduate Affairs



Dr. Patricia A. Whitely  
Senior Vice President for Student Affairs  
and Alumni Engagement





# ACADEMIC SUPPORT

**Executive Vice President for Academic Affairs and Provost**  
[provost@miami.edu](mailto:provost@miami.edu) | 305-284-3356 | [provost@miami.edu](mailto:provost@miami.edu)

Oversees and coordinates academic programs—including teaching and research—and advances the educational mission and core values of the University of Miami.

**School and College Deans' Offices**  
[miami.edu/academics](http://miami.edu/academics)

Each school and college has a dean's office for undergraduate students that is responsible for its respective faculty and administration. Family members may call a specific dean's office for information about academic programs or requirements, how students can change from one school or college to another, or about the transferability of summer courses from another institution.





## Transitional Advising

[miami.edu/transitionaladvising](https://miami.edu/transitionaladvising)

Students have successfully navigated the initial stages of their academic journey with the support of their Transitional Guides. They've equipped students with essential tools and resources to excel in their classes and feel supported on campus. Still, transitions may happen throughout their time here, so the team is ready to reengage with students who explore options for internal transfer or additional degree pursuits should their interests evolve. This continued support will ensure students stay on track toward their academic goals, no matter where their path leads within the University.

## Academic Advising

[advising.miami.edu](https://advising.miami.edu)

Cane Navigators help students map out their chosen program of study, assist in their course registration, and support their academic success. A number of undergraduate programs have peer advisors, usually upper-class students, who act as mentors to incoming first-year and transfer students. While the University encourages families to be knowledgeable of the process, it is important that the student takes ownership and responsibility of their education and works with their Cane Navigator embedded in their school or college.

## Academic Bulletin

[bulletin.miami.edu](https://bulletin.miami.edu)

Contains the official documents of record concerning academic programs and regulations. Each academic year has a unique bulletin, and there are different bulletins based on your particular course of study.

## Camner Center for Academic Resources

[camnercenter.miami.edu](http://camnercenter.miami.edu) | 305-284-2800

Offers academic assistance including peer tutoring, academic workshops, and access to Learning Specialists.

### Office of Disability Services

[camnercenter.miami.edu/disability-services](http://camnercenter.miami.edu/disability-services) | 305-284-2374

[disabilityservices@miami.edu](mailto:disabilityservices@miami.edu)

The primary University office responsible for the coordination of auxiliary aids and services for students with disabilities.

### Independent Learning Initiative

[camnercenter.miami.edu/learning-specialist/independent-learning-initiative](http://camnercenter.miami.edu/learning-specialist/independent-learning-initiative)

Provides structure, support, instruction, and monitoring for students needing additional guidance during the college experience.

## Learning Commons at the University of Miami Libraries

[library.miami.edu/learningcommons](http://library.miami.edu/learningcommons) | 305-284-3233

[learningcommons@miami.edu](mailto:learningcommons@miami.edu)

Offers students academic and creative resources and support in a variety of areas including learning strategies, research, writing, and analyzing data. The Learning Commons is a collaboration of University of Miami Libraries, Writing Center, Math Lab, Modern Languages Lab, Camner Center for Academic Resources, Student Technology Help Desk, Office of Academic Enhancement, and Technology Assistance Program.

## University of Miami Libraries

[library.miami.edu](http://library.miami.edu) | 305 284-3233

Consult the library website to get access to millions of articles, books, and other resources through the online catalog and databases. Learn about the many libraries and spaces offered and the hours of operation. Librarians and Peer Research Consultants are available to support students in all courses and majors. The UM Libraries are located on the Coral Gables, Marine, and Medical campuses.

## Office of Academic Enhancement

[miami.edu/oea](http://miami.edu/oea) | 305-284-3187 | [oea@miami.edu](mailto:oea@miami.edu)

The Office of Academic Enhancement (OAE) fosters a community of support for students that emphasizes academic excellence, campus engagement, and professional development with a core focus on serving underrepresented and first-generation populations. Through mentoring, the OAE connects students to opportunities and resources that maximize their experience at the University of Miami and beyond.

## Office of Civic and Community Engagement

[civic.miami.edu](http://civic.miami.edu) | 305-284-6636 | [civicengagement@miami.edu](mailto:civicengagement@miami.edu)

Fosters campus-community collaboration by engaging the academic resources in the enrichment of civic and community life. CCE develops teaching and research strategies that link academic scholarship to public service, promoting education for citizenship and civic responsibility. The goal is to promote a model of engagement based on a culture of collaboration and an ethic of reciprocity, recognizing the importance of knowledge co-creation and diverse forms of expertise.



## Study Abroad

[studyabroad.miami.edu](http://studyabroad.miami.edu) | 305-284-3434 | [studyabroad@miami.edu](mailto:studyabroad@miami.edu)

With over 100 study abroad programs offered in more than 30 countries, students have an array of choices that align with their academic and personal interests. Short-term and long-term programs are available, led by University faculty or at partner universities overseas. Students can apply their courses abroad to their majors, minors, cognates, or elective credits.

## Toppel Career Center

[hireacane.miami.edu](http://hireacane.miami.edu) | 305-284-5451 | [toppel@miami.edu](mailto:toppel@miami.edu)

Helps students and alumni explore, prepare, and connect as they navigate careers. Services and resources include help with major/minor selection, individualized career coaching, practice interviews, internship and job listings, and more. The center also provides many opportunities for students to connect with employers and alumni, including virtual mentorship platforms, talent engagement events (employer-hosted), and career fairs.

## University of Miami Experience (UMX-100): Online Course

A required, graded virtual course specifically designed to assist new students in making a successful transition to the University of Miami. Students access UMX in Blackboard at [courses.miami.edu](http://courses.miami.edu) and work their way through all of the modules starting from when they deposit for admission with completion due prior to the first day of classes. All critical and foundational campus information is presented in these modules and remains continually available during a student's time at the University. For more information email [umx@miami.edu](mailto:umx@miami.edu).

## Residential Faculty and First Year Fellows

[hrl.studentaffairs.miami.edu/about/contact/meet-our-faculty/index.html](http://hrl.studentaffairs.miami.edu/about/contact/meet-our-faculty/index.html)

Residential Faculty and Faculty Fellows are present in the residential colleges and serve as resources for students. The goal of the Residential Faculty program is to increase faculty-student engagement and contribute to the development of an intentional intellectual community in the residential colleges. The faculty hold office hours in the buildings, host dinners in their apartments, and provide programming that focuses on current events, social issues, and faculty members' research interests.

Academic support within the residential colleges is provided by a professional staff member and First Year Fellows (FYFs), upper-class student leaders living in the first-year communities.





DONNA E. SHALALA  
STUDENT  
CENTER

The Donna E. Shalala Student Center is home to many student organizations and student life departments and provides flexible meeting and event spaces.

# STUDENT SUPPORT

## Division of Student Affairs

[studentaffairs.miami.edu](http://studentaffairs.miami.edu) | 305-284-4922 | [vpsa@miami.edu](mailto:vpsa@miami.edu)

Engages, supports, and develops University of Miami students as active citizens in a diverse and global society. Student Affairs efforts extend learning beyond the classroom to provide students with experiential opportunities to challenge ideas, collaborate with others, and apply their skills to make a difference in their lives and the community.

Guided by the *'Canes Care for 'Canes* philosophy, Student Affairs fosters a supportive and inclusive environment where all 'Canes respect and support each other. With its student-centered approach, Student Affairs makes a significant and lasting impact on the student experience at the University of Miami and beyond. Student Affairs programming emphasizes leadership education, student involvement, residential and commuter student life, service learning, well-being, and recreation.

## 'Cane Success Center

[success.miami.edu](http://success.miami.edu) | 305-284-4500 | [success@miami.edu](mailto:success@miami.edu)

Dedicated to providing undergraduate students with the help and support that they need to reach their goal of graduation. When facing challenges - financial, academic, health or personal, staff will provide one-on-one guidance, connecting students to campus resources and services to make sure the issue is resolved.

## Counseling Center

[miami.edu/counseling](http://miami.edu/counseling) | 305-284-5511 | [counseling@miami.edu](mailto:counseling@miami.edu)

Provides short-term, time-limited, individual, couples, and group therapy as well as psycho-educational outreach programming and consultation. Urgent care and limited psychological assessment are also available. Psychiatric services are available to those under the care of a Counseling Center therapist. Students must be in the South Florida area (Miami-Dade, Broward, Palm Beach) to receive telehealth services.

An after-hours counselor is always available to students for consultation and guidance around any mental health issue or concern at 305-284-5511. In addition, the UM Police Department and Housing and Residential Life have access to an on-call counselor for consultation on mental health emergencies.

The Counseling Center is prevented by state confidentiality laws from disclosing any information about students who have been counseled.



## Dining Services

[miami.edu/dining](http://miami.edu/dining) | 305-284-3584 | [diningservices@miami.edu](mailto:diningservices@miami.edu)

Offers dining options for residential and commuter students.

All first-year\* residents living on campus are enrolled in the 7 Day All Access Plan, this includes any of the residential colleges (Coral, Ibis, Eaton, Mahoney, Pearson, and Lakeside Village assignments). This plan maximizes the dining variety and value offered by the dining halls by providing unlimited access.

Upper-class students living on campus in Mahoney, Pearson, or Eaton may choose between the 7 Day All Access Plan, 5 Day All Access Plan, or the 125 Block Plan. Upper-class students living in Lakeside Village Apartments, University Village Apartments, or commuting students may choose from any available meal plan. Lakeside Village Suite residents are required to minimally purchase a \$250 Dining Dollar plan.

## Facilities and Operations

[miami.edu/sro](http://miami.edu/sro)

Responsible for the stewardship of the grounds, buildings, and infrastructure located on the Coral Gables and Rosenstiel campuses; including energy management, fire safety, access control, custodial services, groundskeeping, event support, and a host of other services.

## Housing and Residential Life

[miami.edu/housing](http://miami.edu/housing) | 305-284-4505 | [miami.edu/housing/contact](http://miami.edu/housing/contact)

Offers on-campus housing and an extensive and diverse residential program featuring residential colleges and apartment-style areas. The cornerstone of the residential program is a system of residential colleges with live-in faculty, professional staff, and student peer mentors. We strive to fulfill our vision – Student Housing for Student Success.

## International Student and Scholar Services

[miami.edu/iss](http://miami.edu/iss) | 305-284-2928 | [iss@miami.edu](mailto:iss@miami.edu)

Provides support services and programs for international students, scholars, and academic departments. ISSS facilitates enrollment, retention, and graduation for international students and ensures successful experiences for international scholars (faculty and researchers) by providing information, services, acclimation, and culturally relevant activities.

## Ombudsperson

[miami.edu/ombudsperson](http://miami.edu/ombudsperson) | 305-284-4922 | [ombudsperson@miami.edu](mailto:ombudsperson@miami.edu)

Guide and support students as they navigate complex situations. Common concerns may involve paying for college, earned grades, faculty grievance, illness or injury during the academic year, or other policy and procedural concerns.

## Parking and Transportation

[miami.edu/mobility](http://miami.edu/mobility) | 305-284-3096 | [parking.gables@miami.edu](mailto:parking.gables@miami.edu)

Parking permits are required to park on campus. First-year residential students are not eligible to purchase a parking pass. Students who plan to park on campus should familiarize themselves with the Parking Policy and Procedures which can be found on the website above. Options are available to students who do not have a personal vehicle. Full-time students receive 50% off the monthly Metrorail pass.

## Student Center Complex

[miami.edu/SCC](http://miami.edu/SCC) | 305-284-4351 | [sccreservations@miami.edu](mailto:sccreservations@miami.edu)

Encompasses seven different locations servicing students in a multitude of ways. The SCC has meeting spaces, the Kornspan Study Lounge, ATMs, Hurricane Food Court, The Market, Campus Store, USPS, and the Rathskeller.

## Campus Store

[shopuofmiami.com](http://shopuofmiami.com)

Offers students and fans the latest Miami gear right on campus! Students can conveniently purchase course materials, school supplies, and a wide variety of logo apparel and gifts. For technology needs, the U Tech Source offers Apple discounted academic pricing and on-site tech support.

Starting Fall 2024, University of Miami students can benefit from the 'Canes Course Pack, which will provide students with all required course materials by the first day of class! This program provides a hassle-free experience, with savings of up to 50% when compared to the costs of individual course materials. Visit [miami.edu/canescoursepack](http://miami.edu/canescoursepack) for additional information.

## Student Health Service

[studenthealth.studentaffairs.miami.edu](http://studenthealth.studentaffairs.miami.edu) | 305-284-9100 |

Lennar Walgreens Pharmacy: 305-351-0606 | [studenthealth@miami.edu](mailto:studenthealth@miami.edu)

Located in The Lennar Foundation Medical Center on the Coral Gables Campus, Student Health Service provides primary care, specialty care, lab, and X-ray services to eligible University of Miami students. Many services, including primary care visits, are included with the health and counseling center fee.

## Student Technology Help Desk

[sthd.it.miami.edu](http://sthd.it.miami.edu) | 305-284-8887 | [sthd@miami.edu](mailto:sthd@miami.edu)

Provides a multitude of free services to enrolled students including internet setup, UPrint configuration and support, smart device configuration, software installations, and general troubleshooting on laptops, desktops, phones, and tablets. UM Information Technology manages computers in the libraries at Calder (Medical) and the School of Law, as well as other various locations on campus. Additionally, UPrint, the student wireless printing solution, is available throughout campus at over 30 locations.

## Veterans Resource Center

[miami.edu/VRC](http://miami.edu/VRC) | 305-284-8727 | [vetscenter@miami.edu](mailto:vetscenter@miami.edu)

Provides support and guidance to veteran students for their successful transition from military service to campus life and connects them and military-connected students to academic and other University resources through collaborative programs and engagement activities with campus partners.

## Wellness and Recreation

[wellness.studentaffairs.miami.edu](http://wellness.studentaffairs.miami.edu) | 305-284-8500 | [wellnesscenter@miami.edu](mailto:wellnesscenter@miami.edu)

Supports a variety of recreational activities including intramural sports, club sports, outdoor adventures, fitness classes, and wellness programs housed at the Patti and Allan Herbert Wellness Center and Lakeside Village.



Sebastian the Ibis was chosen as the official University of Miami mascot in 1957, originally named "Icky," then renamed after San Sebastian Hall.

# STUDENT INVOLVEMENT

## Chaplains Association

[miami.edu/spirituallife](http://miami.edu/spirituallife)

Official body responsible for religious and spiritual life on campus. Representing Judaism, Christianity, and Islam, various campus ministries provide activities to address the spiritual needs of the student body. These include religious services, social events, sharing meals, internships, scripture study, community service, counseling, discussions, leadership training, retreats and travel, and prayer.

## Greek Life

[miami.edu/greeklife](http://miami.edu/greeklife) | 305-284-5353 | [greeklife@miami.edu](mailto:greeklife@miami.edu)

Offers many opportunities for leadership, community service, philanthropy, scholarship, friendship, and lifelong membership. Deferred recruitment welcomes all first year students to join in their second semester or after.

## Hurricanes Athletics

[miamihurricanes.com](http://miamihurricanes.com) | 305-284-3822

All students who have paid their Athletic Fee are allowed admission to all home athletic events. Men's sports include: football, basketball, baseball, tennis, diving, cross country, and track and field. Women's sports include: basketball, cross country, golf, rowing, soccer, swimming and diving, tennis, track and field, and volleyball.

## Student Life

[studentaffairs.miami.edu](http://studentaffairs.miami.edu) | 305-284-2805 | [studentlife@miami.edu](mailto:studentlife@miami.edu)

The five departments within Student Life empower students to become actively involved in on- and off-campus activities that lead to personal and professional growth during their careers. These departments are listed on the following page.





## Butler Center for Service and Leadership

[miami.edu/leadandserve](https://miami.edu/leadandserve) | 305-284-4483 | [leadandserve@miami.edu](mailto:leadandserve@miami.edu)

Promotes and advocates for the inclusion of community service, civic engagement, and leadership development throughout the University experience.

**Volunteer Opportunities Database** allows students to search for opportunities taking place within South Florida. With information for over 200+ local community partner agencies, it is the easiest way to find a volunteer experience based on interests and needs. Visit **[volunteer.miami.edu](https://volunteer.miami.edu)** to get started.

**'Canes Vote Network** is a coalition made up of students, faculty, staff, administrators, and community members who are passionate about civic participation in the University of Miami community. Students may visit **[miami.edu/vote](https://miami.edu/vote)** to learn more and register to vote as a Florida resident.

## LGBTQ Student Center

[miami.edu/lgbtq](https://miami.edu/lgbtq) | 305-284-3935 | [lgbtq@miami.edu](mailto:lgbtq@miami.edu)

Fosters inclusion and support of students, inclusive of all genders, orientations, and expressions through education and outreach, programming, intergroup engagement, empowerment, and advocacy.

## Multicultural Student Affairs

[miami.edu/msa](https://miami.edu/msa) | 305-284-2855 | [msa@miami.edu](mailto:msa@miami.edu)

Provides leadership and advocacy for underrepresented and ethnically diverse students. The office provides direction in developing programs and services that enhance the retention and successful matriculation of students, while supporting their personal and academic development. In addition, MSA supports the University in its ongoing efforts to maintain a multicultural campus community, which supports, values, and celebrates its diversity.

## Orientation and Commuter Student Involvement

[miami.edu/ocsi](https://miami.edu/ocsi) | 305-284-5646 | [umfp@miami.edu](mailto:umfp@miami.edu)

Offers programs for first-year, commuter, and transfer students to help with their academic, personal, social, and cultural transition. Also provides programming for families, including Family 'Cane Kickoff and Family Weekend.

## Student Activities and Student Organizations

[miami.edu/saso](https://miami.edu/saso) | 305-284-6399 | [saso@miami.edu](mailto:saso@miami.edu)

Connects all students with over 300 social and academic involvement opportunities and advising for student leaders, programming boards, and registered student organizations.

**Engage** allows students to browse all current student organizations, view meeting times and contact information, join groups, and interact with current organization members. All students have automatic access to an account, simply by logging in using their CaneID. Visit **[engage.miami.edu](https://engage.miami.edu)** to get started.

# KEY POLICIES AND PROCEDURES

## Dean of Students Office

[doso.studentaffairs.miami.edu](https://doso.studentaffairs.miami.edu) | 305-284-5353 | [doso@miami.edu](mailto:doso@miami.edu)

DOSO's primary units include: Case Management, the Chaplains Association, the Honor Council, Greek Life, the Sandler Center for Alcohol and Other Drug Education, Sexual Misconduct, Student Conduct, and Veterans Resource Center.

## Student Conduct - Student Rights and Responsibilities

[miami.edu/srr](https://miami.edu/srr)

Outlines the rights and responsibilities of all students and lists important policies and procedures that apply to all students' conduct.

## Title IX - Sexual Assault Prevention, Education, and Response

[titleix.miami.edu](https://titleix.miami.edu)

The University provides education and training to identify and prevent sexual misconduct and to coordinate the University's response, investigation, and resolution of sexual misconduct complaints.



## Case Management

[doso.studentaffairs.miami.edu](https://doso.studentaffairs.miami.edu)

Case management is a vital part of the Dean of Students Office. Team members address the needs of students experiencing medical, mental health, social, financial, and/or academic issues and connects them to appropriate campus resources. Students receive short-term counseling, support, crisis intervention, and referrals.


## Honor Code and Honor Council

[doso.studentaffairs.miami.edu/honor-council](https://doso.studentaffairs.miami.edu/honor-council)

The Honor Council is composed of students and faculty members who represent various disciplines across campus. The Council hears cases regarding issues of academic dishonesty. The undergraduate members of the Honor Council also provide educational programs and activities to address unethical behavior and academic integrity. Members are committed to fostering an environment of honesty, responsibility, and integrity.

## Non-Discrimination Policy

It is the policy of the University of Miami that no person within the jurisdiction of the University shall, on the basis of race, religion, color, sex, age, disability, sexual orientation, gender identity or expression, veteran status, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination or harassment (including all forms of sexual harassment and sexual violence) under any program or activity of the University, regardless of whether such program or activity occurs on-campus or off-campus. To that end, the University is committed to encouraging everyone to report bias incidents that occur in our campus community so that inappropriate and unwelcome behavior may be properly addressed and the community at large can be educated.



**Sandler Center for Alcohol and Other Drug Education**  
[doso.studentaffairs.miami.edu](https://doso.studentaffairs.miami.edu)

Promotes healthy lifestyles, as well as personal and social responsibility, through alcohol and other drug education, programming, training, and alternative activities for students.



# SAFETY AND SECURITY

## University of Miami Police Department and Security

[umpd.miami.edu](http://umpd.miami.edu)

The University of Miami is dedicated to providing a safe and secure environment for all members of the University community who study, research, live, and work at any of its campuses. Each campus has its own department responsible for all safety and security. The University of Miami Police Department (UMPD), a professional law enforcement agency that utilizes State of Florida-certified police officers and is supplemented by a contracted security guard service, services the Coral Gables Campus. The Medical and Marine campuses utilize professional security teams directly managed by the University. The City of Miami Police Department and Miami-Dade County Police Department, respectively, provide police services to these campuses.

### Coral Gables Campus - UM Police Department

Non-emergency Dispatch: 305-284-6666

### Medical Campus - Security Department

Dispatch: 305-243-6000

Non-emergency Dispatch: 305-243-7233

### Marine Campus - Security Department

Main: 305-421-4766

Alternative: 305-710-7991

## FOR EMERGENCIES ON ANY CAMPUS, CALL 911

### U Guardian

[miami.edu/uguardian](http://miami.edu/uguardian)

Rave Guardian is a free smartphone safety app which University of Miami students, faculty, and staff can download on their IOS or Android devices. This app allows the user to pre-register emergency information, utilize virtual trip safety escort, and a one touch call button to UMPD. Download the Rave Guardian app from your smartphone's App Store, then register on the app using your University of Miami email address.

### Blue-Light Telephones

These phones are marked with reflective lettering and a blue light to aid in daytime and nighttime identification. The phones can be used to contact UM Police or security in both emergency and non-emergency situations.



Thunder, UMPD's highly trained K9 officer, spends most of his time in the center of campus making rounds to various buildings and greeting students, faculty, and staff.

## Crime Prevention/Safety Programming

Several crime prevention and safety programs are designed and conducted by the UM Police and security departments to educate students, faculty, and staff on a variety of safety topics, including personal safety, identity theft, fake IDs, underage drinking, vacation safety, personal property security, and traffic and pedestrian safety.

### Crime Alerts

Published in the rare instance that a serious incident occurs on campus and there is a possible continuing threat to the general community's safety.

### Security in the Residential Areas

All of the residential areas on the Coral Gables Campus are equipped with a 24-hour security system that grants electronic access to the living areas with a validated 'Cane Card. Housing and Residential Life Safety and Security works closely with the UM Police Department on this access.

## Safety Escort Services

Provided to all students, faculty, staff, and visitors on the Coral Gables and Medical campuses, 24 hours a day. To request a safety escort on the Coral Gables Campus, contact UMPD Dispatch at 305-284-6666 or use any blue-light telephone. To request a safety escort on the Medical campus, call Security at 305-243-7233 or use any blue-light telephone.

## Safe Ride

An on-demand transit program managed by Parking and Transportation, that provides safe travel on and around the Coral Gables Campus for students from Monday to Friday evenings, 10 p.m. to 3 a.m. Students may call 305-769-6065 to get a ride between the Coral Gables campus and residential areas that border the Coral Gables Campus during those listed times.

## Motorist Assistance Program

Designed to assist those who experience minor vehicle problems while on the Coral Gables campus, the program can provide jump-starts for dead batteries, access to your locked vehicle, and temporary fixes for flat tires. For assistance, contact UM Police at 305-284-6666. This service is available 24/7.





# EMERGENCY AND HURRICANE PREPAREDNESS

## Office of Emergency Management

[prepare.miami.edu](http://prepare.miami.edu) | 305-284-8005 | [oem@miami.edu](mailto:oem@miami.edu)

The central hub for any up-to-date emergency/response procedures, located on the Coral Gables campus with full-time emergency management teams on the Medical and Marine campuses. In the event of an emergency, the University of Miami Comprehensive Emergency Management Plan will be activated to ensure the safety of all campuses.

## Emergency Guide

[miami.edu/emergency-guide](http://miami.edu/emergency-guide)

Contains recommended specific action guidelines for students to take during various campus emergencies. The guide is strategically placed throughout each campus including in the residence halls; in addition, the information is accessible online.

## Emergency Notification Network

A comprehensive communications solution that allows the University to quickly disseminate urgent emergency alerts through multiple channels mediums.

### Subscribe to ENN

Students will receive ENN messages at the mobile number they enter in CaneLink. Family members are encouraged to subscribe to receive ENN alerts via [facebook.com/UMiamiENN](https://facebook.com/UMiamiENN) and [twitter.com/UMiamiENN](https://twitter.com/UMiamiENN). To receive ENN text alerts, text "UMiamiENN" to 226787 from your mobile phone.

## Hurricane Evacuation Information

Every family member and student should watch the University's hurricane preparedness video by visiting [miami.edu/hurricane-prepare](http://miami.edu/hurricane-prepare). As storms approach, the University will send out emails to all students and conduct meetings with resident students providing them with more specific instructions. If an evacuation is ordered, all events and classes will be canceled and no one will be allowed to stay on campus. Visit [events.miami.edu/OEM](http://events.miami.edu/OEM) to register for a virtual hurricane preparedness training.

### Emergency Contact and Evacuation Information

Students must always keep their emergency and contact information up-to-date in CaneLink under the "Personal Information" tab. Families are also encouraged to discuss an evacuation plan with their student in the event of a hurricane and inform the University by entering it into their CaneLink.

President's 100 give tours to new and prospective 'Canes and their families at the Coral Gables Campus, educating them about campus life and University services.





# ENROLLMENT AND FINANCES

## **'Canes Central**

[canescentral.miami.edu](http://canescentral.miami.edu) | 305-284-IBIS (4247)

The University of Miami's one-stop shop where students receive world-class service related to the areas of registration and records, billing and payment, financial aid, and 'Cane Card. This student-centric department provides the University community with holistic, service-oriented support across a broad range of topics in a forum that provides timely responses and comprehensive solutions. Visit the 'Canes Central website to use the "Get Help With..." Knowledge Base or find other ways to connect with the 'Canes Central team.

## **Student Employment**

[miami.edu/jobx](http://miami.edu/jobx) | 305-284-6000 | [ose@miami.edu](mailto:ose@miami.edu)

To assist students in developing employability skills, a variety of part-time positions are available on and off-campus. There are two major work programs for undergraduate students:

### **Federal Work Study :**

Students must be eligible based on federal financial aid criteria

### **Student Assistant Program :**

Open to all registered, degree seeking University of Miami students. This includes International students

All students planning to work must bring the appropriate documentation for employment eligibility verification established by U.S. Citizenship and Immigration Services.

## **Money Management Program**

[miami.edu/moneymgmt](http://miami.edu/moneymgmt)

This free 'Canes financial success resource has three major components. The "Money Talks" series offers about 100 seminars per term on varied topics such as investing, budgeting, goal setting, real world finance, credit development and more. 1-on-1 Peer Financial Coaching is where the Money Team helps individuals get a jump-start on achieving their goals, and "CashCourse: Your Real-Life Money Guide" is an online tool that students can also use to help them effectively attain financial independence.



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