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For more information, please contact
University of Miami
Department of Orientation and Commuter Student Involvement
305-284-5646
umfp@miami.edu
miami.edu/ocsi
A message from President Frenk to the families of entering UM students:

On behalf of the faculty, staff, and current students, I am pleased to welcome you to the University of Miami family.

I hope to see you at Orientation and embark, together, upon an exciting and transformational journey at the U. This Family Guide will help to acquaint you with services and resources available in academics, campus life, and wellness. We strive to support our students’ intellectual development and personal growth and ensure that their experience as a ‘Cane is rewarding, supportive, and safe.

As one of the leading teaching and research institutions in the world, the University of Miami offers an environment that is stimulating and challenging. We encourage students to aim for scholarly achievements, strive for mutual respect and appreciation for others, and serve their community meaningfully. Our student body is vibrant and diverse, representing every state in the nation and many countries and nationalities around the globe, and our surroundings are distinguished by the natural beauty and cultural vitality of South Florida.

We look forward to continuing to build on the proud traditions of academic excellence and a thriving culture of belonging and inclusion. I am confident that, together, we will advance the Roadmap to Our New Century as we approach our centennial anniversary in 2025. You have entrusted your student to us, and we want you to know that we are committed to helping them succeed.

Along with my wife, Dr. Felicia Knaul, and our daughters, Mariana and Hannah, I look forward to greeting you on campus during Family Weekend and at other events throughout the year.

With my best wishes,

Dr. Julio Frenk
President
Dear University of Miami Family Member,

Welcome to the Miami Hurricane family! To make the transition to college life meaningful and successful, this Family Guide is a resource for you and an introduction to the University and the UM experience. Inside, you will find comprehensive information about the range of campus resources, support services, activities, and programs that will help students make the most of college – both personally and academically.

The Family Calendar highlights what is happening on campus throughout the year and offers timely conversation topics for you and your student. We hope you will join us for Family Weekend and other major events listed in the calendar.

Our team of administrators and faculty members is committed to fostering the best experience for your student and you. Our goal is to help our students begin their college experience well-informed and well-grounded. During their time, they will be challenged as we strive to prepare them for success post-graduation, but support is always around the corner.

Please do not hesitate to contact us should you have any questions or concerns. You can reach Dr. Green at 305-284-2006 or Dr. Whitely at 305-284-4922. We look forward to personally meeting you and your student at Orientation, and welcome to the U!

William Scott Green
Senior Vice Provost and
Dean of Undergraduate Education

Patricia A. Whitely
Vice President for Student Affairs
Executive Vice President and Provost
provost@miami.edu  provost@miami.edu   305-284-3356
Best way to get questions answered: phone

The office of the Executive Vice President and Provost is responsible for overseeing and coordinating academic programs including, but not limited to those listed below.

Deans’ Offices
The deans’ offices for undergraduate students are responsible for the faculty and administration of their respective schools. Family members may call a specific dean’s office for information about programs or requirements, how students can change from one school or college to another, or about the transferability of summer courses from another institution.

Academic Advising
While attending the University of Miami, students are assisted and advised by faculty as well as academic advisors in each school or college. All new students are assigned an academic advisor within the particular school or college to which they have been admitted. These advisors help students map out their chosen program of study, support their course registration, narrow their choice of a minor, and apprise them of requirements yet to be fulfilled.

In addition, a number of the undergraduate programs have peer counselors, which are usually upper-class students who act as mentors to incoming first-year students.

Grading
A grade point average is used to determine standing in class, eligibility for graduation, and eligibility for honors. It also serves to qualify the student for continuation in good standing and for decisions pertaining to probation and dismissal, continuation of scholarships, and other matters.

The University uses a traditional 4.0 grading scale, with an
A+ = 4.00, A = 4.00, A- = 3.70,
B+ = 3.30, B = 3.00, B- = 2.70,
C+ = 2.30, C = 2.00, C- = 1.70,
D+ = 1.30, D = 1.00, and F = 0.00.

End of semester grades can be found on the student's CaneLink account several days after the end of each term.
Key Offices and Administrators for Each School & College

School of Architecture
1223 Dickinson Drive, Building 48E
Coral Gables, FL 33146
305-284-3731
Rodolphe el-Khoury, Dean
Denis Hector, Associate Dean
Ana N. Santana, Assistant Dean

College of Arts and Sciences
227 Ashe Building
Coral Gables, FL 33124
305-284-4117
Leonidas G. Bachas, Dean
Maria Galli Stampino, Sr. Associate Dean
Douglas Fuller, Sr. Associate Dean
Leonard Clemons, Sr. Associate Dean

School of Business Administration
5250 University Drive, Room 219
Jenkins Coral Gables, FL 33124
305-284-4643
John Quelch, Dean
Andrew J. Leone, Vice-Dean, Faculty Research and Development & Arthur P. Metzger Professor of Accounting
Ann M. Olazábal, Vice Dean, Undergraduate Business Programs

School of Communication
Frances L. Wolfson
Communication Building
Coral Gables, FL 33124
305-284-2265
Gregory J. Shepherd, Dean
Paul Driscoll, Vice Dean, Academic Affairs

School of Education and Human Development
312 Merrick Building
Coral Gables, FL 33124
305-284-3711
Isaac Prilleltensky, Dean
Gina Astorini, Assistant Dean, Undergraduate Academic Services
Walter G. Secada, Senior Associate Dean, Graduate Academic Services

College of Engineering
255 McArthur Building
Coral Gables, FL 33124
305-284-2404
Jean-Pierre Bardet, Dean
Shihab S. Asfour, Associate Dean for Academics; Department Chair, Industrial Engineering
Ramarathnam Narasimhan, Assistant Dean for Academics
Karissa Grasty, Assistant Dean of Advancement

Rosenstiel School of Marine and Atmospheric Science
4600 Rickenbacker Causeway
Miami, FL 33149
305-421-4000
Roni Avissar, Dean
William M. Drennan, Associate Dean of Undergraduate Education
Gary Hitchcock, Director - Marine Science Program
Anthony Hynes, Director - Atmospheric Science Program

Phillip and Patricia Frost School of Music
128 Maurice Gusman Concert Hall
Coral Gables, FL 33124
305-284-2241
Shelton G. Berg, Dean
Steven Moore, Associate Dean, Undergraduate Studies
Karen Kerr, Director of Admission and Recruitment

School of Nursing and Health Studies
5030 Brunson Drive
Coral Gables, FL 33146
305-284-3666
Cindy Munro, Dean
Mary McKay, Associate Dean for Nursing Undergraduate Programs
The Office of Academic Enhancement (OAE) fosters a community of educational advocacy that emphasizes academic excellence, campus engagement, and professional development with a core focus on serving underrepresented, low income, and first-generation populations. Through mentoring and academic support, the OAE connects students to opportunities and resources that maximize their experience at the University of Miami and beyond.

**Academic Ombudsperson**
ombuds.studentaffairs.miami.edu

The Academic Ombudsperson works in conjunction with the University Ombudsperson to act as an independent representative of the University to listen to student grievances and complaints. For more information, please visit the Ombudsperson and University Troubleshooters section on page 32.

**The Miami Model**
miami.edu/miamimodel

The Office of Academic Enhancement and the Office for Diversity & Multicultural Affairs at the Miller School of Medicine jointly administer three summer programs for underrepresented college and high school students who aspire to pursue a career in health care: The Minority Student in Health Careers Motivation Program, MCAT Prep Program, and the High School Careers in Medicine Workshop.

**Programs of Academic Excellence**
miami.edu/excellence

The Office of Academic Enhancement supports multiple Programs of Academic Excellence, including the Ronald A. Hammond Scholars, the Gates Millennium Scholars, and the George W. Jenkins Scholars. These students receive personalized advising throughout their undergraduate education and are connected with campus resources that may directly impact the quality of their experience at the University of Miami.

**Residential College Advising**
ResidentialAdvising@miami.edu 305-284-8794

In collaboration with the Department of Housing and Residential Life, the Office of Academic Enhancement also provides advising.
services within first-year residential colleges. The advisor focuses on academic concerns related to major and career exploration, advising students on developing four-year plans, and connecting students to campus resources to aid in their success. First-Year Fellows (FYFs) are upper-class student leaders living in first-year communities to build relationships and support students as they transition into the college experience, alongside the Resident Assistants.

Empower Me First – Diversity & Inclusion Initiative
miami.edu/provost/oae/diversity-and-inclusion.html
The Senior Academic Advisor for Diversity and Inclusion assists underrepresented and first generation students in their transition to college life and their pursuit of educational and career goals by providing academic advocacy, general advising, resource referral and academic support. The advisor supports students who may seek assistance with time management, creating academic success plans for GPA improvement, applying to graduate and professional school, and navigating the transition to college life. The program works with campus and community partners to provide outreach support for students in the form of programs, workshops, and professional development opportunities.

Camner Center for Academic Resources
umarc.miami.edu  305-284-2800
Best way to get questions answered: phone
Located on the second floor of the University Center, the Camner Center for Academic Resources offers free academic assistance to all UM students.

Peer Tutoring
tutoring.arc@miami.edu
At the Camner Center, all UM students can take advantage of free individual peer tutoring to develop a deeper understanding of course work through additional, special, or corrective content instruction. All tutoring is course specific and taught by nationally certified peer tutors. All UM students are eligible for two hours of tutoring per week for each course.

Academic Workshops
This free workshop series instructs students on specific academic skills and strategies to enhance academic performance. Workshop topics include effective test-taking strategies, improving study
strategies, utilizing technology, and organization and time management skills. Topics are updated every semester, and students may attend unlimited sessions.

Learning Specialists
The Cammer Center provides the support of trained Learning Specialists to students experiencing difficulty with academic issues. Students may request a one-on-one meeting with a Learning Specialist to help develop the skills needed to achieve success in their academic careers. Skills covered during these appointments include time management, effective note-taking, college textbook reading, educational technologies, test taking, and other learning strategies.

Independent Learning Initiative
The Independent Learning Initiative is a fee-based academic support program that provides structure, support, instruction, and monitoring for students needing additional guidance during the college experience. Participants learn to monitor their academic progress and critically evaluate their current skills and strategies to work towards becoming a successful independent student.

UMX 100: The University of Miami Experience
umx@miami.edu
The University of Miami Experience (UMX 100) is a graded, comprehensive virtual self-paced course specifically designed to assist first-year students, transfer students included, in making a successful transition to the University of Miami. UMX 100 provides an opportunity for students to utilize UM resources necessary for success in college and beyond.

Office of Disability Services (ODS)
disability@miami.edu 305-284-2374
The Office of Disability Services (ODS) is the primary university office responsible for the coordination of auxiliary aids and services for students with disabilities.

ODS provides academic accommodations and support to ensure that students with disabilities are able to access and participate in the opportunities available at the University of Miami. Individuals with disabilities must request academic accommodations through the Office of Disabilities Services. Accommodations are determined on a collaborative and case-by-case basis and are based on
the documentation provided by the individual. ODS staff will work collaboratively with students to determine what academic adjustments and educational auxiliary aids are reasonable to ensure that students with disabilities are not subject to discrimination.

Writing Center
as.miami.edu/writingcenter  writingcenter@miami.edu  305-284-2956
Best way to get questions answered: call or email
The Writing Center strives to help all members of the University community learn more about writing and become better writers. The Writing Center holds one-to-one consultations with writers at all stages of the writing process. Our consultants help writers understand the expectations of their assignments, whether they are writing an assignment for a class, a personal statement for medical school, law school, or graduate school, a job application letter, a scientific article for publication, or a personal creative project. Appointments may be scheduled by calling (305) 284-2956, visiting us at the Richter Library first floor, left side, or schedule online.

Learning Commons at the University of Miami Libraries
library.miami.edu/learningcommons  learningcommons@miami.edu  305-284-4811
Best way to get questions answered: call or email
Located on the first floor of Richter Library – the largest of the University of Miami Libraries and the best place to study on campus, the Learning Commons offers students the opportunity to discover and explore all of the academic resources available to ‘Canes. Students visiting the Learning Commons will receive in-person assistance from peers and experts on a variety of topics: learning strategies, research, writing, creating projects and presentations, analyzing data, using technology, and more. The Learning Commons is a new initiative made possible by a community of academic service partners on campus working seamlessly together to improve students' academic experience. These partners include the Writing Center, Math Lab, Camner Academic Resource Center, and Student Technology Help Desk.

Study Abroad
studyabroad.miami.edu  studyabroad@miami.edu  305-284-3434
Best way to get questions answered: phone or email
With over 80 UM study abroad programs offered, students have an array of opportunities that align with their academic and personal interests. Students can live and learn abroad through short-term and long-term
programs with UM faculty or at UM partner universities overseas. Programs with UM faculty are unique in their emphasis on experiential learning, pre-arranged group housing, excursions, and courses taught by UM professors and overseas academic experts. Students who participate in UM study abroad programs, including semester exchange programs, will receive UM grades and credits and are able to use their existing financial aid towards semester program costs. Students can apply their courses abroad to their majors, minors, cognates, or elective credits. Programs are open to sophomores, juniors, and seniors who meet eligibility requirements.

Studying abroad offers UM students the unique opportunity to live in another country and immerse in a different culture while still pursuing personal and academic goals. Research shows that students who study abroad develop enhanced critical thinking and problem solving skills, in addition to enhanced language proficiency, independence, and confidence in new environments—all characteristics that will foster success. The flagship UPrograms abroad include semester opportunities in Buenos Aires, Argentina; Cape Town, South Africa; Galapagos, Ecuador; Manipal, India; Prague, Czech Republic; Rome, Italy; and Shanghai, China.

Office of Civic and Community Engagement
civic.miami.edu  civicengagement@miami.edu  305-284-6636

*Best way to get questions answered: email*

The Office of Civic and Community Engagement (CCE) fosters university-community collaboration by engaging the university’s academic resources in the enrichment of civic and community life in our local, national, and global communities. The overarching goal of CCE is to develop teaching and research strategies that directly link academic scholarship to public practice. CCE aims to develop new courses and enhance existing ones to integrate community engagement more deeply into the curriculum. CCE also creates new initiatives that bring multiple schools and disciplines together to work on shared community-based projects. These courses and projects allow students to put theory into practice and understand the complexities of practical problem solving in real-world situations, thereby preparing them to be effective civic leaders and engaged citizens.
If you are already thinking about what your student will be doing when graduation day arrives, look no further than the Toppel Career Center. The Center provides innovative and dynamic career services to students and alumni of the University of Miami. Furnished with the latest technology, including video conferencing, 360-degree video recording, and lecture capture, the Center's six interview suites, a technology lab, a conference room, and a Career Loft offer a variety of spaces for your student to meet their career related needs.

Over six times larger than the average career center, the 12,000 square-foot building houses career programs and workshops, networkers, professional individualized advising, practice interviews, industry panels, walk-in peer advising, company presentations, on-campus interviews, and more.

Career Education
The Center assists students in their career development utilizing a three-part model that provides the tools necessary for your student to Explore (strengths, interests, values, skills, and abilities), Prepare (career and industry research, practice interviews, and internships), and Connect (building meaningful relationships and growing a professional network).

Career Preparation & Networking
Through the Center's vision, empowering and connecting 'Canes to achieve a lifetime of career fulfillment; the staff encourages students to develop meaningful relationships with professionals in their area(s) of interest. The Center provides many opportunities for students to network with employers and alumni, including panel programs, employer meet-ups, job shadowing (UShadow), on-campus recruiting, and career fairs.

Connecting with the Toppel Career Center
Evidence shows that students who visit the Career Center are more likely to earn internships and ultimately have better career outcomes at the time of graduation. Tell your student to visit us at 5225 Ponce De Leon Blvd. or by visiting HireACane.com and activating their Handshake account as soon as they arrive on campus!
Office of Student Account Services  
miami.edu/osas  saccounts@miami.edu  305-284-6430  
Best way to get questions answered: phone  
The Office of Student Account Services processes all e-billing, payment plan information, and student refunds on a student’s account while enrolled at the University of Miami. e-Billing and online payment information is available at canelink.miami.edu. Staff members are available to assist you with billing inquiries by phone, in person, or via email.

Students should also sign up for the Direct Deposit Program for student refunds. Students may sign up for direct deposit by logging on to CaneLink. This will expedite the processing of any anticipated refunds at the beginning of the term so students can buy books and other supplies in a timely manner.

The office accepts online payments for tuition and all related costs via e-check (ACH) or credit card through CaneLink. Students may also apply for a semester-based four-month payment plan for the fall or spring semesters via CaneLink.

Office of Student Financial Assistance and Employment  
finaid.miami.edu  ofas@miami.edu  305-284-6000  
Best way to get questions answered: email or phone  
Advisors are available to assist students and families throughout the entire financial aid and student employment process. Financial assistance at UM is a partnership. While the family has the primary responsibility to cover educational expenses, UM provides generous financial assistance to recognize both financial need and academic achievement. Eligibility for need-based financial assistance is determined through an in depth analysis of a family’s financial strength as reported on the FAFSA, CSS PROFILE, and tax documents.

Financial Assistance  
Financial assistance may include need-based grants, academic scholarships, student or parent loan(s), and/or student employment. Information about student eligibility such as outstanding checklist items and detailed financial assistance information can be found online at CaneLink. In addition, students should check their university email and CaneLink for updates as they are responsible for monitoring these accounts regularly.
Student Employment
miami.edu/osfae

Students interested in employment opportunities should know that there are many part-time jobs available to earn extra spending money and obtain some valuable career-related experience. There are two major work programs: Federal Work Study (students must be eligible based on federal financial aid criteria) and the Student Assistant Program (open to all registered University of Miami students and offering a variety of part-time positions on and off-campus). For information and job opportunities students may visit Miami.edu/jobx.

All students planning to work while at UM must bring the appropriate documentation for employment eligibility verification established by the Department of Homeland Security, U.S. Citizenship and Immigration Services.
CAMPUS SERVICES, SAFETY, AND SECURITY
Facilities Management
fm.ref.miami.edu facilities@miami.edu 305-284-8282
Facilities Management Department (FMD) is responsible for the stewardship of Coral Gables campus and the Rosenstiel School of Marine and Atmospheric Science (RSMAS) buildings, grounds and infrastructure overseeing all reactive and preventative maintenance needs for the academic and residential zones, facilities work control, utilities infrastructure, energy management, fire safety, access control, environmental services and maintenance contract management for 140 buildings, 6 million gross sq. ft. at Gables Campus, 17 buildings, 413,223 gross sq. ft. at Rosenstiel Campus, and 8 buildings, 11,016 gross sq. ft. at Richmond Campus.

Our teams work closely with one another to provide a host of services to these campuses. To submit a service request visit: miami.edu/SRO.

University of Miami Police & Security
miami.edu/police Non-Emergency: 305-284-6666
Emergency: 911 Crime Prevention Manager: 305-284-1105
The University of Miami is dedicated to providing a safe and secure environment for all members of the university community who study, research, live, and work at any of its campuses. Each campus has its own department responsible for all safety and security. The University of Miami Police Department (UMPD), a professional law enforcement agency that utilizes State of Florida-certified police officers and is supplemented by a contracted security guard service, services the Coral Gables campus. The Miller School and Rosenstiel School campuses utilize professional security teams directly managed by the university. The City of Miami Police Department and Miami-Dade County Police Department, respectively, provide police services to these campuses.

To fulfill the UM Police Department and the UM Security Departments’ missions as collaborative, innovative, and proactive agencies, a community policing approach is taken. Patrol policy maximizes the time university police and security officers spend out of patrol vehicles and interacting with members of the community. Safety-related educational programming, helps members of the community
realizes the power they have to prevent crime and keep themselves safe. Partnerships and working relationships with internal university organizations as well as external government and private agencies enable a multitude of services to be offered, most for free. Overall, a stronger relationship between the UM Police Department, the UM Security Departments, and the university community means a more successful crime-fighting team. After all, safety and security on campus is everyone’s responsibility.

The Crime Prevention Office within the university’s Coral Gables Campus Police Department is staffed with crime prevention specialists that direct numerous established campus-wide crime prevention programs and specialized services. In addition, this office is responsible for directing a multitude of special initiatives such as crime analysis and scripted patrols focused on crime reduction. Visit UMPD’s website for specific information on campus safety and a full list of all programs and services offered.

University of Miami Emergency Management
prepare.miami.edu OEM@miami.edu 305-284-8005
Best way to get questions answered: email

The University of Miami Emergency Management team is comprised of the Office of Emergency Management, located on the Coral Gables campus, and a full-time emergency manager on the Medical and RSMAS campuses. Together, they serve as the center for university-wide planning for, and coordinated response to, all major emergencies. The safety of every member of the University community is of utmost importance to us.

Emergency Planning at UM
In the event of an emergency, the University of Miami Comprehensive Emergency Management Plan will be activated to ensure the safety of all campuses. At the direction of the Crisis Decision Team, Campus Command Post(s) or the University Emergency Operations Center are activated to coordinate the University’s response and disseminate critical information to the campus community via the Emergency Notification Network (ENN).

Emergency Notification Network
The ENN is a comprehensive communications solution that allows the University to quickly disseminate urgent emergency alerts through multiple communications mediums. If there is a condition that significantly threatens the health and safety of persons on campus or
impacts normal campus operations, University officials will warn the campus community using one or more communication methods.

In order to receive an ENN alert, students need to ensure their Emergency Information is entered in Canelink by going to canelink.miami.edu. Once in Canelink, students should go to the Student Center area and make sure the fields in the “Personal Information” section have been completed, including mobile phone number and emergency contacts. Family members are encouraged to subscribe to receive ENN alerts via facebook.com/UMiamiENN and/or twitter.com/UMiamiENN. Family members can also subscribe to receive ENN text alerts by texting “follow @UMiamiENN” to 40404 from your mobile phone.

In addition, during a time of crisis, the University’s Emergency Information Hotline is also activated. Trained staff will be available to answer questions throughout the incident. Family members are encouraged to call 1-800-227-0354 to get information regarding a major emergency impacting the University.

Emergency Guide
miami.edu/emergency-guide
The University’s Emergency Guide contains recommended specific action guidelines for students to take during various campus emergencies. Hard copies of the guide are strategically placed throughout each campus; in addition, the information is accessible online via the link above.

Protective Actions
Upon receipt of an ENN Alert, the University community should immediately evaluate their situation and determine if their location is safe. The two most probable actions in response to any campus emergency
will be to EVACUATE or SHELTER-IN-PLACE. We promote the use of common sense, situational awareness and a personal assessment to determine the best course of action.

Evacuate: The primary purpose for evacuating is to put distance between you and the hazard. Depending on the type of emergency, evacuation procedures may vary. Students are encouraged to go to miami.edu/emergency-guide for specific action guidelines by emergency type. The following are guidelines that are applicable for any emergency in which evacuation is the best course of action:

- Leave the area immediately
- Take personal items (keys, wallet, cell phone etc.) if safe to do so
- Assist individuals with disabilities
- Walk; do not run
- Do not use elevators
- Go to designated evacuation assembly areas unless otherwise instructed
- Provide relevant information (i.e. unaccounted/trapped persons) to emergency responders
- Do not return until cleared to do so by emergency responders

Shelter-In-Place: The term Shelter-In-Place is used to refer to situations where it is safest to remain indoors rather than face uncertainty outside. When Sheltering-In-Place, students should seek safety by placing barriers between themselves and the hazard. This could include walls, rooms without windows, locked doors, furniture, etc. Depending on the type of emergency, Shelter-In-Place procedures may vary. Students are encouraged to go to miami.edu/emergency-guide for specific action guidelines by emergency type. The following are guidelines that are applicable for any emergency in which Shelter-In-Place is the best course of action:

- Find the safest location in your immediate area
- Shut all doors and windows
- Stay away from areas exposed to the hazard
- Enact barriers between you and the hazard
- Await further information from emergency responders

Basic training on the above is made available by The Office of Emergency Management throughout the year. More information on in-person trainings can be found at: prepare.miami.edu
Hurricane Evacuation Information

Hurricanes are an unfortunate in Miami. With hurricane season running June 1st through November 30th, the University has put several procedures in place to keep its students safe. Every parent and student should watch the University's hurricane preparedness video by visiting miami.edu/hurricane-prepare.

Depending on the anticipated severity of a storm, the University of Miami may be required to evacuate its campuses. This generally will need to occur if the storm is a major hurricane (Category Three or higher). While this is not a common occurrence, everyone needs to prepare accordingly. Once an evacuation is ordered, all events and classes will be canceled and no one will be allowed to stay on campus. The University will notify students of evacuations, closures and cancellations via Storm Alert emails and an ENN alert. The University’s Emergency Information Hotline (1-800-227-0354) will also be activated to answer any of your questions or you can always go to prepare.miami.edu for the latest Storm Alert.

Please discuss in advance where your student will go in the case of a University evacuation. Most students travel to a designated relative or friend's home within a 250-mile radius of Miami. Any student who cannot evacuate on their own will be asked to self-identify to University officials and will be transported to a local University-operated or county evacuation center.

Students are encouraged to enter their evacuation location information through CaneLink to inform the University about their hurricane evacuation plan. This process is accomplished by visiting CaneLink.miami.edu and clicking on the Student Center link. Then, scroll to the bottom of the Student Center page to find the “personal information” section, where you can input personal addresses, including an address that can be marked as your intended “evacuation” location. As storms approach, the University will send out emails to all students and conduct meetings with resident students providing them with more specific instructions.

In the aftermath of a storm, communications may be severely disrupted and possibly remain so for an extended period of time. Emergency personnel will communicate with the University community to ensure everyone's safety. Current contact information is imperative to this
process. After a storm, students should check-in and indicate their whereabouts via the check-in methods on the Recover website at recover.miami.edu. All students should also immediately attempt to contact family and friends by any available means (telephone, text, email, social media, etc.) and let them know they are okay.

Weather Monitoring
The weather conditions in South Florida can quickly change with little or no notice. Severe thunderstorms have the potential to produce a number of hazards that can pose a threat to life and property. The University of Miami has a weather monitoring system on campus that can be accessed through the following methods:

• Go to miamidade.weatherstem.com/umiami
• Text “UMiami” to (786)-837-8153
• Call (786)-837-8153
• Email umiami@miamidade.weatherstem.com with “Latest Weather” in the subject line
• Like facebook.com/umweatherstem
• Follow twitter.com/UMWxSTEM
• Turn to Channel 100 (OEM-HD) from any TV on the Campus Cable System

Parking & Transportation
miami.edu/parking  305-284-3096, option 2
Best way to get questions answered: phone
The University of Miami has parking facilities for those that need a personal car to travel to and from the campus. However, the majority of resident students do not have a personal vehicle and utilize the many alternative options available to them. These options are also ideal for commuter students that are interested in finding economic and environmentally friendly options to the single occupancy vehicle. Visit get2um.com for full details.

For those that do need to park on campus, a parking permit is required. The goal is to provide all students with a safe and efficient method of parking. We kindly ask that all students that do park on campus take the time to familiarize themselves with the Parking Policy and Procedures which are available from our website. If you have specific questions, please feel free to call. Office hours are Monday-Friday, 8:30 am to 5:00 pm.
Blue-Light Telephones
More than 150 blue-light telephones are strategically located throughout the Coral Gables and Miller School campuses. These phones are marked with reflective lettering and a blue light to aid in daytime and nighttime identification. The phones can be used to contact UM Police or security in both emergency and non-emergency situations. Non-emergency situations include requesting a security escort, reporting suspicious persons and obtaining information.
Visit miami.edu/police for a list and map of all blue-light phone locations.

Safety Escort Services/Safe Ride
Safety escorts are provided by the UM Police & Security Departments to all students, faculty, staff and visitors on the Coral Gables and Miller School campuses, 24-hours a day. To request a safety escort on the Coral Gables campus, contact UMPD Dispatch at 305-284-6666 or use any blue-light telephone. To request a safety escort on the Miller School campus, call Security at 305-243-7233 or use any blue-light telephone.

Safe Ride is an on-demand transit program managed by the UM Parking & Transportation Dept., which provides safe travel on and around the Coral Gables campus for students from Sunday to Thursday evenings, 10pm to 3am. Students may call 305-298-6128 to get a ride between the Coral Gables campus and residential areas that border the Coral Gables campus during those listed times.

U Guardian
U Guardian is a new smartphone safety app that the UM community may download free and use as frequently as they please. The app allows a user to create a profile with as much or as little personal info as they choose. When calling UMPD via the app's one button call feature, this info, including GPS location, relevant medical info (i.e. life-threatening allergies), vehicle info, etc... will immediately show on a screen in the dispatch center for the duration of the call. This info helps police to respond more quickly and more accurately.

Additionally, the U Guardian app also has a virtual escort feature, whereby students/users may notify friends, family members, or whomever they choose to receive notification that they intend to travel from one destination to another (or simply wish to be tracked for an activity). Once accepted, the session shows the current GPS location of the requestor, as well as a countdown timer they have set for themselves to arrive at their destination. Should the self-imposed timer run out, the guardian (i.e. the person virtually watching over the requestor) will be reminded to check up on that person and/or be prompted to notify the proper authorities if they are unable to contact them. For more
detail on the usage of U Guardian, where to download it, and how it works, please visit: miami.edu/uguardian.

Crime Prevention/ Safety Programming
Several crime prevention/ safety programs are designed and conducted by the UM Police and Security Departments to educate students, faculty and staff on a variety of safety topics, including personal safety, identity theft, fake IDs, underage drinking, vacation safety, and personal property security.

Self-Defense Programs
The UM Police Department offers two nationally recognized self-defense programs to female students, faculty and staff.

Visit miami.edu/police/selfdefense for schedules and additional information.

Self-Defense Awareness & Familiarization Exchange (S.A.F.E.)
S.A.F.E. is a 2-hour introductory program that exposes women to the basics of risk awareness and risk reduction, in addition to a few rudimentary physical techniques. Classes are held multiple times per semester, free of charge to students. Open enrollment classes are scheduled at least once a semester, but are also available upon request by student groups/organizations.

Rape Aggression Defense (R.A.D.)
R.A.D. is a 3-night, 12-hour, in-depth program that involves a significant amount of training in defense techniques and ends with a simulation exercise. Open enrollment classes are held annually in Sept., free of charge to the UM community. Other classes may be arranged by student groups during the year, upon request.

Crime Advisories
A “Crime Advisory” is published in the rare instance that a serious incident occurs on campus and there is a possible continuing threat to the general community’s safety. An example of this would be a robbery where the offender was not caught. Notice is given to the campus community within two business days of the incident, if not sooner, via active publications possibly including, but not limited to, university-wide emails, UMPD’s webpage, printed flyers/posters, and any other available means deemed necessary. Crime Advisories are issued in compliance with the Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act.

Security in the Residential Areas
All of the residential colleges on the Coral Gables Campus are equipped with a convenient 24-hour security system that grants access to the living areas with a validated ‘Cane Card. Upon entering a living area, residents must swipe their cards through an electronic reader on the inside door, which then releases the lock. Housing and Residential Life Security, which works closely with the UM Police Department, is managed by a full-time Security Manager, who may be reached at 305-284-5568.
Safety Matters Annual Security and Fire Safety Report (ASR)

The University of Miami Safety Matters comprehensive combined annual security report and annual fire safety report is published in compliance with the Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act (20 U.S.C. Section 1092(f)), and section 485(i) of the Higher Education Opportunity Act, otherwise known as the Campus Fire Safety Right-to-Know Act. All currently registered students as well as employees are given a notice by October 1 of each year that includes a statement of the report’s availability, the exact electronic address at which the report is posted, a brief description of the report's contents, and a statement that the institution will provide a paper copy of the report upon request to the University of Miami Police Department (UMPD). Printed copies may be requested by calling UMPD at 305-284-1105. Prospective students and employees of the university are informed of the guide’s availability, provided with a summary of its contents, and given the opportunity to request a copy from the University of Miami Police Department. This report can be accessed through the UMPD website.

Coral Gables Campus - UM Police Department
5665 Ponce de Leon Boulevard, Coral Gables, Florida 33124
Dispatch: 305-284-6666
Business Office: 305-284-3075
miami.edu/police

In the event of a telecommunications failure on the Coral Gables campus, the University of Miami Police Department has back-up IP phone lines that can be used to contact police. Back-up IP phone line: 305-284-8436.

Miller School Campus - Security Department
1051 N.W. 14 Street, Suite 145, Miami, Florida 33136
Dispatch: 305-243-6000
Non emergency Dispatch: 305-243-7233
security.med.miami.edu

Rosenstiel School Campus - Security Department
4600 Rickenbacker Causeway, Virginia Key, Miami, Florida 33149
Main: 305-421-4766
Alternative: 305-710-7991

EMERGENCY AT ANY CAMPUS LOCATION: 911
Athletics
hurricanesports.com  305-284-3822
The University of Miami has one of the most accomplished athletics programs in NCAA history. The fun and excitement that the championship caliber teams have brought to the city of Miami is only matched by the passion and dedication of our student body in their support of our teams.

All students are encouraged to continue the traditions of our championship history by attending our athletic team’s home contests. For those who would like to get more involved than just attending games and would like to become a student leader and custodian of our hallowed traditions, and maybe even help us establish the next great Miami Hurricane tradition, students can email saso@miami.edu. Category 5 is a student group supported by Student Government that works in conjunction with the Department of Athletics in the development of in-game traditions and student led game day activities. For more information on Category 5 visit the organization’s social media channels: Twitter: @UM_Category5 Facebook: /Category5 Instagram: @cat5stagram.

All students who have paid their athletic fee are allowed free admission to all home athletic events, including football.

Men's sports include: Football, Basketball, Baseball, Tennis, Diving, Cross Country, and Track & Field.

Women’s sports include: Basketball, Cross Country, Golf, Rowing, Soccer, Swimming & Diving, Tennis, Track & Field, and Volleyball.

Computer and Phone Services
sthd.it.miami.edu  sthd@miami.edu  305-284-8887
Student Support
The Student Technology Help Desk (STHD) is a computer support center for students. The STHD provides a multitude of free services including internet configuration, virus and spyware removal, system restorations, software installations, and upgrades on laptops, desktops, smartphones, and tablets.

Computer Labs
Computer labs managed by UMIT are located in the Residential Colleges, and in the libraries at Richter, Calder, Law School, Music School, and School of Architecture. These labs have state-of-the-art computers,
scanners, and UPrint, the student printing solution. For more information and locations, please visit: studentsupport.it.miami.edu/labs.

**Telephone and Network Services (UMIT Service Desk)**

it.miami.edu help@miami.edu Coral Gables/Medical: 305-284-6565
RSMAS: 305-421-4028

The UMIT Service Desk provides telephone service, long-distance access, and data network services. This includes Internet connectivity on the Coral Gables campus (wired Ethernet through the CaneNet network and wireless connection through the SecureCanes network). These services are available to all currently enrolled undergraduate and graduate students on the Coral Gables, Medical, and RSMAS campuses.

**Office 365 - University Email and Collaboration**

Office 365 is the email service offered free of charge to all enrolled University of Miami students. It is important for incoming students to sign up to ensure the delivery of all University communications, including emergency alerts. Office 365 includes access to various Office applications – including SharePoint, Forms, Planner, etc. – plus other productivity services that are enabled over the Internet (cloud services), such as Skype for Business web conferencing and additional online storage with Microsoft OneDrive.

**International Student and Scholar Services (ISSS)**

miami.edu/isss isss@miami.edu 305-284-2928

*Best way to get questions answered: email*

ISSS represents the needs and interests of the University of Miami international community and provides support services and programs for international students, scholars, and academic departments at UM. Every year, approximately 3,750 international students (undergraduate and graduate) and scholars (professors and researchers) from 120 countries representing every region of the world study, engage in practical training, teach, and conduct research at the University of Miami.

International students and scholars face some unique challenges as well as opportunities while pursuing their academic goals at UM. The professional and dedicated staff of ISSS provides expert advice, services, programs, and information aimed at supporting the educational endeavors of and enriching the U.S. experience of our international student and scholar community throughout the duration of their stay at the U!
Meal Plans
miami.edu/dining-services  diningservices@miami.edu  305-284-3584
Best way to get questions answered: email
The Department of Dining Services offers a variety of dining options to meet students' needs. Students who reside in any of the Residential Colleges (Mahoney, Pearson, Hecht, Stanford, or Eaton) must select one of the Residential Colleges meal plan below. Commuter students as well as students residing at the University Village apartments may select any of the meal plans below.

First-year Residential Students must choose a meal plan identified with an *; if the student does not choose a meal plan, Dining Services will enroll the student into the Unlimited meal plan with $50 Dining Dollars.

The Meal Plan number indicates the meals available each week; unused meals do not carry over. In addition to meals at the residential dining halls, meal plans also feature “Dining Dollars,” which may be used at any retail food service location on campus.

The Block Meal Plan number indicates available meals for the semester; meals rollover from fall to spring. However, they expire at the end of the spring semester. Dining Dollar amounts are semester values. Dining Dollar balances rollover from fall to spring. However, they expire at the end of the spring semester. The Meal Plan contract is an annual contract, although payment is made per semester. Students enrolled in the meal plan are expected to fulfill this annual commitment unless they withdraw, study abroad, or graduate from the University. Early release from the meal plan will result in an administrative cancellation fee.

Division of Student Affairs
studentaffairs.miami.edu  studentaffairs@miami.edu  305-284-4922
Best way to get questions answered: phone
The Division of Student Affairs provides opportunities, programs, and services that encourage students to take an active role in their University of Miami experience. Under the leadership of Vice President Dr. Patricia A. Whitely, your student will get involved, be well, and find support within Student Affairs. UM students make the most through learning, engaging, leading, and exploring the plethora of opportunities for involvement.
The Division of Student Affairs includes the following areas:

Chaplains Association
Commencement
Counseling Center
Dean of Students Office
  • Greek Life
  • Sandler Center for Alcohol and Other Drug Education
Housing and Residential Life
Ombudsperson
Rathskeller
Student Center Complex
Student Health Service

Student Life
  • William R. Butler Center for Service and Leadership
  • Multicultural Student Affairs
  • LGBTQ Student Center
  • Orientation & Commuter Student Involvement

Student Activities & Student Organizations
Student Media
Wellness and Recreation

Dean of Students Office
doso.studentaffairs.miami.edu  doso@miami.edu  305-284-5353

The Dean of Students Office is involved, interested, and invested in the education and development of our students and, consistent with the University of Miami Mission Statement, “we strive to develop future leaders of our nation and the world.” The five primary units of oversight for the Dean’s Office are: Judicial Affairs, Greek Life, Sandler Center For Alcohol and Other Drug Education, Posner Substance Abuse Education Fund, Honor Council, and the Chaplains Association. In addition, the Dean's staff includes a licensed clinical social worker, who manages a variety of complex issues involving students, a specially-trained investigator for issues of gender discrimination and sexual misconduct, and a liaison, who provides programming and support services to the University's international student community. See below to further explore some of the primary and additional areas of oversight within the Dean of Students Office.

Greek Life
UM’s fraternity and sorority community is comprised of a dynamic, highly engaged group of over 2600 students in 29 different student organizations. Our social Greek letter organizations promote a well-rounded student experience with primary emphasis on academic success and concurrently provide opportunities for students to forge lifelong friendships, become actively involved in community service projects, and develop leadership skills. Students must earn a minimum 2.5 GPA and complete at least 12 academic credit hours in a single
semester prior to joining a fraternity or sorority (AP credits and online credits do not count towards this requirement).

William W. Sandler, Jr. Center for Alcohol and Other Drug Education and Gail S. Posner Substance Abuse Education Fund
doso.miami.edu sandler@miami.edu 305-284-6120

Best way to get questions answered: email

As a part of the Dean of Students Office, the William W. Sander, Jr. Center for Alcohol and Other Drug Education is a comprehensive Prevention, Intervention, Education, and Referral center. The Sandler Center houses a comprehensive peer education program that works together with all members of the campus community and strives to:

- Promote healthy lifestyles as well as personal and social responsibility by providing programs, training, service, and alternative activities for students.
- Educate students about the negative consequences of high-risk use of alcohol and other drugs.
- Increase awareness and commitment within the University community.

All incoming students are required to complete Campus Clarity: Think About It, UM’s two-part course on alcohol, drug, and sexual misconduct education.

The link to Part 1 was emailed to your students UM email address in July.

Veteran Student Services

The Veteran Student Services (VSS) provides support to military veteran students enrolled at the University of Miami. Through University partnerships, the VSS provides assistance and resources for student veterans that include: Transitioning into the University of Miami, academic achievement, and understanding Veteran Administration educational benefits and financial assistance; preparing for life after graduation (translating military and college experiences into a career or graduate school); enhancing leadership skills; and maintaining healthy lifestyles.

Chaplains Association

The University Chaplains Association is the official body responsible for religious life on campus. It consists of various campus ministries that—cooperatively and individually—provide activities that address the spiritual needs of the campus community. Some University ministries have centers on or near the campus with trained clergy or lay workers, who
are sensitive to the needs of college students, faculty, and staff. They involve themselves in the day-to-day activities dealing with faith and life, heart and mind. For more information, contact the specific ministry (directory available on the website).

Housing and Residential Life
miam.edu/housing housing@miami.edu 305-284-4505
Best way to get questions answered: email or phone
The Department of Housing and Residential Life is home to an extensive and diverse residential program featuring six residential communities. The cornerstone of the residential program is a system of five Residential Colleges that blend the Oxford and Cambridge tradition of live-in faculty with a unique commitment to student development and academic success. Residential Colleges range in size from 400-950 students. The University also offers University Village, offering apartment style housing for approximately 800 junior and senior level students.

Through our mission of student housing for student success, UM's five residential living-learning areas organize student communities that support student academics, learning, and development; offer opportunities for faculty-student interaction; create easy access to campus services and resources; and offer study groups, tutoring, computer labs, and exciting cultural and social activities all focused on the needs of the students.
Living in each of the Residential Colleges are student affairs professionals, called Area Directors, who are responsible for the overall management and supervision of the college (larger, first-year student colleges also have an Assistant Area Director), as well as two to three Resident Faculty members and their families. In addition, each floor in the Residential Colleges, and each building in University Village, has at least one Resident Assistant who provides peer mentoring, cultural and social opportunities, academic assistance, and works with their residents to develop a community that enriches and supports the student learning and academic experience at the University. In first year student communities, student staff, called First Year Fellows, is also available to enrich the academic experience outside of the classroom, supervised by a full-time professional.

Ombudsperson and University Troubleshooters
miami.edu/ombudsperson  ombudsperson@miami.edu
305-284-4922
Best way to get questions answered: phone
The Ombudspersons help students navigate difficult situations by providing guidance and support. Often, when a student feels stuck or is not sure who they should contact, that is where the Ombudsperson comes in. Ombudspersons utilize a network of troubleshooters, both faculty and administrators, to help reach a resolution.

For students, there are two Ombudspersons and a Student Advocate who specialize in different support areas. The University Ombudsperson and Student Advocate predominantly assist with out of the classroom support for students. Similarly, the Academic Ombudsperson supports students with faculty concerns and academic curricula based issues.

Some common concerns that have been resolved by the Ombudspersons involve financial aid, student accounts and bill pay, grade concern, faculty grievance, illness or injury during the academic year, and general policy and procedure concerns. The goal for the Ombudsperson is a timely resolution to your concern to ensure student success. Students can reach out directly to a specific individual or just complete a case via the website to be directed to the best resource.
Counseling Center
counseling.studentaffairs.miami.edu counseling@miami.edu 305-284-5511
*Best way to get questions answered: phone*
The UM Counseling Center provides short-term time limited individual, couples, and group therapy as well as psycho-educational outreach programming and consultation to members of the UM community. Urgent care and limited career and psychological assessment are also available. Psychiatric services are available to those under the care of a UM Counseling Center therapist.

The UM Counseling Center staff consists of experienced professionals from the fields of mental health counseling, psychology, social work, and psychiatry. UMCC is also a training site for doctoral interns and advanced practicum students in professional psychology.

The UM Counseling Center staff welcomes any comments or questions parents may have about the center’s services. However, parents should be aware that the Counseling Center is ordinarily prevented by state confidentiality laws from disclosing any information about students who have been counseled. Although they may not be able to reveal any information about students who use the Counseling Center’s services, the staff is willing to receive input from parents about their concerns.

An after-hours counselor is always available to students by dialing 305-284-5511 (Press 1) for consultation and guidance around any mental health issue or concern. In addition, UM Police Department and Housing and Residential Life have access to an on-call counselor for consultation on mental health emergencies.

Student Health Service
studenthealth.studentaffairs.miami.edu studenthealth@miami.edu 305-284-9100
*Best way to get questions answered: email or phone*
The Student Health Service provides primary care, specialty care, lab and x-ray services to eligible University of Miami students. Many services, including primary care visits, are provided free of charge. The University sponsored student insurance plan is not required in order to utilize our services. Charges for other services can be submitted for payment to most insurance companies however we recommend that you contact your insurance company to determine if our providers are in-Network with your student’s insurance plan.
Health Insurance
Domestic students can waive the University sponsored insurance via the United HealthCare (UHCSR) waiver portal. Students or their designee will need the student ID (C#), date of birth and insurance information in order to submit a waiver request. A waiver approval or denial will be sent from waiverstatus@uhcsr.com within 5 business days of waiver submission. Domestic students enrolled in six or more credit hours per semester (or considered full time, including graduate students enrolled in a 700/800 level class) are required to obtain adequate health insurance (see exceptions). The annual premium for the health insurance plan offered through the Student Health Service is added to each student's fees. Alternative coverage may be requested. Students with limited out of area coverage or otherwise inadequate coverage are urged to carefully review their options before waiving the Student Health Service sponsored insurance plan. Deadlines to waive the insurance are July 25th for the Fall semester, January 25th for the Spring semester, May 25th for Summer I and June 25th for Summer II.

All international students are required to enroll in the University-sponsored health insurance program. The annual premium for this coverage is added to each student's fees.

Student Health Service Charges / Insurance Billing
Routine visits and many other services are provided at NO CHARGE to students who have paid the Health and Counseling Centers fee or the Medical Student Coral Gables Student Health fee. Charges for other services can be submitted for payment to most insurance companies however we recommend that you contact your insurance carrier to determine if our providers are in-network with your plan.

For students insured by the insurance companies that we are unable to bill (out of state HMO's, international insurance plans, Medicaid, Medicare) and for charges that we are not able to bill to your insurance company, charges may be paid at the time of visit or added to your student account. Students covered by Cigna, Humana, and AvMed who want charges submitted to be their insurance companies will need to designate us as their primary care provider. Front desk staff can assist with this process. If for any reason students do not want us to bill their insurance provider, we will accept direct payment at the time of service or submit charges to your student account.
In many situations (and always for students with the University sponsored UnitedHealthcare plan) the amount collected from the insurance provider will be considered full payment. In other situations there may be a balance after the insurance claim has been processed which is automatically transferred to the student’s CaneLink account. A statement of charges can be viewed at mystudenthealth.miami.edu. Once charges have been submitted to your insurance company and the claim has been processed, you will receive an explanation of benefits (E.O.B.) from your insurance provider. If you have any remaining balance after your insurance claim has been processed, the balance will be automatically transferred to your CaneLink account.

**Immunization**
All new students are required to provide proof of immunization against measles, mumps and rubella and tetanus, diphtheria and pertussis, and must also provide proof of immunization against hepatitis B and meningococcal meningitis or sign a waiver declining these immunizations (for students less than 18 years old meningitis/ hepatitis vaccine waivers must be signed by a parent or legal guardian). Health Sciences students (nursing, physical therapy) have additional requirements that will be communicated to them by their departments. All international students must also be screened for risk of tuberculosis by completing page two of the immunization form.

Immunization information needs to be entered online and immunization forms must be uploaded to mystudenthealth.miami.edu. Although preliminary compliance can be verified on this site, final compliance will not occur and registration holds will not be removed until immunization forms are received and verified by Student Health Service staff. This will generally occur within 3 business days of receiving an accurately completed form, which has been signed by a medical provider. Immunization compliance is designated by a status change to VERIFIED at mystudenthealth.miami.edu.

**Pharmacy**
Students can fill their prescriptions on campus at the Lennar Walgreens pharmacy located on the first floor of the Lennar Foundation Medical Center. Lennar Walgreens offers students preferred pricing (lower cop-pays) for students with the UM-UnitedHealthcare insurance. New prescriptions can be filled at the Lennar Walgreens, via mail-order or at any other UHC participating pharmacy. The Lennar Walgreens phone number is 305-351-0606 and the fax number is 305-351-0608.
Wellness and Recreation
wellness.studentaffairs.miami.edu welnesscenter@miami.edu
305-284-8500
Best way to get questions answered: phone
The Department of Wellness and Recreation (DWR) operates the Patti and Allan Herbert Wellness Center, a 140,000-square-foot facility that offers the UM community fitness, recreation, wellness, and social activities focused on the importance of developing healthy lifestyle choices.

DWR supports a wide variety of recreational activities through the intramural and club sports programs. The Intramural Sports program is made up of student-organized teams that play against each other on campus. The student-run Club Sports program consists of more than 45 sports that are both competitive and recreation in nature. Many of UM's competitive clubs compete in games and tournaments in South Florida as well as across the United States.

The Herbert Wellness Center is one of the largest student employers on campus, offering job opportunities as fitness room assistants, lifeguards, facilities and operations assistants, office assistants, intramural officials, fitness class instructors and much more. Students can find the employment application on the Herbert Wellness Center's website.

Student Life
studentaffairs.miami.edu studentlife@miami.edu 305-284-2805
Best way to get questions answered: email
The Department of Student Life provides opportunities to discover, connect, engage and transform through co-curricular and extra-curricular involvement and service opportunities. Student Life empowers students to become actively involved in campus and off-campus activities that lead to personal and professional growth during their career. The units with the Department of Student Life include: the LGBTQ Student Center, Multicultural Student Affairs, Orientation and Commuter Student Involvement, Student Activities and Student Organizations, and the William R. Butler Center for Volunteer Service and Leadership Development.
Butler Center for Volunteer Service and Leadership Development
miami.edu/leadandserve leadandserve@miami.edu 305-284-4483
Best way to get questions answered: email

Volunteer Service
The Butler Center actively promotes and advocates for the inclusion of community service, civic engagement and leadership development in multiple facets of the University experience. Over 40 service and advocacy organizations, programming boards and action committees are affiliated with the center and address a wide range of social issues. Throughout the year, the center publishes a weekly electronic newsletter, the Butler Connection, which features upcoming volunteer opportunities and highlights service and leadership programs on and off campus. Multiple campus-wide days of service and nationally recognized service weeks are held during the year, which provide students with the opportunity to actively engage with the local community.

Leadership Development
Leadership is viewed in a multidimensional context at the University. The Butler Center believes that truly effective leaders influence others ethically and work toward a common purpose to collectively create positive change. The Center seeks to afford students new opportunities to develop, enhance and cultivate leadership skills through curricular, co-curricular and extracurricular experiences.

LGBTQ Student Center
miami.edu/lgbtq lgbtq@miami.edu 305-284-3935
The University of Miami’s LGBTQ Student Center fosters inclusion and support of students faculty, staff, and alumni inclusive of all genders, orientations, and expressions, and focuses on education and outreach, programming, intergroup engagement, empowerment, and advocacy for increased visibility in the University community. The LGBTQ Student Center envisions a safe University community for self-discovery, advocacy, and inclusivity where people of all genders, orientations, and expressions are valued, respected, and engaged. The LGBTQ Student Center is committed to empowering students so they understand their limitless potential. The LGBTQ Student Center supports the University’s efforts to maintain services, spaces, and programs that foster a strong sense of belonging.

Multicultural Student Affairs
miami.edu/msa Multicultural.StudentAffairs@miami.edu 305-284-2855
The mission of the Office of Multicultural Student Affairs (MSA) is to provide leadership and advocacy for African, Asian, Hispanic, and Native
American students at the University. The office provides direction in developing programs and services that enhance the retention and successful matriculation of our students, while supporting their personal and academic development. In addition, MSA supports the University in its ongoing efforts to maintain a multicultural campus community, which supports, values, and celebrates its diversity.

Orientation and Commuter Student Involvement
www.miami.edu/ocsi  umfp@miami.edu  305-284-5646
The Department of Orientation and Commuter Student Involvement is located on the second floor of the Donna E. Shalala Student Center, suite 203, and offers a variety of services and programs for first-year, commuter, and transfer student at the University of Miami.
New students entering in both the Fall and Spring participate in 'Cane Kickoff, a mandatory transition program immediately prior to the start of classes that assists undergraduate first-year and transfer students with their academic, personal, social, and cultural transition to the University of Miami. Current students who wish to be Orientation Fellows can apply in the spring semester.

Great Start, Commuter Assistant (CA), and Transfer Assistant (TA) programs are designed to support first-year commuter students and incoming transfer students as they transition into the University of Miami. Great Start, an overnight pre-orientation program, gives students a chance to meet other commuters and learn how to make the most out of their UM experience. CAs and TAs serve as an academic and involvement support system for students as they face new challenges and concerns during their first year.

Student Activities & Student Organizations
miami.edu/saso  saso@miami.edu  305-284-6399
Best way to get questions answered: phone
The Department of Student Activities & Student Organizations serves as a resource for student leaders, programming boards and over 300 registered student organizations through advising, leadership development and organizational support services. The department's mission is to operate as a resource and catalyst for student development by fostering a learning environment that empowers students to engage and participate in a diverse array of enriching opportunities.

Whether your student attends an on-campus concert, participates in a community service project or plans Homecoming festivities as a
member of the committee, they are helping to shape the University of Miami experience for themselves and their fellow students. A complete listing of all registered student organizations can be found online at clubs.miami.edu.

**Student Center Complex (SCC)**
miami.edu/SCC    SCCreservations@miami.edu    305-284-4351
*Best way to get questions answered: email*

The Student Center Complex’s facilities are comprised of indoor and outdoor event venues, including: Donna E. Shalala Student Center (SC), Norman A. Whitten University Center (UC), Edward T. Foote II University Green, Lakeside Patio Stage, UC Breezeway, UC Pool, Rock Plaza, and U Statue.

The SCC offers students spacious lounge areas to relax, meeting rooms, ATMs, Hurricane Food Court, Outtakes Convenience Store, Campus Store (bookstore), and restaurants.

Information about campus activities and community events, lost and found, and nearby UPrint machines may be obtained at the Information Desks, located on the first floor of both the SC and the UC.

**Student Media & Publications**

**Distraction Magazine**
distractionmagazine.com    mxv348@miami.edu    928-699-1830
*Best way to get questions answered: email*

*Distraction* is the magazine of the students of the University of Miami capturing the lifestyle, cultures, and interests of the community. All content is created by students for students. The magazine is produced four times per year, twice each semester.

**Ibis Yearbook**
ibisyyearbook.com    editor@ibisyyearbook.com    305-284-2994
*Best way to get questions answered: email*

The *Ibis* yearbook is the award-winning, annual publication at the University of Miami. It includes six sections: Lifestyles, Academics, Greeks, Sports, People, and Organizations, that come together to cover all events that happen on campus and in the community. All students have the opportunity to be featured in the yearbook in the portrait section. Underclassmen portraits are free and can be taken during Orientation. The *Ibis* yearbook is distributed in the beginning of the fall semester on campus and mailed out to recent graduates for free.
The Miami Hurricane Newspaper
themiamihurricane.com   editor@themiamihurricane.com
Best way to get questions answered: email
Twitter @MiamiHurricane, Instagram and Facebook @themiamihurricane
The Miami Hurricane is the student-run newspaper for the university, and is free for all students. It is published daily online and is distributed weekly at various newsstands around campus. To subscribe to the weekly email newsletter and to find out more about The Hurricane, including how to work for us, visit the “About Us” tab on the website.

UMiami Scientifica Magazine
umiamiscientifica.com   scientificaeditor@gmail.com   305-284-6422
Best way to get questions answered: email
UMiami Scientifica is the University of Miami's first and only undergraduate scientific magazine, curating and presenting topics involving all branches of science. Issues are published four times a year, twice per semester. In addition to the print and web presence our magazine has its own radio show. “Get Smart” on WVUM 90.5 FM works to share science at UM with the Miami community by regularly interviewing research and discussing modern discoveries.

UMTV
umtv.miami.edu   umtv@miami.edu   305-284-2265
Best way to get questions answered: call
UMTV is the University of Miami's cable television channel, owned and operated by the School of Communication. It is carried on Comcast Cable and can be seen throughout the University and the surrounding Coral Gables area on Channel 96, as well as online. During the fall and spring semesters, students produce a variety of award-winning news, sports, comedy, and entertainment shows, providing unbeatable hands-on television production experience. UMTV also offers involvement opportunities in public relations, advertising, and marketing.

WVUM 90.5 FM
wvum.org   gm@wvum.org   786-309-8861
Best way to get questions answered: call or text
The award-winning Voice offers an ever molding and expanding music selection, with rotation and specialty show formats. The radio station offers news, public affairs and sports programming. WVUM is the flagship station for Hurricane baseball, and cover women's volleyball, basketball and Men's football and basketball as well. The news department offers hourly newscasts, featured news, public service announcements and community outreach.
Honor Council
honorcouncil@miami.edu  305-284-5354

*Best way to get questions answered: email*

The Undergraduate Honor Council consists of current undergraduate students, who investigate allegations of academic dishonesty. All students, full- and part-time, are responsible for reading, understanding, and upholding the University of Miami Honor Code, which was established to: Protect the academic integrity of the University of Miami, encourage consistent ethical behavior among students, and to foster a climate of fair competition.

It's On Us -
*Title IX/Sexual Assault Prevention, Education, and Response*

miami.edu/itsonus  itsonus@miami.edu  305-284-5353

The University's Sexual Misconduct Policy prohibits discrimination on the basis of sex in the University's programs and activities, and the University will take steps to eliminate prohibited conduct, prevent its recurrence, and remedy its effects. The University has designated a Title IX Coordinator to administer this Policy; to provide education and training to the University community to identify and prevent sexual misconduct; and to coordinate the University's response to, and investigation and resolution of, sexual misconduct complaints.

Through its participation in the national “It’s On Us” Campaign to End Sexual Violence on Campus, the University provides educational programs about sexual misconduct to the University community. Program content is informed by the results of the annual Campus Climate Survey of students, administered by the President's Campus Coalition on Sexual Violence Prevention and Education (Coalition). The Coalition is comprised of more than 30 University faculty and administrators, including the Title IX Coordinator, and student ambassadors, who are committed to the mission of helping to ensure a broad cross-section of University community involvement, collaboration, and information sharing about prevention and treatment of sexual violence.

The Dean of Students Office also plays a key role in a University-wide effort to prevent and address sexual violence and gender discrimination on our campuses, by providing an array of educational trainings and programs for incoming and returning students to help them identify, prevent, and stop sexual violence.

In addition, there are many options and resources to empower and
support individuals who have experienced sexual violence or gender discrimination, including confidential reporting, counseling services, and administrative protective measures to ensure individuals have equal access to educational/work programs and activities in a safe, nondiscriminatory environment. There are formal processes through which individuals have the opportunity to request an administrative investigation, and subsequent adjudication, of sexual misconduct complaints.

**Student Rights and Responsibilities**

miami.edu/srr

By reason of its responsibility to promote its educational purpose, the University of Miami has the inherent right to preserve order and maintain stability through the setting of standards of conduct and the prescribing of procedures for the enforcement of such standards. The foundation underlying the prescription of student standards at the University of Miami is the tenet that the exercise of individual rights must be accompanied by an equal amount of responsibility. This assures that the same rights are not denied to others. By accepting membership in the University community, a student acquires rights in, as well as responsibilities to, the whole University community. Visit the website to view the full Student Rights and Responsibilities Handbook.

Nondiscrimination Statement: It is the policy of the University of Miami that no person within the jurisdiction of the University shall, on the basis of race, religion, color, sex, age, disability, sexual orientation, gender identity or expression, veteran status, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination or harassment (including all forms of sexual harassment and sexual violence) under any program or activity of the University, regardless of whether such program or activity occurs on-campus or off-campus.
Welcome to the University of Miami! You and your student have worked hard to get here and we are happy to congratulate you on the beginning of your adventure.

This Family Calendar provides a year's worth of tips and strategies on how to be supportive of your student's college career. Every month has a calendar of important dates, as well as three informative sections about different aspects of what is happening during that time. Ibis Insider gives insight about what is happening on campus in a specific month to better understand your student's life. Sebastian's Secret offers hints and tips for you in your role as a family member. 'Canes Conversation provides talking points and conversation starters to stay connected with your student.

As your student starts their college career, keep in mind the many changes they will face. Whether they are living at home or on campus, your student will become independent over the course of their first year. They will learn what classes they enjoy and may even get ideas of what they would like to do after college. Your student will get involved with campus-wide events such as Homecoming or participate in cultural or social organizations. It is important to remain supportive of your student as they explore everything the University of Miami has to offer.

Encourage your student to discover Miami since it is a culturally diverse city. If your student is a commuter, they will see the city they are from in a new light with new friends and new adventures. If your student is an on-campus resident from out of town, they might experience culture shock being a part of a new and extraordinarily diverse community. Encourage them to try new foods and even learn a new language. Academics are important, be supportive of your student as they come to love the new city they now live in.

For any questions or further information, contact the Department of Orientation and Commuter Student Involvement at 305-284-5646 or at umfp@miami.edu.
What's happening with your student this month and things to look out for

Hints and tips specifically for you in your role as a family member

Talking points and conversation starters to stay connected with your student
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**Student & Family 'Cane Kickoff begins**

**Canes After Outreach**

**Housing**

**Orientation**

**Outreach Service Day**

**Classes Begin**

**Last day to add a course**

**Last day to register for course**

**UMX 100 starts**

**Family Guide 17 r2.indd**

**Family Guide 17 r2.indd**
Students are adjusting to new responsibilities, relationships, college courses and freedom. It can be challenging coping with all these changes simultaneously.

Though students are excited about starting college, they might feel insecure about where they fit in. Some students may be experiencing culture shock as they explore the diverse city that is Miami.

If your student wants a job, encourage them to fit it into their schedule as soon as possible. The Office of Student Financial Assistance and Employment has different job options available for students.

Adjusting to your student not being a daily part of your life will take time. It is expected to feel both proud and nostalgic about the next chapter in their life. Take time to figure out your role in their new life. Let them know you are still there for them while encouraging them to problem solve and be independent in their new environment.

How have you been making friends outside of your resident/commuter group?
- Resident Assistant (RA) and First-Year Fellow (FYF)
- Your relationship with your roommate
- Living independently

For commuter students: What do you like most as a commuter student? What is the most difficult?
- Commuter Assistant (CA)
- Association of Commuter Students or other clubs
- Balancing school and the commute home

How do you plan to get involved outside of classes to meet new people?

How have you been making friends outside of your resident/commuter group?

When are the best times to touch base?
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**Schedule:**
- **Family Weekend**
- **UM vs. Bethune**
- **Family Weekend**
- **Cookman & Freshmen Walk**
- **Labor Day**
- **9/11 Remembrance**
- **Cat5 Away Trip to FSU (requires registration)**
- **Family Weekend Check-in Begins**
- **Canes After Dark**
- **9/11 Remembrance**

**Important Dates:**
- Last day to drop a class without a "W" is 9/11.
- UM vs. Toledo game date is 9/11.
- Family Weekend dates are from 9/23 to 9/24.
- UM vs. Bethune game date is on 9/2.
- Freshmen Walk date is on 9/2.
- Cat5 Away Trip to FSU requires registration.

**September 2017**
Students are surrounded by great weather, a beautiful campus, and the buzz of 'Canes spirit. Students may have a false sense of comfort in their academics since many papers and projects are not due until later in the semester. Others may begin to feel very overwhelmed and question how successful they will be in college.

Being involved in organizations can help students feel like they fit in and are active on campus. However, they might feel stressed due to over-involvement. Remind them to stay organized and enjoy what they are doing.

As a resident, your student might have encountered roommate conflicts. Support them in respectfully discussing things with their roommate before greater issues come about. Resident Assistants can help in these situations.

As a commuter, your student might be spending their entire day on campus instead of at home. Support them as they become involved and study to make the most of being on campus. If they feel stressed or need assistance, their Commuter Assistants are there for them.

Family Weekend, September 21-24, is a great time to visit your student and experience college life at UM with them. There will be fun activities, plenty of 'Canes Spirit, and lots of families! Activities include: a keynote speaker, a football game vs. University of Toledo, the President’s Soirée, model classes, and more. For more info: call 305-284-5646, e-mail familyweekend@miami.edu, or visit miami.edu/family-weekend.

What do you like most about your classes?
Which class is the most challenging?

How are the food options?
• Nutrition and health
• Eating with friends and classmates
• Meeting with a nutritionist if having difficulties
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**October 2017**
Ibis Insider

▸ Football season is in full swing and your student may be enjoying all of the campus traditions and excitement in Hard Rock Stadium. Go ‘Canes!

▸ Midterms are generally in this time period, so your student may be more stressed than usual.

▸ A student's time is generally less structured than they were used to in high school. It can be very tempting for students to procrastinate on important tasks with all the exciting things happening on campus. Strong time management skills are incredibly important this time of year.

Sebastian’s Secret

▸ With a college student in the family, take time to remember what your student is going through and give them enough space to be independent while still being there for them. Understand they are getting more involved and their academics are more difficult than high school was.

U’Canes Conversation

▸ Have you been keeping in touch with friends back home?
  • Balancing college and home life
  • Social adjustment
  • Homesickness

▸ How have classes been? Have you missed any classes? Why?
  • It can be easy to skip class to do something else, encourage your student to stay on track.

▸ What are your thoughts on Greek Life?

▸ What's the biggest struggle you have faced?
  • Classes, work, organizations
  • Time management
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**November 2017**

- **11th**: Thanksgiving Recess
- **18th**: UM vs. Virginia Recess
- **24th**: UM vs. VTech Recess
- **25th**: Thanksgiving
- **26th**: Thanksgiving Recess

**Events**

- **22nd**: Thanksgiving Recess
- **26th**: Thanksgiving Recess

**Important Dates**

- **5th**: Registration for Spring 2018 begins
- **11th**: Veterans' Day
- **18th**: UM vs. Notre Dame

**School Holidays**

- **11th**: Thanksgiving Recess
- **18th**: Thanksgiving Recess
- **25th**: Thanksgiving Recess
- **26th**: Thanksgiving Recess
› Students may begin to realize the difficulties of budgeting their money. Being on their own allows for many opportunities to spend money like ordering food, buying clothes, going to the movies, or exploring Miami.

› Class registration begins early November. Registration times are given based on credits, so generally first-year students register towards the end of the period. Encourage your student to reach out to their advisor, First-Year Fellows, or an upperclassmen for guidance about which classes will work best so they may graduate on time.

› Students who feel they have changed greatly since the last time they saw their family might feel some anxiety about coming home for the first time for Thanksgiving. College is a time for personal growth and recognizing that your student is in a transition will benefit you both.

November is a good time to send a care package or mail to your student as they may be experiencing stress with all of the projects, tests and papers at the end of the semester. Ideas for care packages include notes from the family, baked goods, pictures from home, etc.

How is your schedule for next semester? Have you met with an advisor?

How do you think you have changed since you first started in August?

What has your experience been like at football games and other sporting events?
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After Thanksgiving break, the semester quickly ends. For students who have procrastinated with assignments, it is easy to become overwhelmed. Encourage your student to remember the importance of academic integrity during this stressful time and reach out if they need help. Some professors will work with students in extenuating circumstances for deadline extensions or other options.

Personal wellness may not always be at the forefront of a student’s mind during this time of the semester. Students may put off exercise, decrease sleep, and disregard healthy eating habits.

Winter Break will be an adjustment for the whole family since it is the first time since your student is back home since the summer. Students might visit friends from high school or continue with the independence they had at UM. Be prepared for some changes, and discuss expectations like curfew and family time to make the break fun for everyone.

Have you made a plan for studying for finals? Create a study plan and find a study group
- Use professor’s office hours
- Camner Center for Academic Resources

How are you doing? It is a really stressful time.
- The Counseling Center is free to students and can help with issues including, but not limited to: feeling anxious or stressed, overwhelmed, depressed, time management issues, self-confidence problems

What has been your favorite part of this semester? Is there anything you want to change for next semester?
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**JANUARY 2018**

- **January 1:** Intersession 1 Ends
- **January 8:** Panhellenic Formal Recruitment Begins
- **January 9:** Housing Available
- **January 10:** Spring ’Cane Kickoff
- **January 11:** Spring ’Cane Kickoff
- **January 12:** Spring ’Cane Kickoff
- **January 13:** Spring ’Cane Kickoff
- **January 14:** End Intersession 1
- **January 15:** MLK Jr. Day (No Classes)
- **January 16:** Classes Begin
- **January 21:** Panhellenic Recruitment Begins
- **January 22:** Panhellenic Recruitment Begins
- **January 28:** Intersession 1 Ends
- **January 29:** Panhellenic Recruitment Begins
- **January 30:** Panhellenic Recruitment Begins
- **January 31:** Panhellenic Recruitment Begins

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**Note:**

- Spring ’Cane Kickoff dates are marked as follows:
  - **January 10:** Spring ’Cane Kickoff
  - **January 11:** Spring ’Cane Kickoff
  - **January 12:** Spring ’Cane Kickoff
  - **January 13:** Spring ’Cane Kickoff

- MLK Jr. Day (No Classes): January 15
- Classes Begin: January 16
- Panhellenic Recruitment Begins: January 21, 22
- Intersession 1 Ends: January 31

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**Calendar Highlights:**

- **January 1:** Intersession 1 Ends
- **January 8:** Panhellenic Formal Recruitment Begins
- **January 9:** Housing Available
- **January 10:** Spring ’Cane Kickoff
- **January 11:** Spring ’Cane Kickoff
- **January 12:** Spring ’Cane Kickoff
- **January 13:** Spring ’Cane Kickoff
- **January 14:** End Intersession 1
- **January 15:** MLK Jr. Day (No Classes)
- **January 16:** Classes Begin
- **January 21:** Panhellenic Recruitment Begins
- **January 22:** Panhellenic Recruitment Begins
- **January 28:** Intersession 1 Ends
- **January 29:** Panhellenic Recruitment Begins
- **January 30:** Panhellenic Recruitment Begins
- **January 31:** Panhellenic Recruitment Begins
After spending a few weeks at home, your student heading back to school will bring some challenges. It may seem that right as you got used to having them with you again, it was time for them to leave. Keeping this in mind will help you get back into the routine of the semester.

What do you hope to get out of this semester?

Will you change any of your academic strategies for classes?

- Attend professor office hours
- Cammer Center tutoring
- Take better notes
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As students get more involved, the organizations they are part of will demand more time. If students want to look for other ways to get involved, they can attend the Spring Involvement Fair or reach out to Canes Catalyst in the Butler Center for Service and Leadership.

- Anxiety around Valentine's Day can come up this month as students feel pressured to have plans for the 14th.

- Students might be making plans for Spring Break in March. Discuss where they are going and keep open communication if they vacation with their friends.

February can be the coldest month of the year, even in Miami. Make sure you and your student stay warm as temperatures drop. Don't forget to take care of yourself!

Are you looking forward to Sportsfest this month with your residential community/the commuters?

- Have you still been regularly attending classes?

- What new things do you want to try for the spring? Have you thought about joining any new organizations?

- Have you thought about what you're doing for Spring Break next month?

- Do you have any plans for the summer?
  - The Toppel Career Center has great resources for internships around the globe
  - Studying Abroad in the summer is a great option for students who want to take advantage of this opportunity, but are not able to during the academic year
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**March 2018**

- **1 March**: Spring Recess begins
- **2 March**: Intersession 2 begins
- **31 March**: Last day to drop a course

**Intersession 2 ends**

**Events**

- Spring Recess

**Dates**

- 1 March
- 2 March
- 3 March
- 4 March
- 5 March
- 6 March
- 7 March
- 8 March
- 9 March
- 10 March
- 11 March
- 12 March
- 13 March
- 14 March
- 15 March
- 16 March
- 17 March
- 18 March
- 19 March
- 20 March
- 21 March
- 22 March
- 23 March
- 24 March
- 25 March
- 26 March
- 27 March
- 28 March
- 29 March
- 30 March
Every year, PIER 21, the Center for Alcohol and Other Drug Education, puts on Safe Spring Break Week to educate students on personal safety, highway safety, alcohol, impaired driving, sleep, and sun safety.

Spring Break can be a great time to recharge in the middle of the semester, but some may have trouble jumping back into classes when they return. Encourage them to stay on task and focus to finish strong.

Many students change their major and cognates, and it is okay. Support your student to meet with their advisor and talk to upperclassmen to ensure they can graduate when they intend to. Encourage your student to visit miami.edu/majors if they are still exploring.

Late March or early April may be a good time to visit campus, especially if you have not seen your student since Winter Break. Check in with them to see if there is a time that is best and ask what they would want to do when you arrive.

Do you have a favorite study spot on campus? Do you prefer your room, outdoors, the library or somewhere else?

Have you thought about what classes you will be taking next year?
- Registration begins April 9.

How are you liking your major? What class have you liked/disliked the most?

Have you been able to apply for any internships or jobs for the summer?
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**April 2018**

- **7** Monday
- **6** Tuesday
- **5** Wednesday
- **4** Thursday
- **3** Friday
- **2** Saturday
- **1** Sunday

Registration for fall and summer begins.
In the last month of classes, students' stress levels are high once again. As students realize it is the end of the year, the pressure to do well can be overwhelming. Remind your student to remain healthy and find places on campus to study during finals.

Having a mentor on campus can be very valuable for students in college and can offer them guidance in times of need. It can be a professor, advisor, coach, or upperclassmen. Encourage your student to reach out and make those connections or reflect on mentors they have made throughout the year.

While final exams are happening, students also have to worry about next year's housing plans and packing to go home. Additionally, financial aid paperwork is being discussed for next year and can add on extra stress.

April is a great time for spring-cleaning. Figure out what is essential to keep and how to make space at home that works well for you, especially since your student may be returning home soon.

During this time, many award ceremonies are going on to recognize outstanding students and organizations. Regardless if they receive an award or not, it is important to congratulate your student for their personal accomplishments this year.

Are you feeling prepared for finals and any projects due at the end of the semester? When do you move out of your residential college/ apartment/ house for the summer? Do you need my help with anything? Are your housing plans for next year finalized? Housing on campus or off campus | Roommate | Meal Plan (available for residents and students living off campus) | Financial aid | Health insurance | Course registration

How are you liking spring in Miami? Have you been able to explore Miami?
As the year comes to an end, some students may be concerned about leaving their new friends for the summer, as well as romantic relationships that may have formed.

The summer is a great time for students to reconnect with old friends from high school, go on vacations, or visit their college friends’ hometowns.

Before your student returns for the summer, make sure to discuss expectations. If they are staying at home, it can be valuable to bring things up before hand to decrease any confusion or issues. Helpful topics include: family time, friends time, car usage, curfew, getting a job, or chores.

Congratulations! You have concluded a year of your student’s time in college, and that is a big accomplishment. They go by quickly, so continue to enjoy each stage. If you have any questions, feel free to reach out to the Department of Orientation and Commuter Student Involvement at 305-284-5646, or email umfp@miami.edu.

If your student has an internship or work for the summer: Do you feel prepared? What can you do to be the most successful as an intern?

If your student does not have an internship or work for the summer: Do you have any ideas on how to have a productive summer?

Have you heard back about your grades? Do you think your GPA reflects all the time and effort you invested into your classes? Do you want to make any changes for next year?

What is your favorite memory of the year?

What are your goals for next year? Is there any way I can help?